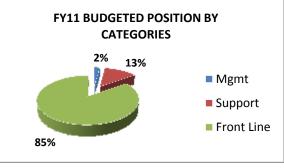
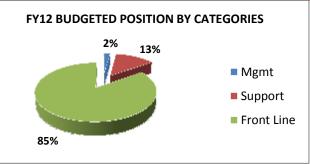
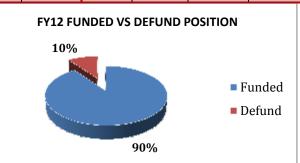


STAFFING: FY11	l, FY12 BUDGET	Γ, FY12 FUND &	DEFUND AND	FY13 BASELINE

		FY11 Budg	eted Positio	ons		FY12 Budg	eted Positio	ns	FY12 F	unded & I Positions	Defund		FY13 Posi	tion Baselin	e
Division Name	Mgmt	Support	Front Line	Total	Mgmt	Support	Front Line	Total	Funded	Defund	Total	Mgmt	Support	Front Line	Total
ADMINISTRATION	27.00	194.25	11.00	232.25	28.00	192.25	11.00	231.25	173.75	57.50	231.25	28.00	192.25	11.00	231.25
AGENCY WIDE	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
BOARD OF DIRECTORS	2.00	1.00	-	3.00	2.00	1.00	-	3.00	3.00	-	3.00	2.00	1.00	-	3.00
CAPITAL PROGRAMS & CONSTRUCTION	8.00	38.00	149.00	195.00	8.00	38.00	149.00	195.00	149.50	45.50	195.00	8.00	38.00	149.00	195.00
EXECUTIVE DIRECTOR	2.00	4.00	-	6.00	2.00	4.00	-	6.00	4.00	2.00	6.00	2.00	4.00	-	6.00
FINANCE & INFORMATION TECHNOLOGY	30.00	175.75	90.00	295.75	31.00	174.75	90.00	295.75	258.75	37.00	295.75	31.00	174.75	90.00	295.75
SAFETY, SECURITY & ENFORCEMENT	7.00	58.00	548.00	613.00	7.00	58.00	548.00	613.00	508.00	105.00	613.00	7.00	58.00	548.00	613.00
SUSTAINABLE STREETS	20.00	132.00	125.00	277.00	20.00	132.00	125.00	277.00	241.00	36.00	277.00	20.00	132.00	125.00	277.00
TRANSIT SERVICES	16.00	63.75	3,443.00	3,522.75	16.00	63.75	3,443.00	3,522.75	3,298.00	224.75	3,522.75	16.00	63.75	3,443.00	3,522.75
TOTALS	112.00	666.75	4,366.00	5,144.75	114.00	663.75	4,366.00	5,143.75	4,636.00	507.75	5,143.75	114.00	663.75	4,366.00	5,143.75

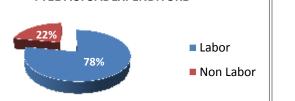


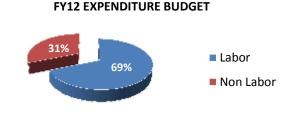


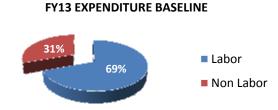




	F	Y11 Actua	al	FY12 Budget F			FY13	FY13 Baseline System			FY13 Proposed		
Section Name	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total	
ADMINISTRATION	18.65	38.25	56.91	16.58	44.82	61.40	17.67	44.68	62.34				
AGENCY WIDE	75.48	8.26	83.74	89.65	31.43	121.08	89.69	31.45	121.14				
BOARD OF DIRECTORS	0.49	0.01	0.49	0.59	0.01	0.60	0.62	0.01	0.64				
CAPITAL PROGRAMS & CONSTRUCTION	-	(0.14)	(0.14)	-	-	-	-	-	-				
EXECUTIVE DIRECTOR	0.90	0.28	1.18	0.82	0.19	1.01	0.86	0.19	1.05				
FINANCE & INFORMATION TECHNOLOGY	25.81	18.41	44.21	24.79	31.02	55.81	26.36	31.02	57.39				
SAFETY, SECURITY & ENFORCEMENT	39.50	13.87	53.37	39.72	14.70	54.42	41.28	14.53	55.81				
SUSTAINABLE STREETS	22.31	30.21	52.51	21.69	43.64	65.32	22.70	43.29	65.99				
FRANSIT SERVICES	370.89	47.00	417.88	342.71	78.20	420.92	354.17	78.25	432.43				
*TOTALS 554.02		156.14	710.16	536.55	244.02	780.57	553.36	243.42	796.77	1	-		







^{*} The differences in totals are due to rounding.

The Administration Division provides administrative support across the SFMTA organization including:

- HR Operations: Payroll, Employee and Labor Relations, Workers' Compensation
- Organizational Development & Training: Staff Development, Leadership Training
- Agency Oversight: Equal Opportunity, Employee Wellness, Contracts & Purchasing, Contract Accounts Payable, Materials & Inventory Control, Contract Compliance, Agency Audit & Compliance
- Accessible Services: Fixed Route, Capital Projects, Paratransit, ADA Compliance, Discount ID
- Corporate Communications: Internal Communications, Marketing (services of in-house advertising agency), Community Outreach, Media Relations, Customer Communications, Hearings
- Government Affairs: Federal, State, Regional and Local, Advocacy/External Coordination

Functional Area	Major Initiatives for FY 2012	Major Initiatives for FY 2013
Corporate Communications	Muni Centennial The SFMTA is marking the Muni Centennial and providing an optimal opportunity to revisit and pay fitting tribute to the people and the technologies that evolved transit from horse-drawn vehicles to the SFMTA of today.	Muni Centennial



Debra A. Johnson Deputy Director II

- (1) 1450 Executive Secretary I
- (1) 1824 Principal Administration Analyst
- (1) 9172 Mar II
- (1) 9174 Mgr IV
- (1) 9175 Mgr I
- (2) 9179 Mgr V
- (1) 9180 Mgr VI
- (1) 9187 Deputy Director II

(9) Budgeted FTE

Accessible Services

Annette Williams Manager IV

(7) Budgeted FTE

- (1) 1444 Secretary I FP
- (2) 5288 Transit Planner II
- (1) 5289 Transit Planner III
- (1) 9122 Transit Info Clerk
- (1) 9124 Sr Transit Info Clerk
- (1) 9174 Manager IV

Agency Oversight

Virginia Harmon Manager VII

(105) Budgeted FTE

- (3) 1231 EEO Prog Sr Specialist
- (2) 1233 EEO Prog Specialist
- (3) 1241 Personnel Analyst
- (1) 1244 Sr Personnel Analyst
- (1) 1408 Prin Clerk
- (1) 1426 Sr Clerk Typist
- (1) 1450 Executive Secretary I
- (2) 1630 Account Clerk
- (1) 1634 Prin Account Clerk
- (1) 1823 Sr Admin Analyst
- (3) 1824 Prin Admin Analyst
- (3) 1825 Prin Admin Analyst II
- (1) 1842 Mgmt Assistant
- (1) 1844 Sr Mgmt Assistant
- (2) 1920 Inventor Clerk
- (1) 1926 Sr Mater & Suplies Sup
- (39) 1929 Parts Storekeeper
- (6) 1931 Sr Parts Storekeeper
- (3) 1935 Prin Parts Storekeeper
- (1) 1937 Sup Parts Storekeeper
- (4) 1942 Assist Materials Coord
- (2) 1944 Materials Coordinator
- (8) 1950 Assistant Purchaser
- (4) 2978 Contract Comp Ofr II
- (3) 2992 Contract Comp Ofr I (1) 9172 Mar II
- (1) 9174 Mgr IV
- (2) 9180 Mgr VI
- (1) 9181 Mgr VII
- (1) 9182 Mgr VIII
- (2) 9910 Pub Svc Trainee

Corporate Communications

Murray Bond Manager VI

(24.25) Budgeted FTE

- (1) 1406 Senior Clerk
- (1) 1446 Secretary II
- (8) 8167 Parking Hearing Examiner
- (1) 8168 Parking Hearing Examiner
- (1) 1051 Business Analyst-Assist
- (1.5) 1312 Public Info Ofr
- (5) 1314 Public Relations Ofr
- (.75) 1770 Photographer
- (1) 1774 Head Photographer
- (1) 1823 Sr Admin Analyst
- (1) 5320 Illus & Art Designer
- (1) 9174 Mar IV
- (1) 9177 Mgr III

Human Resources

Donald Ellison

Deputy Director I

(84) Budgeted FTE

- (3) 1241Personnel Analyst
- (6) 1244 Sr Personnel Analyst
- (1) 1446 Secretary II
- (1) 9174 Mgr IV
- (1) 9179 Mgr V
- (1) 9180 Mgr VI
- (1) 1202 Personnel Clerk
- (5) 1203 Personnel Technician
- (8) 1204 Sr Personnel Clerk
- (2) 1218 Payroll Supervisor
- (9) 1220 Payroll Clerk
- (8) 1222 Sr Payroll and Persl Clerk
- (3) 1224 Prin Payroll and Persl Clerk
- (9) 1241 Personnel Analyst
- (8) 1244 Sr Personnel Analyst
- (1) 1246 Prin Personnel Analyst
- (1) 1406 Sr Clerk
- (1) 1424 Clerk Typist
- (1) 1426 Sr. Clerk Typist
- (1) 1446 Secretary II
- (2) 1825 Prin Admin Analyst II
- (1) 9172 Mgr II
- (1) 9174 Mgr IV
- (2) 9175 Mgr I
- (2) 9179 Mgr V
- (1) 9180 Mgr VI
- (1) 9183 Deputy Director I
- (1) 1450 Exec Sec I
- (1) 1842 Mamt Assist.
- (1) 8121 Fare Inspections Sup/Inv

Government Affairs

Kate Breen Manager V

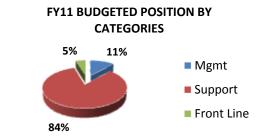
(2) Budgeted FTE

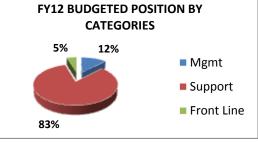
(1) 1823 Sr Admin Analyst

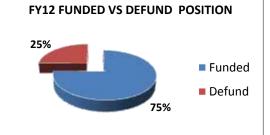
(1) 9179 Mgr V

TOTAL BUDGETED FTE = 231.25

STAFFING: FY11, FY1	STAFFING: FY11, FY12 BUDGET, FY12 FUND & DEFUND AND FY13 BASELINE															
	FY	11 Budget	ed Positi	ons	FY:	12 Budget	ed Positi	ions		FY12 Funded & Defund Positions			FY13 Position Baseline			
Section Name	Mgmt	Support	Front Line	Total	Mgmt	Support	Front Line	Total	Funded	Defund	Total	Mgmt	Support	Front Line	Total	
ACCESSIBLE SERVICES	1.00	4.00	2.00	7.00	1.00	4.00	2.00	7.00	7.00	-	7.00	1.00	4.00	2.00	7.00	
ADMINISTRATION OFFICE	7.00	2.00	-	9.00	7.00	2.00	-	9.00	8.00	1.00	9.00	7.00	2.00	-	9.00	
ADMINISTRATIVE HEARING	-	3.00	8.00	11.00	-	3.00	8.00	11.00	7.00	4.00	11.00	-	3.00	8.00	11.00	
CORPORATE COMMUNICATIONS	2.00	11.25	-	13.25	2.00	11.25	-	13.25	11.75	1.50	13.25	2.00	11.25	-	13.25	
GOVERNMENT AFFAIRS	-	3.00	-	3.00	1.00	1.00	-	2.00	2.00	-	2.00	1.00	1.00	-	2.00	
LABOR AND EMPLOYEE RELATIONS	3.00	10.00	-	13.00	3.00	10.00	-	13.00	10.00	3.00	13.00	3.00	10.00	-	13.00	
AGENCY OVERSIGHT	6.00	99.00	1	105.00	6.00	99.00	-	105.00	82.00	23.00	105.00	6.00	99.00	-	105.00	
OFFICE OF HUMAN RESOURCES	7.00	57.00	-	64.00	7.00	57.00	-	64.00	39.00	25.00	64.00	7.00	57.00	-	64.00	
WORKERS COMPENSATION	1.00	5.00	1.00	7.00	1.00	5.00	1.00	7.00	7.00	-	7.00	1.00	5.00	1.00	7.00	
TOTALS	27.00	194.25	11.00	232.25	28.00	192.25	11.00	231.25	173.75	57.50	231.25	28.00	192.25	11.00	231.25	









TOTAL BUDGET: FY11 ACTUAL, FY12 BUD	GET AND	FTI3 DASI	CLINE & P	KOPUSED	γ (Ş III K)	ionsj						
	F	Y11 Actua	al	FY12 Budget			FY13 Baseline System			FY13 Proposed		
Section Name	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total
ACCESSIBLE SERVICES	0.61	17.28	17.90	0.77	20.78	21.55	0.83	20.78	21.60			
ADMINISTRATION OFFICE	1.19	0.29	1.48	1.26	0.66	1.92	1.36	0.66	2.02			
ADMINISTRATIVE HEARING	1.33	0.00	1.33	0.81	0.01	0.82	0.87	0.01	0.87			
CORPORATE COMMUNICATIONS	1.16	1	1.16	1.43	-	1.43	1.53	1	1.53			
GOVERNMENT AFFAIRS	0.45	1	0.45	0.30	-	0.30	0.32	1	0.32			
LABOR AND EMPLOYEE RELATIONS	1.32	-	1.32	1.29	0.01	1.31	1.38	0.01	1.40			
AGENCY OVERSIGHT	7.47	(4.02)	C 44	C 22	1.63	7.05	C 74	1 47	0.21			

6.33

3.53

0.85

16.58

1.62

0.78

20.97

44.82

7.95

4.30

21.82

61.40

6.74

3.75

0.90

17.67

1.47

0.78

20.97

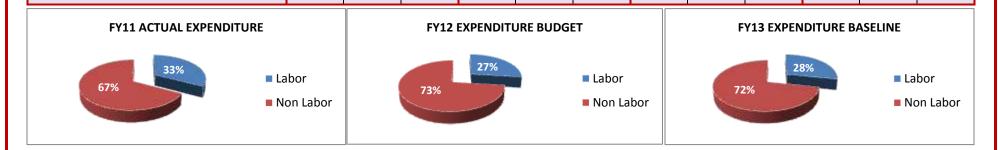
44.68

8.21

4.52

21.87

62.34



^{*}The differences in totals are due to rounding

OFFICE OF HUMAN RESOURCES

*TOTALS

WORKERS COMPENSATION

7.47

4.17

0.95

18.65

(1.03)

0.80

20.91

38.25

6.44

4.96

21.86

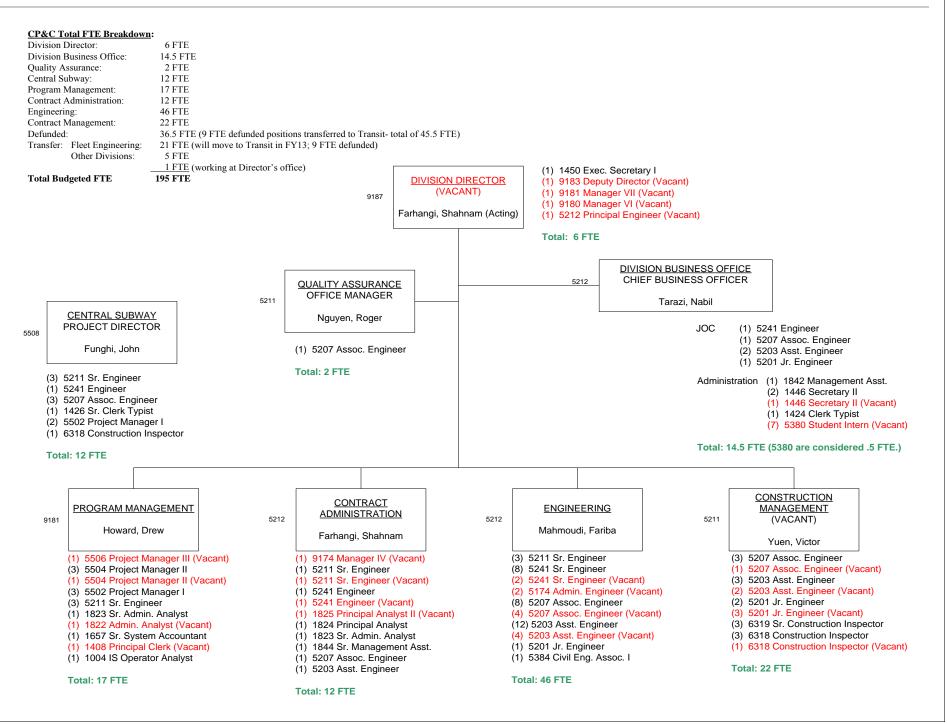
56.91

^{**}See attached Form A for explanation of changes between FY2011 Actual and FY12 Budget

	FORM A
NO	EXPLANATION OF CHANGES BETWEEN FY2011 ACTUAL AND FY12 BUDGET
1	 FY11 actuals are less than FY12 budget in the non-labor costs for Accessible Services due to \$3.5 million savings from the Paratransit Broker contract.
2	 FY11 actuals are more than FY12 budget for Administrative Hearings' labor costs due to increases in hearing types, count, and the hours. The overage is directly associated with increase in number of hearing cases. The hearing officers are all hourly employees thus increase in hearings will drive up the labor costs.
3	• FY11 actual labor cost is higher than FY12 budget for Agency Oversight because FY12's budget does not reflect recovery allocation for Employees funded by grants and capital projects until the first quarter of FY12.
4	 FY11 actual labor cost is higher than FY12 budget for Human Resources because employees previously budgeted in other units were reassigned to Human Resources as a result of reorganization and retirements.
5	Negative entries under FY11 Actual Non-Labor column are allocated charges and cost recoveries from projects and grants.

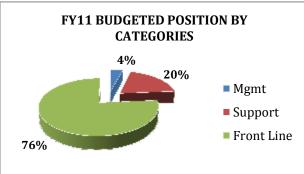


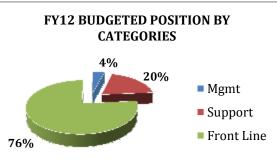
Functional Area Capital Programs & Construction	 Major Initiatives for FY 2012 Advance the Central Subway project through bidding and award of the Tunneling and Stations construction contracts Advance the Central Control & Communications (C3) Program through engineering design Progress Islais Creek Bus Maintenance Facility Project in accordance with planned schedule and budget Continue with Job Order Contracting (JOC) for accomplishing emergency and small as-needed construction projects. Advance the Church and Duboce and N-Line Along Carl Street track replacement projects in accordance with planned schedule ad budget. Award design-build contract for the Radio System Replacement project and begin implementation phase Support development of the Environmental Impact Report/Statement (EIR/EIS) for the Van Ness Bus Rapid Transit (BRT) project and begin conceptual engineering Advance the development of the Agency's Capital Program Control System (CPCS) in accordance with planned schedule and budget Start and complete all capital construction and procurement projects according to established budget and schedule 	 Major Initiatives for FY 2013 Advance the Central Subway construction contracts Implement the Central Control & Communications (C3) Program according to established budget and schedule Substantially complete the Islais Creek Bus Maintenance Facility – Phase I Project in accordance with planned schedule and budget Expand the Job Order Contracting (JOC) program for accomplishing emergency and small as-needed construction projects Substantially complete the Church and Duboce and N-Line Along Carl Street track replacement projects in accordance with planned schedule and budget Advance the implementation of the design-build contract for the Radio System Replacement project in accordance with planned schedule and budget Take leadership of the design and implementation phase of the Van Ness BRT Program and advance the program in accordance with planned schedule and budget Substantially complete the development of the Agency's Capital Program Control System (CPCS) in accordance with planned schedule and budget Start and complete all capital construction and procurement projects according to established budget and

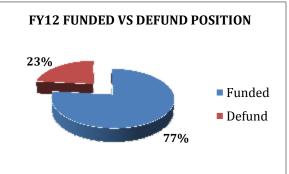




STAFFING: FY11, FY12	STAFFING: FY11, FY12 BUDGET, FY12 FUND & DEFUND AND FY13 BASELINE															
	FY11 Budgeted Positions				F\	FY12 Budgeted Positions				FY12 Funded & Defund Positions			FY13 Position Baseline			
Section Name	Mgmt	Support	Front Line	Total	Mgmt	Support	Front Line	Total	Funded	Defund	Total	Mgmt	Support	Front Line	Total	
Management	1.00	4.00		5.00	1.00	4.00		5.00	3.00	2.00	5.00	1.00	4.00		5.00	
Contract Administration	2.00	14.00		16.00	2.00 ¹	14.00 ²		16.00	8.00	8.00	16.00	2.00	14.00		16.00	
Engineering	1.00	5.00	46.00	52.00	1.00	5.00	46.00	52.00	45.50	6.50	52.00	1.00	5.00	46.00	52.00	
Construction Management	1.00	3.00	30.00	34.00	1.00	3.00	30.00 ³	34.00	28.00	6.00	34.00	1.00	3.00	30.00	34.00	
Project Management	1.00	5.00	15.00	21.00	1.00	5.00 ⁴	15.00 ⁵	21.00	19.00	2.00	21.00	1.00	5.00	15.00	21.00	
Central Subway	1.00	5.00	30.00	36.00	1.00	5.00	30.00	36.00	26.00	10.00	36.00	1.00	5.00	30.00	36.00	
JOC		2.00	8.00	10.00		2.00	8.00	10.00	8.00	2.00	10.00		2.00	8.00	10.00	
Fleet Engineering	1.00		20.00	21.00	1.00		20.00	21.00 ⁶	12.00	9.00	21.00	1.00		20.00	21.00	
TOTALS	8.00	38.00	149.00	195.00	8.00	38.00	149.00	195.00	149.50	45.50	195.00	8.00	38.00	149.00	195.00	







⁹¹⁷⁹ to ATAS Workers' Comp (1 FTE)

¹⁸²² to ATAS Communication (1 FTE)

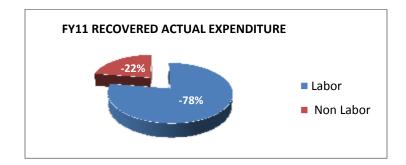
¹²⁴⁴ to ATAS Human Resources (1 FTE)

^{4 1446} to ATAS Admin (1 FTE)

⁵ 5504 to TEP (1 FTE)

⁶ Entire Fleet Engineering went to Transit Division (21 FTEs)

TOTAL BUDGET: FY11 ACTUAL, FY12 BUDGET AND FY13 BASELINE & PROPOSED (\$ In Millions)												
	į	Y11 Actua	al	F	Y12 Budge	t	FY13	Baseline S	ystem	FY13 Proposed		
Section Name	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total
CAPITAL PROGRAMS & CONSTRUCTION	6.47	1.88	8.35		4.99	4.99		4.99	4.99			
FLEET SERVICES & CONSTRUCTABILITY UNIT	0.82	0.10	0.92		0.10	0.10		0.10	0.10			
ALLOCATED CHARGES	(7.29)	(2.11)	(9.40)		(5.09)	(5.09)		(5.09)	(5.09)			
*TOTALS	1	(0.14)	(0.14)	1	1		-	-	1	-	-	-



- The Capital Programs & Construction Division is all budgeted in Personnel Fund (PSF). In City's budget system, the PSF fund is considered off-budget and the costs are treated as project overhead and are allocated to and recovered from various grants and projects.
- In the budget system PSF fund only shows FTE counts. The related position costs are not budgeted because the costs are supposed to be allocated and recovered.

^{*}The differences in totals are due to rounding

^{**}See attached Form A for explanation of changes between FY2011 Actual and FY12 Budget



	FORM A
NO	EXPLANATION OF CHANGES BETWEEN FY2011 ACTUAL AND FY13 BUDGET
1	The Division's non-labor actual costs in FY11 is much lower than what is budgeted in FY12 because staff always make a strong effort to bill the expenses directly to various grants and projects.
2	•

The Finance and Information Technology Division (FIT) is responsible for supporting the SFMTA's Strategic Plan by ensuring financial oversight and effective resource utilization of SFMTA's assets. FIT is comprised of the following functions: Accounting, Budgeting, Grants Management, Revenue Collections and Sales, Payment Center, Real Estate, Financial Contract and Services, Technology and Performance, Taxi Services and SF*Park*.

Functional Area	Major Initiatives for FY 2012	Major Initiatives for FY 2013						
Accounting	Agency Cost Allocation Plan For FY 2009-2012	Evaluate financial systems						
	Overtime Reporting	Centralize Accounts Payable						
	Year End Audit	Year End Audit						
Budgeting	FY 2012-2013 Budget – Operating and Capital	Monthly Budget Reporting						
	Monthly Budget Reporting	Capital Budget Oversight and Automation						
	Calculate Cost Recovery Fees	Labor Contract Negotiations Support						
Grants	Central Subway, TEP and Van Ness BRT	Central Subway, TEP and Van Ness BRT						
Management	Grants Applications	Grants Applications						
	Automate Grants Information to Improve Oversight	Automate Grants Information to Improve Oversight						
Revenue	Implementation Of Clipper	Implementation Of Clipper						
Collections And	Lifeline Program	 Collections Processes – Cable Car, Caltrain, Special Events 						
Sales	Interagency Agreements	Fare Media Reduction						
Payment Center	On-Line System For Residential Parking Permits	Customer Self Service Portal						
	On-Line System for Protests	Interactive Voice Response System						
	Customer Service Training	Customer Service Training						
Real Estate	Long Term Real Estate & Facilities Strategic Plan	Long Term Real Estate & Facilities Strategic Plan						
	Central Subway Relocation Efforts	Central Subway Station Development						
	Antenna Leases On SFMTA Property	Shops Relocation						
Financial Contract	RFP For Coin Counting	RFP for Parking Meter and Sensors						
And Services	Street Sweeping Camera Pilot Program	Transit Shelter Replacement						
	Citywide Signage Contract	Street Sweeping						
Technology And	Dashboard Reporting	Transportation App						
Performance	Electronic Board Calendar Items	Performance Reporting						
	Aging Infrastructure	Aging Infrastructure						
Taxi Services	Develop New Driver Training Program For Taxis	Cameras on Taxis						
	Best Practices Taxi Study Including PCN	Enforcement Activities						
	Credit Card, Electronic Waybills And Backseat Monitors	Best Practices Taxi Study Including PCN						
Sfpark	Pay By Cell Phone Parking	Disabled Placard Management						
	On Street Car Sharing Pilot	Evaluation of Program						
	Evaluation of Price Changes	Parking Plans for Developing Areas						

San Francisco Municipal Transportation Agency

Finance and Information Technology Division Fiscal Year 2011-2012 Funded Position

FIT Administration

- (1) 1410 Chief Clerk
- (1) 1450 Executive Secretary I
- (1) 1452 Executive Secretary II

Real Estate Kerstin Magary Manager VIII - 9182 Total 6.0 - FTE 1.0 Vacant

- (1) 1054 Bus Analyst-Principal
- (2) 1824 Prin. Admin Analyst
- (1) 9151 RE Development Manager
- (1) 9174 Manager IV

Budget & Grant Terrie Williams Manager VIII - 9182 Total 18.75 - FTE 4 Vacant

Budget Unit (2 Vacant)

- (1) 1822 Admin Analyst
- (2) 1823 Sr. Admin Analyst
- (3) 1824 Prin Admin Analyst
- (1) 9174 Manager IV

Fund Programing & Grants (2 Vacant)

- 1823 Sr. Admin Analyst
- (5.75) 1824 Prin Admin Analyst 9174 Manager IV
- 9180 Manager VI (1)

Taxi

Christiane Hayashi Deputy Director I - 9183 Total 8.0 - FTE 2 Vacant

- (2) 1406 Senior Clerk
- (1) 1408 Prin Clerk
- (3) 9144 Taxi Investigator
- (1) 9177 Manager III

Finance and Information Technology Sonali Bose Deputy Director II - 9187

Revenue Collections and Sales Diana Hammons Manager VII - 9181 Total 115.0 FTE 2 Vacant

Muni Lost & Found/Contracts Admin

(1) 1840 Jr Management Assistant

Revenue Operations (1 Vacant)

- (43) 9110 Fare Collections Receiver
- (14) 9116 Sr. Fare Collections Receiver
- 9117 Prin. Fare Collections Receiver
- 9174 Manager IV (1)
- 9175 Manager I

Customer Service Center (1 Vacant)

- (1) 1446 Secretary II 1822 Admin Analyst
- 1842 Management Assistant 5302 Traffic Survey Technician
- (18) 9504 Permit & Citation Clerk
- (19) 9506 Sr Permit & Citation Clerk
- 9508 Prin Permit & Citation Clerk
- (1) 9174 Manager IV
- (1) 9175 Manager I

Accounting Division **Teresita Navarro**

Manager VIII - 9182 Total 48.0 - FTE 6 Vacant

Financial Reporting (1 Vacant)

- (1) 1632 Sr Account Clerk
- 1652 Sr Accountant
- 1649 Accountant Intern
- 1654 Principal Accountant
- 1657 Sr Systems Accountant
- 1823 Sr. Admin Analyst
- (1) 1824 Prin Admin Analyst
- (1) 9177 Manager III
- 9179 Manager V

Grants Accounting

- (1) 1634 Principal Acct Clerk
- (2) 1652 Sr Accountant
- 1654 Principal Accountant
- 1657 Sr. Systems Accountant
- 1822 Admin Analyst
- 1823 Sr. Admin Analyst
- 1824 Prin Admin Analyst
- (1) 9179 Manager V

Process & Control

- (1 Vacant) (1) 1630 Account Clerk
- 1649 Accountant Intern
- 1654 Principal Accountant
- 1657 Sr Systems Accountant
- 1822 Admin Analyst (1)
- 1823 Sr. Admin Analyst

Revenue Accounting (4 Vacant)

- 1630 Account Clerk
- (6) 1632 Senior Account Clerk
- 1634 Principal Account Clerk (3)
- (1) 1652 Senior Accountant
- 1823 Sr Admin Analyst
- 9177 Manager III

Total FTE = 258.75 Filled FTE - 231.75 Vacant FTE - 27.00

Financial Contracts and Services Steven Lee Manager VI - 9180 Total 11.0 - FTE 2 Vacant

SF Park (2 Vacant)

- (1) 1408 Prin Clerk
- (2) 1824 Prin Admin Analyst
- (1) 9174 Manager IV

Financial Contracts & **Services**

- (1) 1823 Sr Admin Analyst (2) 1824 Prin Admin Analyst
- 9174 Manager IV
- 9177 Manager III

Technology and Performance **Travis Fox** Deputy Director I - 9183 Total 48.0 FTE 10 Vacant

Application (2 Vacant)

- (1) 1043 Engineer-Senior
- (4) 1044 Engineer-Principal
- (4) 1053 Business Analyst-Sr
- (1) 1054 Bus Analyst-Principal
- (1) 9182 Manager VIII

Administration

- (1) 1044 Engineer-Principal (1) 1070 Project Director
- 9180 Manager VI

Customer Service (1 Vacant)

- (3) 9122 Transit Information Clerk
- (3) 9124 Sr Transit Information Clerk
- (1) 9141 Transit Manager II

Systems (4 Vacant)

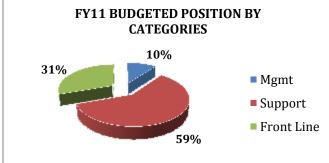
- 1022 Administrator II
- 1023 Administrator III 1024 Administrator Supervisor
- 1043 Engineer-Senior
- 1044 Engineer-Principal
- 1052 Business Analyst

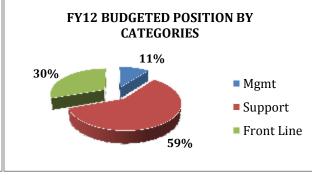
Organizational Analysis & Reporting

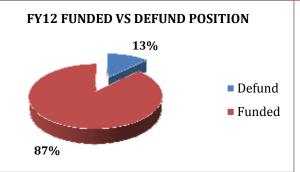
- (3 Vacant) (1) 1426 Sr Clerk Typist
- (1) 1822 Admin Analyst
- (2) 1824 Prin. Admin Analyst
- (2) 9174 Manager IV
- (1) 9179 Manager V

STAFFING: FY11, FY12 BUDGET, FY12 FUND & DEFUND AND FY13 BASELINE

Castina Nama	FY	11 Budget	ed Positio	ons	FY	12 Budget	ed Positio	ons		unded & [Positions	Defund	FY13 Position Baseline				
Section Name	Mgmt	Support	Front Line	Total	Mgmt	Support	Front Line	Total	Funded	Defund	Total	Mgmt	Support	Front Line	Total	
ACCOUNTING	4.00	36.00	-	40.00	4.00	36.00	-	40.00	34.00	6.00	40.00	4.00	36.00	-	40.00	
ADMINISTRATION	1.00	5.00	-	6.00	1.00	5.00	-	6.00	5.00	1.00	6.00	1.00	5.00	-	6.00	
BUDGET & GRANTS	4.00	15.75		19.75	5.00	14.75	-	19.75	18.75	1.00	19.75	5.00	14.75	-	19.75	
FINANCIAL SERVICE & REVENUE CONTRACT	6.00	6.00	-	12.00	6.00	6.00	-	12.00	9.00	3.00	12.00	6.00	6.00	-	12.00	
INFORMATION & TECHNOLOGY	6.00	39.00	9.00	54.00	6.00	39.00	9.00	54.00	49.00	5.00	54.00	6.00	39.00	9.00	54.00	
REAL ESTATE	2.00	4.00	-	6.00	2.00	4.00	-	6.00	6.00	-	6.00	2.00	4.00	-	6.00	
REVENUE COLLECTION & SALES	5.00	66.00	78.00	149.00	5.00	66.00	78.00	149.00	129.00	20.00	149.00	5.00	66.00	78.00	149.00	
TAXI REGULATION & POLICY	2.00	4.00	3.00	9.00	2.00	4.00	3.00	9.00	8.00	1.00	9.00	2.00	4.00	3.00	9.00	
TOTALS	30.00	175.75	90.00	295.75	31.00	174.75	90.00	295.75	258.75	37.00	295.75	31.00	174.75	90.00	295.75	







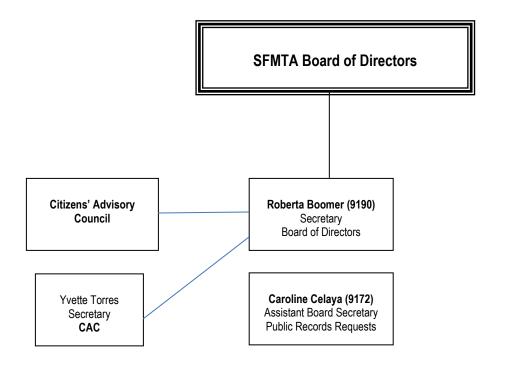
TOTAL BUDGET: FY11 ACTUAL, FY12 BUDGET AND FY13 BASELINE & PROPOSED (\$ In Millions) FY13 Baseline in System FY12 Budget **FY13 Proposed FY11 Actual Section Name** Non Non Non Non Labor Labor Labor Total Labor Total Total Total Labor Labor Labor Labor **ACCOUNTING** 1.42 3.29 (0.31)2.97 1.42 1.52 1.52 **ADMINISTRATION** 0.62 (0.89)(0.27)0.66 *8.46 9.11 0.70 9.16 8.46 **BUDGET & GRANTS** 2.18 (0.13)2.05 1.08 1.08 1.16 1.16 FINANCIAL SERVICE & REVENUE **CONTRACT** 0.78 0.73 1.51 1.10 1.10 1.18 1.18 **INFORMATION & TECHNOLOGY** 7.85 *10.80 5.61 13.45 6.55 17.35 6.98 10.80 17.78 REAL ESTATE 0.99 0.46 0.09 0.55 0.61 1.60 1.06 0.61 1.67 **REVENUE COLLECTION & SALES** 11.68 10.10 21.78 11.90 9.83 21.73 12.62 9.83 22.45 **TAXI REGULATION & POLICY** 1.20 0.98 2.17 1.09 1.32 2.41 1.15 1.32 2.47 *TOTALS 25.81 18.41 44.21 24.79 31.02 55.81 26.36 31.02 57.39 **FY11 ACTUAL EXPENDITURE FY12 EXPENDITURE BUDGET FY13 EXPENDITURE BASELINE** Labor Labor Labor 54% 56% ■ Non Labor ■ Non Labor ■ Non Labor

^{*} The differences in totals are due to rounding

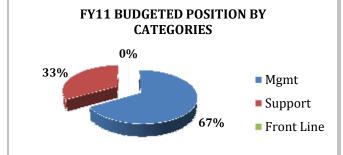
^{**}See attached Form A for explanation of changes between FY2011 Actual and FY12 Budget

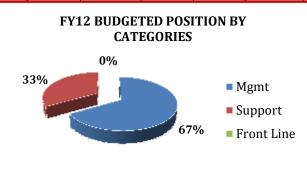
	FORM A
NO	EXPLANATION OF CHANGES BETWEEN FY2011 ACTUAL AND FY12 BUDGET
1	Administration Non Labor: The \$9 million increase is to cover the following: Taxi Best Practices Study (\$500k) Real Estate Long Term Strategic Plan (\$1m) Environmental Review of the Transportation Sustainability Fee (to replace TIDF and to change the LOS methodology) (\$800k) Financial Advisors Work unrelated to Bond issuance (\$200k) Clipper Operating Costs (\$6.5m)
2	Information Technology: The \$3 million increase is to cover the following costs: • Licensing renewal and updates for software • Servers and other infrastructure upgrade • Desktop upgrades • eMerge work order • 311 work order
3	Negative entries under FY11 Actual Non-Labor column are cost recoveries for Personnel Fund (PSF fund)

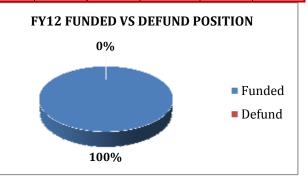
unctional Area	Major Initiatives for FY 2012	Major Initiatives for FY 2013
Policy	Approve the FY13 and FY14 budget	Respond to public record requests
	Approve the SFMTA's Strategic Plan	Manage/support the SFMTA Board of Directors
	Approve labor contracts	Manage/support the Citizen's Advisory Council
	Respond to public record requests	Manage/support the Policy & Governance Committee
	Electronic portal for MTAB calendar items	Ensure compliance with public meeting laws
	Manage/support the SFMTA Board of Directors	
	Manage/support the Citizen's Advisory Council	
	Manage/support the Policy & Governance Committee	
	Ensure compliance with public meeting laws	



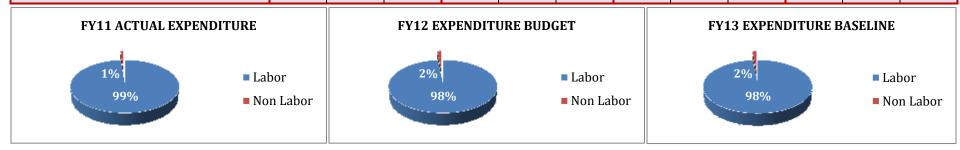
STAFFING: FY11, FY12 BU	STAFFING: FY11, FY12 BUDGET, FY12 FUND & DEFUND AND FY13 BASELINE														
FY11 Budgeted Positions					FY	12 Budget	ed Positio	ons		unded & D Positions	efund	FY13 Position Baseline			
Section Name Mgn		Support	Front Line	Total	Mgmt	Support	Front Line	Total	Funded	Defund	Total	Mgmt	Support	Front Line	Total
BOARD OF DIRECTORS	2.00	1.00	1	3.00	2.00	1.00	ı	3.00	3.00	1	3.00	2.00	1.00	-	3.00
TOTALS	2.00	1.00		3.00	2.00	1.00		3.00	3.00	,	3.00	2.00	1.00	-	3.00





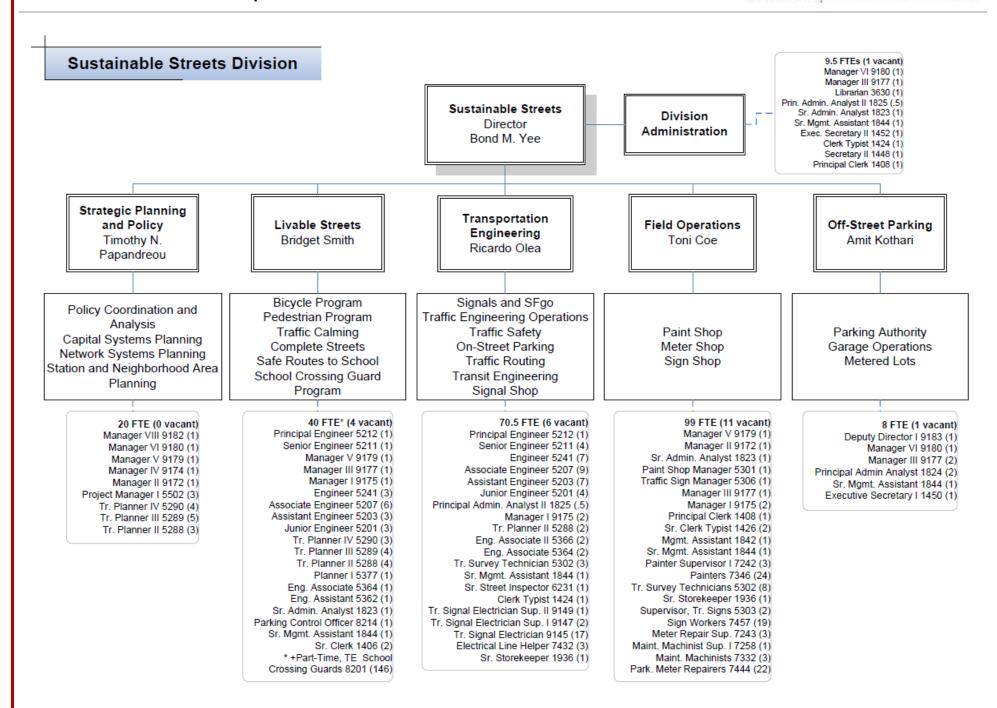


TOTAL BUDGET: FY11 ACTUAL, FY12 BUDG	TOTAL BUDGET: FY11 ACTUAL, FY12 BUDGET AND FY13 BASELINE & PROPOSED (\$ In Millions)													
	F	Y11 Actua	al	F	Y12 Budge	et	FY13 I	Baseline S	ystem	FY13 Proposed				
Section Name	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total		
BOARD OF DIRECTORS	0.49	0.01	0.49	0.59	0.01	0.60	0.62	0.01	0.64					
*TOTALS	0.49	0.01	0.49	0.59	0.01	0.60	0.62	0.01	0.64	1	1	-		

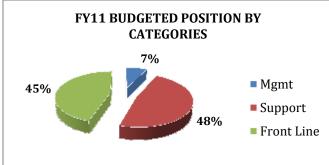


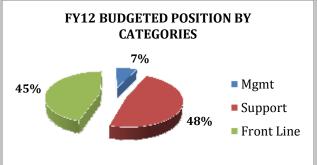
^{*}The differences in totals are due to rounding

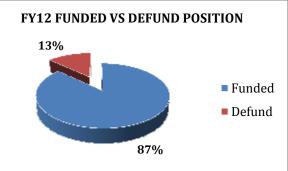
Functional Area	Major Initiatives for FY 2012	Major Initiatives for FY 2013
Transportation Engineering	 Respond to more than 2,000 public requests annually. Design five citywide & Masonic new and upgrade signal projects. Support TEP planning and outreach process. Support Van Ness BRT design (signals and traffic controls). Begin implementation of new transit signal priority program. Central Subway traffic routing. Modify and maintain over 1,200 traffic signals. Street resurfacing bond implementation (if passed). 	 Respond to more than 2,000 public requests annually. Complete five citywide & Masonic new and upgrade signal projects. Travel Time Reduction Projects on Muni rapid routes. Support Van Ness BRT construction (signals and traffic controls). Continue implementation of new transit signal priority program. Central Subway traffic routing. Perform preventive maintenance on current traffic signals (1,200). Street resurfacing bond implementation (if passed).
Livable Streets	 Short-term capital improvements to the Bicycle, Pedestrian and Traffic Calming programs. School Crossing Guard Program. Complete Streets and Better Streets design and implementation. 	 Short-term capital improvements to the Bicycle, Pedestrian and Traffic Calming programs. School Crossing Guard Program. Complete Streets and Better Streets design and implementation.
Strategic Planning and Policy	 Strategic and multi-modal corridor plans, agency and city policy. Agency and city capital (system, fleet, facilities, right of way) plans and design prioritization and coordination Agency travel demand management, pilots, environmental clearance, Better Streets design and delivery processes, energy efficiency and emission reductions analysis 	 Strategic and multi-modal corridor plans, agency and city policy. Agency and city capital (system, fleet, facilities, right of way) plans and design prioritization and coordination Agency travel demand management, pilots, environmental clearance, Better Streets design and delivery processes, energy efficiency and emission reductions analysis
Off-Street Parking	 Manage 39 parking facilities, with over 15,000 total spaces, generating over \$85 million in gross revenue annually. Manage retail spaces totaling over 97,000 sq. ft. and over 60 contracts generating nearly \$4.5 million in gross annual rent. Complete RFP process and award new, long-term operator agreements for all facilities managed by SFMTA and non-profits. Address findings/recommendations of the June 2011 SSD Audit by City Services Auditors. 	 Manage 39 parking facilities, with over 15,000 total spaces, generating over \$85 million in gross revenue annually. Manage retail spaces totaling over 97,000 sq. ft. and over 60 contracts generating nearly \$4.5 million in gross annual rent. Complete improvements related to ADA Compliance. Initiate design and implementation of parking facility improvements and equipment replacement funded by the Parking Revenue Bond. Upgrade infrastructure to add additional electric vehicle chargers.
Field Operations	 Parking Meter Shop installs and repairs meters. Traffic Sign Shop installs and repairs street signs. Traffic Paint Shop installs and maintains new traffic lanes and curb markings. 	 Parking Meter Shop installs and repairs meters. Traffic Sign Shop installs and repairs street signs, and performs preventive maintenance on traffic signs. Traffic Paint Shop installs new traffic lanes and curb markings, and performs preventive maintenance to ensure regular restriping.



STAFFING: FY11, FY12 E	BUDGET, I	FY12 FUND	& DEFUN	ND AND F	Y13 BASE	LINE										
Castian Nama	FY	/11 Budget	ed Positio	ons	FY	'12 Budget	ed Positio	ons		unded & [Positions	Defund	FY13 Position Baseline				
Section Name	Mgmt	Support	Front Line	Total	Mgmt	Support	Front Line	Total	Funded	Defund	Total	Mgmt	Support	Front Line	Total	
OFF-STREET PARKING	4.00	4.00	-	8.00	4.00	4.00	-	8.00	8.00	1	8.00	4.00	4.00	-	8.00	
TRANSPORTATION* ENGINEERING	10.00	81.00	125.00	216.00	10.00	81.00	125.00	216.00	187.00	29.00	216.00	10.00	81.00	125.00	216.00	
TRANSPORTATION** PLANNING	6.00	47.00	-	53.00	6.00	47.00	-	53.00	46.00	7.00	53.00	6.00	47.00	-	53.00	
TOTALS	20.00	132.00	125.00	277.00	20.00	132.00	125.00	277.00	241.00	36.00	277.00	20.00	132.00	125.00	277.00	



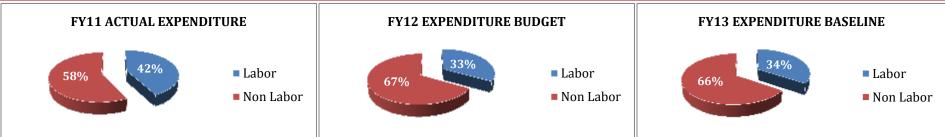




^{*}The Transportation Engineering category represents all of the Transportation Engineering Subdivision, and also includes all staff positions allocated to the Field Operations shops (Meter, Sign and Paint Shops) as well as part of the Livable Streets Subdivisions.

^{**}The Transportation Planning category represents staff positions within the Strategic Planning and Policy Subdivision, and also includes staff some positions currently within the Livable Streets Subdivision.

TOTAL BUDGET: FY11 ACTUAL, FY12 BUD	GET AND	FY13 BASI	ELINE & P	ROPOSED	(\$ In Mill	ions)						
	FY11 Actual			F	Y12 Budg	et	FY13 I	Baseline S	ystem	FY13 Proposed		
Section Name	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total
OFF-STREET PARKING	1.94	16.55	18.49	2.53	19.68	22.20	2.62	19.68	22.30			
TRANSPORTATION ENGINEERING*	17.10	15.75	32.85	18.64	23.88	42.52	19.54	23.52	43.06			
TRANSPORTATION PLANNING**	3.27	(2.09)	1.17	0.52	0.09	0.60	0.55	0.09	0.63			
***TOTALS	22.31	30.21	52.51	21.69	43.64	65.32	22.70	43.29	65.99	-	-	-



See attached Form A for explanation of changes between FY2011 Actual and FY12 Budget

^{*}The Transportation Engineering category represents all of the Transportation Engineering Subdivision, and also includes all non-labor expenses allocated to the Field Operations shops (Meter, Sign and Paint Shops) as well as part of the Livable Streets Subdivisions.

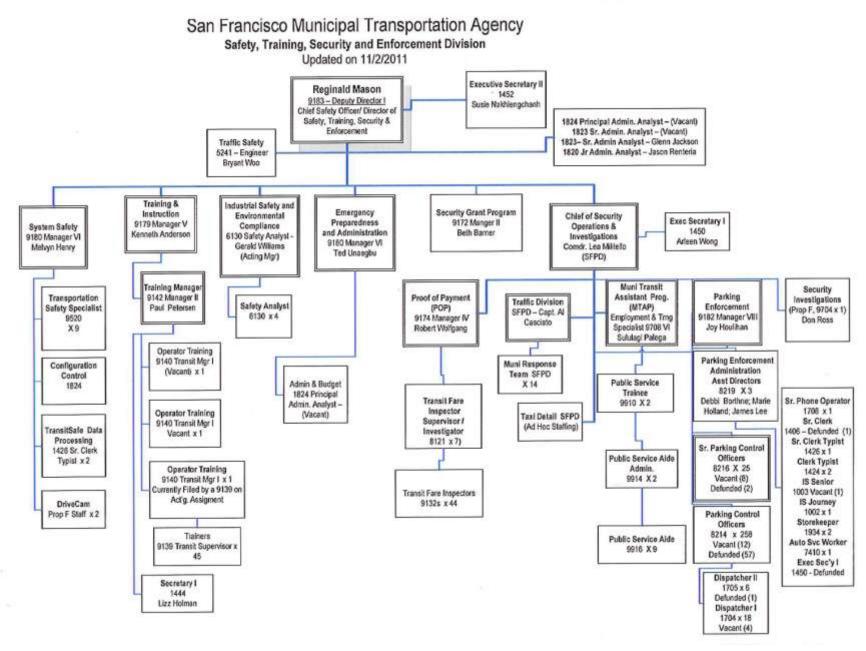
^{**}The Transportation Planning category represents Strategic Planning and Policy Subdivision, and also includes staff some non-labor expenses within the Livable Streets Subdivision.

^{***} The differences in totals are due to rounding.

	FORM A
NO	EXPLANATION OF CHANGES BETWEEN FY2011 ACTUAL AND FY12 BUDGET
1	Off-Street Parking labor: Positions held vacant for cost-savings purposes in FY11 to be filled in FY12.
2	• Off-Street Parking Non-labor: Variances in Off-Street Parking can be attributed to re-positioning of Japan Center Garage expenditures, to be corrected in FY13 budget.
3	• Transportation Engineering Labor: Front line and support staff position held vacant for cost-savings purposes in FY11 to be filled in FY12.
4	• Transportation Engineering Non-Labor: Decrease in actual cost of Red Light Camera Professional Services Contract in FY11, to be adjusted in FY13 budget.
5	• Transportation Planning Labor: In FY11, all were to be charged directly to planning projects. However, due to project scope development and overhead nature of this subdivision's work, the expenses exceeded budget. This will be adjusted in the FY13 budget.
6	• Transportation Planning Non Labor: Negative entries under FY11 Actual Non-Labor column are cost recoveries for Personnel Fund (PSF fund)

Functional Area	Major Initiatives for FY 2012	Major Initiatives for FY 2013
ENVIRONMENTAL HEALTH & OCCUPATIONAL SAFETY	 Reduce the Employee Injury Rate by 5% from FY 2011 Reduce Workers Compensation Costs by 5% from FY 2011 	 Reduce the Employee Injury Rate by 5% from FY 2012 Reduce Workers Compensation Costs by 5% from FY 2012
OFFICE OF THE DIRECTOR	 Develop an approved Emergency Preparedness Plan by November 30, 2012 	 Implement an Emergency Preparedness plan by the end of the FY2013
OPERATIONAL TRAINING UNIT	 Retrain 20% of the Bus and Rail Operator Workforce during FY2012 (Goal: 362 Operators) 	 Retrain 20% of the Bus and Rail Operator Workforce during FY2013
SECURITY PROGRAMS	 Complete the City Controller's Internal Enforcement Audit by the end of June 2012 Complete Street Sweeping Camera pilot evaluation for enforcement agencies by June 2012 	 Research replacement vehicles for 3 wheeled GO-4 enforcement fleet. Commence phase I replenishment of the enforcement fleet by June 2012
SFPD TRANSIT BUREAU	 Maintain Muni Part I Crime Rate reduction of 5% or better during FY2012 (Goal 784) Create a Safe and Secure Environment on SFMTA Bus and Rail Lines by Maintaining a Fare Evasion Rate of Less than 5%. Reduce Vandalism and Graffiti on Muni Bus and Trains or Other Property by 5% from FY2011 (Goal: 95) 	 Maintain Muni Part I Crime Rate reduction of 5% or better during FY2013 Create a Safe and Secure Environment on SFMTA Bus and Rail Lines by Maintaining a Fare Evasion Rate of Less than 5%. Reduce Vandalism and Graffiti on Muni Bus and Trains or Other Property by 5% from FY2012
TRANSIT SAFETY	 Reduce the Bus Preventable Accidental Rate by 5% from, FY 2011 (289) Reduce the Bus Collision Rate per 100,000 miles by 5% from FY2011 (Goal: 6.14) Reduce the Rail Preventable Accident Rate by 5% from FY2011 (Goal: 41) Reduce the Rail Collision Rate per 100,000 by 5% from FY2011 (Goal: 11.94) 	 Reduce the Bus Preventable Accidental Rate by 5% from, FY 2012 Reduce the Bus Collision Rate per 100,000 miles by 5% from FY2012 Reduce the Rail Preventable Accident Rate by 5% from FY2012 Reduce the Rail Collision Rate per 100,000 by 5% from FY2012

SFMTA

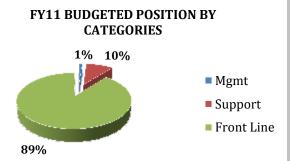


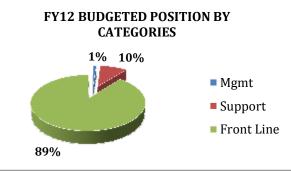
Note: The SE Division has a total of 613 budgeted FTEs, of which 105 FTEs are defunded. The above org chart has 571 FTEs including 62 defunded positions in Enforcement Section. The remaining 42 defunded positions are from rest of the sections and are not shown in this org chart.

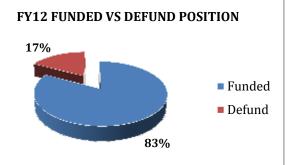


STAFFING: FY11, FY12 BUDGET, FY12 FUND & DEFUND AND FY13 BASELINE

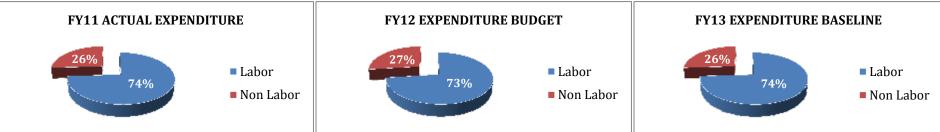
Continu Name	FΥ	/11 Budget	ed Positio	ons	FΥ	/12 Budget	ed Positio	ons		unded & D Positions	efund	FY13 Position Baseline				
Section Name	Mgmt	Support	Front Line	Total	Mgmt	Support	Front Line	Total	Funded	Defund	Total	Mgmt	Support	Front Line	Total	
ADMINISTRATION & SPECIAL PROJECTS	1.00	7.00	1	8.00	1.00	7.00	-	8.00	7.00	1.00	8.00	1.00	7.00	-	8.00	
ENVIRONMENTAL HEALTH & OCCUPATIONAL SAFETY	-	6.00	1	6.00	-	6.00	-	6.00	3.00	3.00	6.00	-	6.00	-	6.00	
OFFICE OF THE DIRECTOR	2.00	1	1	2.00	2.00	-	-	2.00	2.00	1	2.00	2.00	1	1	2.00	
OPERATIONAL TRAINING UNIT	-	2.00	44.00	46.00	-	2.00	44.00	46.00	45.00	1.00	46.00	1	2.00	44.00	46.00	
SECURITY PROGRAMS	3.00	3.00	1.00	7.00	3.00	3.00	1.00	7.00	6.00	1.00	7.00	3.00	3.00	1.00	7.00	
SFPD TRANSIT BUREAU	1.00	37.00	489.00	527.00	1.00	37.00	489.00	527.00	433.00	94.00	527.00	1.00	37.00	489.00	527.00	
TRANSIT SAFETY	-	3.00	14.00	17.00	-	3.00	14.00	17.00	12.00	5.00	17.00	-	3.00	14.00	17.00	
TOTALS	7.00	58.00	548.00	613.00	7.00	58.00	548.00	613.00	508.00	105.00	613.00	7.00	58.00	548.00	613.00	







	F	Y11 Actua	al	F	Y12 Budge	et	FY13 I	Baseline S	ystem	FY	13 Propos	ed
Section Name	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total
ADMINISTRATION & SPECIAL PROJECTS	0.70	0.51	1.21	0.67	0.98	1.65	0.72	0.98	1.70			
ENVIRONMENTAL HEALTH & OCCUPATIONAL SAFETY	0.71	-	0.71	0.59	-	0.59	0.63	-	0.63			
OFFICE OF THE DIRECTOR	0.40	-	0.40	0.42	-	0.42	0.46	-	0.46			
OPERATIONAL TRAINING UNIT	4.56	0.21	4.77	4.62	0.68	5.31	4.71	0.64	5.34			
SECURITY PROGRAMS	0.43	7.56	8.00	0.78	8.23	9.01	0.84	8.23	9.07			
SFPD TRANSIT BUREAU	31.26	5.57	36.84	30.88	4.81	35.69	32.12	4.68	36.80			
TRANSIT SAFETY	1.43	0.01	1.44	1.76	ı	1.76	1.80	-	1.80			
*TOTALS	39.50	13.87	53.37	39.72	14.70	54.42	41.28	14.53	55.81	_		



^{*} The differences in totals are due to rounding

^{**}See attached Form A for explanation of changes between FY2011 Actual and FY12 Budget

	FORM A
NO	EXPLANATION OF CHANGES BETWEEN FY2011 ACTUAL AND FY12 BUDGET
1	 Administration & Special Projects: Labor is over expended due to overtime used to cover staff shortage. Non-labor is under expended because decision to spend funds was disrupted by internal organizational restructuring, which affected the timely redefinition of division's direction and objectives within the agency.
2	Environmental Health & Occupational Safety: • Labor is over expended due to unadjusted payroll charges.
3	Office of Director: • Labor is under expended due to under staffing
4	 Operational Training Unit: Labor is under expended due to unfilled vacancies. Non-labor is under expended because we delayed required training and stalled purchase of required equipment. Division plans to expend the funds in FY 2012.
5	 Security Programs: Labor is under expended due to defunded Parking Control Officer positions and Proof of Payment positions. Consequently, funds for supplies were not expended at a rate commensurate with planned staffing level. Also, FY12 non-labor budget included funding for rental of 875 Stevenson. The location was vacated and no actual rental cost incurred.
6	SFPD Transit Bureau: Labor is over expended due to officer overtime. For non-labor cost, workers compensation budget for Enforcement Section is budgeted in Agency Wide Division while the actual cost is allocated to Enforcement at year-end.

The Transit Division is to provide safe, reliable, clean, accessible and convenient public transportation to any destination in San Francisco. The Transit Division works collaboratively with other SFMTA divisions and other City departments to provide services to our customers. Transit Division is comprised of the following functions: Transit Services, Transit Management, Maintenance of Way, Service Planning & Schedules, Vehicles Maintenance and Non-Revenue Vehicles.

Functional Area	Major Initiatives for FY 2012	Major Initiatives for FY 2013
	 Staffing plan for new Transit Management Center 	■ Opening of new TMC
Transit Services	 SOP rewrite for new TMC 	■ Implementation of new radio system
	■ SOP preparation for new radio system	■ Establishing backup Control Center at Lennox
	- 00 50/ Co. 10 He ou Bell ou	- 000% S 1 11 D - 11
	■ 98.5% Service Hours Delivery	■ 99% Service Hours Delivery
Transit	■ 77.5% On-Time Performance	■ 80% On-Time Performance
Management	Meet Agency Accident Rate < 6.2%	■ Exceed Agency Accident Rate <6.2%
	■ Meet Agency Passenger Accidents Goal <2.8	■ Exceed Agency Passenger Accidents Goal <2.8
	■ Reduce RDO Overtime to <35 Per-Day (Not including SE's)	■ Reduce RDO Overtime to <25 Per-Day (Not including SE's)
	■ Reduce Customer Service Complaints by 10%	■ Reduce Customer Service Complaints by 15%
	Reduce Unscheduled Absenteeism by 10%	Reduce Unscheduled Absenteeism by 15%
	Reduce Workers Comp Related Injuries by 10%	 Reduce Workers Comp Related Injuries by 15%
	Reduce Platform Overtime by 5%	Reduce Platform Overtime by 10%
	■ Limit Late Pull-Outs to <2%	■ Limit Late Pull-Outs to <1%
Vehicle		
Maintenance		
	■ Door & Step Rehab Campaign	■ Phase 2 for MK series of PCC's, overhaul and rebuild
	■ Breda MidLife Overhaul	■ Door &
Rail	■ Brookville Rehab	■ Step Rehab Campaign
	 ADA Compliance – between car barriers 	■ Breda MidLife Overhaul
	MME Equipment Procurement and Installation	■ Brookville Rehab
		■ MME Equipment Procurement and Installation
Cable Car	■ Cable car rehab and new build	■ Cable car rehab and new build
	■ Infrastructure Equipment Overhaul	■ Infrastructure Equipment Overhaul
	Orion Radiator Retrofit	Orion Radiator Retrofit
	■ Neoplan Repaint Program	■ Neoplan Repaint Program
Diesel Bus	■ Orion Fuel System upgrade	■ Orion Fuel System upgrade
Diesei bus	 NABI Powerplant and Cooling System Rehab 	■ NABI Powerplant and Cooling System Rehab
	 Orion Cleaire Upgrade Roof Reseal on ETI's 	Orion Cleaire Upgrade
	■ Neoplan Differential Upgrade to Mod2	■ Neoplan Differential Upgrade to Mod2

Trolley Bus	 NABI Repaint Program Gillig Repaint and Repower Roof Reseal on ETI's Power Steering Retrofit Front Axle Upgrade, Component Replacement Air and Brake Valve Campaign Trolley Pole, Base and Shoe Campaign New Flyer Repaint Program 	 NABI Repaint Program Gillig Repaint and Repower Power Steering Retrofit Front Axle Upgrade, Component Replacement Air and Brake Valve Campaign Trolley Pole, Base and Shoe Campaign New Flyer Repaint Program ETI Standard Repaint Program
Maintenance of Way	 ETI Standard Repaint Program ETI Artic Repaint Program 	 ETI Artic Repaint Program Roof Reseal on all ETI's
MOW – Administration	 Remodel 700 Pennsylvania Avenue to facilitate implement inventory controls. Implementation of MP2 PM/ Inventory data management system Geo-Based ABV system 	 Develop and Implement Geo-Based ABV mobile app
MOW Infrastructure	Lighting Replacement and energy efficiency improvementsReplacement of underground storage tanks,	 Continue Lighting Replacement and efficiency improvements
Track Maintenance	 Finish Installation of New Rail in the Eureka Curves Install 19 Switches Procured for the N, L and J Lines 	 Replace Fasteners in the Muni Metro Tunnel Rail Replacement within the Muni Metro Tunnel and the Twin Peaks Tunnel.
Signal Maintenance	■ Finish installation of ATCS Loop Cable Replacement Project	
Service Planning and Schedules	 TEP implementation including environmental review Incremental Service and Route Adjustments Schedule Production (signups, special events, and construction) Signage and customer information including i-pole Installation Service Data Collection and Reporting 	 TEP implementation including environmental review Incremental Service and Route Adjustments Schedule Production (signups, special events, and construction) Signage and customer information including i-pole Installation Service Data Collection and Reporting

San Francisco Municipal Transportation Agency **Transit Division** Fiscal Year 2011 – 2012 Funded Positions - Page 1 -

DIRECTOR OF TRANSIT

John Haley Deputy Director II - 9187

FLEET ENGINEERING Elson Hao Principle Engineer – 5212 Total Filled FTE: 8 Total Vacant Funded: 0

(1) 5211 Sr Electrical Engineer

- (1) 9196 Sr LRV Engineer
- (4) 5241 Mechanical Engineer
- (1) 5207 Electrical Engineer

OPERATIONS PLANNING & TEP

JULIE KIRSCHBAUM Transit Planner V – 5283 Total Filled FTE: 8 Total Vacant Funded: 3

- (3) 5289 Transit Planner III
- (3) 5288 Transit Planner II
- (1) 1446 Secretary II

NOTE: Transit Org Chart shows a variance to budgeted FTE count. The variance attributed to: higher number of active Transit Operators than budgeted; increased staffing due to organizational re-alignment; and inclusion of temporary staff.

SCHEDULES and DATA COLLECTION Ed Wong Manager VI - 9180

Total Filled FTE: 24 Total Vacant Funded: 1

- (1) 9140 Transit Manager I
- (6) 9139 Transit Supervisor
- (1) 1760 Machine Operator
- (1) 1404 Clerk
- (1) 1444 Secretary I
- (1) 5290 Transit Planner IV (7) 9126 Traffic Checker
- (1) 9128 Sr Traffic Checker
- (1) 9140 Transit Manager I

Total Filled FTE 3421 Vacant Defunded 225 Vacant Funded 84

ADMINISTRATION, BUDGET & CAPITAL **PROGRAMS** Total Filled FTE: 7 Total Vacant Funded: 0

- (1) 9179 Manager V
- (1) 1825 Admin Analyst II
- (1) 1452 Executive Secretary II
- (1) 1823 Admin Analyst (1) 5211 Sr Engineer
- (1) 1446 Secretary II

TRANSIT SERVICES

JIM KELLY

Manager VII – 9181

Total Filled FTE: 183

Total Vacant Funded: 8

Total Vacant Funded: 15 ADMINISTRATION

TRANSIT MANAGEMENT

DAVID HILL Manager VIII – 9182

Total Filled FTE: 2,219

(1) 9180 Manager VI

ADMINISTRATION & ANALYSIS

- (1) 9180 Manager VI
- (1) 1450 Exec Secretary I
- (1) 1070 IS Project Director

STREET OPERATIONS & METRO RAIL OPERATIONS (MRO) & SPECIAL EVENTS

- (1) 9141 Transit Manager II
- (1) 9140 Transit Manager I
- (77) 9139 Transit Supervisor
- (1) 1424 Clerk Typist

CENTRAL CONTROL

- (2) 9141 Transit Manager II
- (5) 9160 Transit Ops Specialist
- (18) 9150 Train Controller
- (16) 9139 Transit Supervisor

STATION OPERATIONS

- (1) 9140 Transit Manger I
- (4) 9139 Transit Supervisor
- (52) 9131 Station Agent

FLYNN

- (1) 9141 Transit Manager II
- (2) 9139 Transit Supervisor
- (1) 1404 Clerk
- (1) 1444 Secretary I (290) 9163 Transit Operators

POTRERO

- (1) 9141 Transit Manager II
- (3) 9139 Transit Supervisor
- (2) 1426 Sr Clerk Typist
- (347) 9163 Transit Operators

WOODS

- (1) 9141 Transit Manager II
- (1) 9140 Transit Manger I
- (4) 9139 Transit Supervisor
- (1) 1404 Clerk
- (476) 9163 Transit Operators

PRESIDIO

- (1) 9141 Transit Manager II (4) 9139 Transit Supervisor
- (1) 1404 Clerk
- (1) 1446 Secretary
- (249) 9163 Transit Operators

KIRKLAND

- (1) 9141 Transit Manager II (3) 9139 Transit Supervisor
- (1) 1404 Clerk
- (1) 1424 Clerk Typist
- (326) 9163 Transit Operator

DISPATCH

(7) 9139 Transit Supervisor

CABLE CAR

- (1) 9141 Transit Manager II
- (2) 9139 Transit Supervisor (1) 1446 Secretary
- (169) 9163 Transit Operator

GREEN & MME

- (1) 9141 Transit Manager II
- (1) 9140 Transit Manger I
- (6) 9139 Transit Supervisor
- (1) 1404 Clerk
- (1) 1426 Sr Clerk Typist
- (304) 9163 Transit Operators

MAINTENANCE OF WAY

TERRY FAHEY

Manager VII - 9182

Total Filled FTE: 267

Total Vacant Funded: 25

San Francisco Municipal Transportation Agency

Transit Division

Fiscal Year 2011 – 2012 Funded Positions - page 2 -

DIRECTOR OF TRANSIT

John Haley Deputy Director II - 9187

VEHICLE MAINTENANCE

NEAL POPP Manager VI – 9180 Total Filled FTE: 707 Total Vacant Funded: 32

RAIL MAINTENANCE

- (2) 7216 Electrical Transit Shop Supervisor I
- (1) 7225 Transit Paint Shop Supervisor I
- (3) 7253 Electrical Transit Mechanic Supervisor I
- (2) 7258 Maintenance Machinist Supervisor I
- (9) 7306 Automotive Body and Fender Worker
- (8) 7309 Car Auto Painter
- (1) 7313 Automotive Machinist
- (16) 7318 Elect Maintenance Tech
- (9) 7319 Electric Motor Repairer
- (1) 7329 Electronic Maintenance Tech Asst Supv
- (14) 7332 Maintenance Machinist
- (1) 7344 Carpenter
- (106) 7371 Elect System Mechanic
- (2) 7376 Sheet Metal Worker
- (9) 7380 Elect Sys Mechanic Ast Supv
- (2) 7390 Welder
- (1) 7430 Assistant Electronic Maintenance Tech

CABLE CAR MAINTENANCE

- (1) 7126 Mechanical Shop Sup
- (1) 7226 Carpenter Supervisor
- (4) 7251 Track Maint Supervisor I
- (1) 7286 Wire Rope Maint Supv
- (1) 7305 Metal Fabricator
- (3) 7309 Car Auto Painter
- (5) 7332 Maintenance Machinist
- (6) 7334 Stationary Engineer
- (5) 7344 Carpenter
- (1) 7345 Painter
- (1) 7258 Pattern Maker
- (18) 7371 Elect System Mechanic
- (2) 7380 Elect Sys Mechanic Ast Supv
- (2) 7390 Welder
- (2) 7458 Switch Repairer
- (9) 7472 Wire Rope Mechanic
- (4) 7514 General Laborer
- (13) 7540 Track Maintenance Worker

BUS MAINTENANCE

- (3) 7216 Electrical Transit Shop Supervisor I
- (5) 7228 Automotive Transit Shop Supervisor I
- (1) 7241 Senior Maintenance Controller
- (5) 7249 Auto Mechanic Supervisor I
- (1) 7254 Auto Machinist Supervisor I
- (1) 7264 Auto Body & Fender Worker Supervisor I
- (23) 7306 Automotive Body and Fender Worker
- (3) 7309 Car & Auto Painter
- (13) 7313 Automotive Machinist
- (15) 7318 Elect Maintenance Tech
- (3) 7326 Glazier
- (3) 7329 Electronic Maintenance Tech Asst Supv
- (1) 7332 Maintenance Machinist
- (84) 7371 Elect System Mechanic
- (4) 7380 Elect Sys Mechanic Ast Supv
- (94) 7381 Automotive Mechanics
- (9) 7382 Automotive Mech Assistant Supervisor
- (1) 7390 Welder
- (69) 7410 Automotive Service Worker
- (3) 7412 Automotive Service Worker Assist Supv
- (2) 7430 Assistant Electronic Maintenance Tech
- (1) 1404 Clerk
- (2) 1426 Senior Clerk Typist
- (1) 1446 Secretary II

FLEET CLEANING

- (78) 9102 Transit Car Cleaner
- (9) 9104 Transit Car Cleaner, Assistant Supv

NON REVENUE

- (1) 7228 Automotive Transit Shop Supervisor I
- (5) 7381 Automotive Mechanic
- (1) 7410 Automotive Service Worker

<u>ADMINISTRATION</u>

- (1) 9180 Manger VI
- (1) 1446 Secretary II
- (1) 1824 Principle Admin Analyst

TRACK, SIGNALS & ELECTRONICS

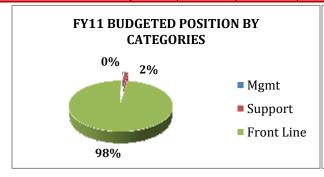
- (2) 7215 General Laborer Supervisor
- (4) 7251 Track Maintenance Worker Supervisor
- (1) 7256 Electric Motor Repair Supervisor I
- (1) 7262 Maintenance Planner
- (1) 7283 Track Maintenance Superintendent
- (43) 7318 Electronic Maintenance Technician
- (3) 7328 Operating Engineer
- (6) 7329 Electronic Maint Tech, Asst Supv
- (3) 7355 Truck Driver
- (4) 7390 Welder
- (1) 7430 Assistant Electronic Maintenance Tech
- (6) 7458 Switch Repairer
- (13) 7514 General Laborer
- (18) 7540 Track Maintenance Worker
- (1) 1426 Senior Clerk Typist

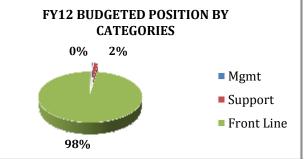
INFRASTRUCTURE MAINTENANCE

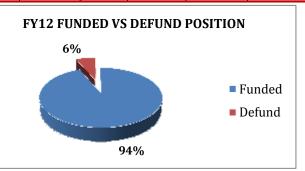
- (43) 2708 Custodian
- (4) 2716 Custodian Supervisor
- (1) 2719 Janitorial Services Assistant Supv
- (3) 3417 Gardner
- (1) 6252 Line Inspector
- (2) 7205 Chief Stationary Engineer
- (2) 7219 Maintenance Estimator & Scheduler
- (1) 7226 Carpenter Supervisor
- (6) 7235 Transit Power Line Supervisor I
- (1) 7242 Painter Supervisor
- (1) 7244 Power Plant Supervisor I
- (1) 7274 Transit Power Line Worker Supv II
- (1) 7287 Supervising Electronic Maint Tech
- (2) 7308 Cable Splicer
- (8) 7318 Electronic Maintenance Technician
- (2) 7329 Electronic Maint Tech, Asst Supv
- (1) 7333 Apprentice Stationary Engineer
- (11) 7334 Stationary Engineer
- (3) 7335 Senior Stationary Engineer
- (1) 7342 Locksmith
- (3) 7344 Carpenter
- (4) 7345 Electrician
- (4) 7346 Painter
- (2) 7347 Plumber
- (5) 7364 Powerhouse Operator
- (6) 7365 Senior Powerhouse Operator
- (19) 7366 Transit Power Line Worker
- (2) 7408 Assistant Powerhouse Operator
- (6) 7432 Electrical Line Helper
- (2) 7510 Lighting Fixture Maintenance Worker
- (6) 7514 General Laborer
- (2) 1426 Senior Clerk Typist
- (1) 1446 Secretary II

STAFFING: FY11, FY12 BUDGET, FY12 FUND & DEFUND AND FY13 BASELINE

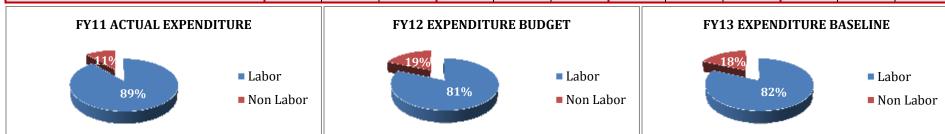
Coation Name	FY11 Budgeted Positions				FY12 Budgeted Positions				FY12 Funded & Defund Positions			FY13 Position Baseline			
Section Name	Mgmt	Support	Front Line	Total	Mgmt	Support	Front Line	Total	Funded	Defund	Total	Mgmt	Support	Front Line	Total
INFORMATION & TECHONOLOGY	-	1.00	14.00	15.00	-	1.00	14.00	15.00	13.00	2.00	15.00	-	1.00	14.00	15.00
MAINTENANCE OF WAY & INFRASTRUCTURE	3.00	9.00	381.00	393.00	3.00	9.00	381.00	393.00	294.00	99.00	393.00	3.00	9.00	381.00	393.00
SECURITY PROGRAMS	-	7.00	-	7.00	-	7.00	-	7.00	7.00	-	7.00	-	7.00	-	7.00
TRANSIT BUSINESS SERVICE & OPERATIONAL SUPPORT	5.00	22.75	51.50	79.25	5.00	22.75	51.50	79.25	62.50	16.75	79.25	5.00	22.75	51.50	79.25
TRANSIT MANAGEMENT	3.00	17.00	2,016.50	2,036.50	3.00	17.00	2,016.50	2,036.50	2,024.50	12.00	2,036.50	3.00	17.00	2,016.50	2,036.50
TRANSIT SERVICE	1.00	2.00	193.00	196.00	1.00	2.00	193.00	196.00	160.00	36.00	196.00	1.00	2.00	193.00	196.00
VEHICLE MAINTENANCE	4.00	5.00	787.00	796.00	4.00	5.00	787.00	796.00	737.00	59.00	796.00	4.00	5.00	787.00	796.00
TOTALS	16.00	63.75	3,443.00	3,522.75	16.00	63.75	3,443.00	3,522.75	3,298.00	224.75	3,522.75	16.00	63.75	3,443.00	3,522.75







	FY11 Actual			FY12 Budget			FY13 Baseline System			FY13 Proposed		
Section Name	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total	Labor	Non Labor	Total
INFORMATION & TECHONOLOGY	1.07	0.00	1.07	1.41	0.01	1.41	1.49	0.01	1.50			
MAINTENANCE OF WAY & INFRASTRUCTURE	33.47	9.27	42.75	32.39	16.94	49.33	34.34	16.37	50.71			
SECURITY PROGRAMS	0.15	0.01	0.16	0.49	0.05	0.54	0.52	0.05	0.57			
TRANSIT BUSINESS SERVICE & OPERATIONAL SUPPORT	9.45	1.96	11.41	7.89	18.74	26.63	8.12	18.74	26.86			
TRANSIT MANAGEMENT	213.51	13.09	226.60	207.11	15.37	222.48	211.42	15.98	227.41			
TRANSIT SERVICE	21.77	(0.13)	21.64	18.81	0.15	18.96	19.26	0.15	19.41			
VEHICLE MAINTENANCE	91.46	22.79	114.25	74.62	26.95	101.57	79.01	26.95	105.96			
*TOTALS	370.89	47.00	417.88	342.71	78.20	420.92	354.17	78.25	432.43	-	,	_



^{*}The differences in totals are due to rounding

^{**}See attached Form A for explanation of changes between FY2011 Actual and FY12 Budget

	FORM A
NO	EXPLANATION OF CHANGES BETWEEN FY2011 ACTUAL AND FY12 BUDGET
1	 Transit Management: Platform Salaries <u>Reduction</u> (\$13.2M) This is the second year of Platform Salaries Reduction that started in 2010 with the deletion of 73 Operator positions. In 2011, it was reduced by \$4.2M and in 2012 by \$13.2M
2	 Maintenance of Ways and Infrastructure: Increase of Professional Services. (\$3M) This increase will fund Maintenance Contracts for ATCS, Drive Cam, Next Bus, Trans-link/Clipper and Automated Fare Collection Systems. As of September 2011, FAMIS shows that this funding has not been credited to Transit Services Budget.
3	 Maintenance of Ways and Infrastructure: Increase of Maintenance Service for Equipment (\$2M) This budget is to reimburse BART for expenses for joint use by the Stations such as maintenance and utility bills. In addition it funds for various vehicle and equipment service contracts
4	 Transit Administration: Increase of Professional Services. (\$1.5M) This budget will be used to procure Emergency-as-needed services to address maintenance issues related to track work, light Rail Vehicles, ATCS, and Buses.
5	• TEP- Changes in funding. In FY 2012, TEP entered into an agreement for Environmental/CEQA services for \$1M. Originally this funding was in a Work-order for the Controllers City Audit Services.
6	 Platform Trust Fund: The FY 12 Adopted Budget shows \$6M. Effective FY2012, Platform Trust Fund was discontinued. As of September 2011, FAMIS shows an increase of an additional \$6M for a total of \$12M.