

Miscellaneous

Serving San Francisco



Since 1928

RECEIVED

JUN 18 2008

SAN FRANCISCO
CITY AND COUNTY

2230 JERROLD AVENUE - SAN FRANCISCO, CA 94124 - PHONE 282-1224 FAX 282-1706

June 13, 2008

This is to take note of praise for driver George England who drives Luxor cab #998. The compliment was expressed by passenger Judith Lewis who called Luxor after riding with Mr. England.

Ms. Lewis describes George as "courteous, marvelous and warm."

Congratulations to George England for providing high quality service to customers. Mr. England has been doing a top job for many years, and is well-known in the industry for setting a high standard of professionalism. Thank you, George, for continuing to project a strongly positive image of Luxor Cab.

Sincerely,

Charles Rathbone
Operations Department

Cc: Judith Lewis; George England; SF Taxicab Commission;
Paratransit Coordinating Council; John Lazar



Serving San Francisco



Since 1928

RECEIVED
JUN 16 2008
SAN FRANCISCO
CALIFORNIA

2230 JERROLD AVENUE - SAN FRANCISCO, CA 94124 - PHONE 282-1224 FAX 282-1706

June 13, 2008

This is to take note of praise for driver Valorie Lemley who drives Luxor ramp cab #9079. The compliment was expressed by passenger Kari Backhaus who wrote to Luxor from Florida.

Ms. Backhaus was very appreciative that Valorie had made a special effort to ensure the prompt return of a lost wallet. Valorie's care in getting the found item to our office averted what "could have been a major issue while we were on vacation."

Congratulations to Valorie Lemley for providing high quality service to customers. Ms. Lemley has chosen to drive a ramped taxi, which calls for a special degree of professionalism. Thank you, Valorie, for projecting a strongly positive image of Luxor Cab.

Sincerely,

Charles Rathbone
Operations Department

Cc: Kari Backhaus; Valorie Lemley; SF Taxicab Commission;
Paratransit Coordinating Council; John Lazar

