

Miscellaneous



Jordanna Thigpen/ADMSVC/SFGOV
12/01/2008 12:05 PM

To Tamara Odisho/ADMSVC/SFGOV@SFGOV
cc
bcc
Subject Fw: Cydney B. sent you a review on Yelp

print for next comsn packet

Jordanna Thigpen
Executive Director
Taxi Commission
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----- Forwarded by Jordanna Thigpen/ADMSVC/SFGOV on 12/01/2008 12:07 PM -----



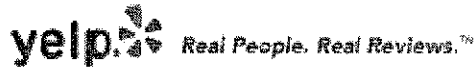
"Richard Hybels"
<metrocab@pacbell.net>
11/28/2008 05:14 PM

To "Jordanna Thigpen" <Jordanna.Thigpen@sfgov.org>
cc
Subject Fw: Cydney B. sent you a review on Yelp

as if you did not know.....:)

----- Original Message -----

From: Yelp
To: Richard H.
Sent: Friday, November 28, 2008 2:28 PM
Subject: Cydney B. sent you a review on Yelp



Hi Richard, Cydney says,
As promised. Best, Cyd

Cydney would like to share this review with you:
Metro Cab Administration Office



2121 Evans Avenue, San Francisco, CA 94124

Reviewed by Cydney B.

The owner of this small cab company is really wonderful. On election night, my husband and I hailed a cab on Market St... noticed it was Metro but didn't pay attention to the cab number or any other identifying features of the cab. We were so so so excited by the Big O's win that my husband left my briefcase in the back of the cab when we got out. The next day, I emailed the owner to find out if it had been turned in. It hadn't been. Instead of just telling me "tough luck," the owner took a pictures of each of his 19 drivers, and emailed them to me, so that we could identify the cabbie. Finally, we figured out who it was.. but he didn't have the bag. The driver had been 100% professional during the ride, and there's no doubt in my mind that he didn't take the bag, but someone who got in after we got out boosted it. Anyway, I am still amazed by the lengths to which the owner, Richard, went to help me. Just the kind of small business that I love to have in San Fran. If you see a Metro cab on the street, and need a ride, please help support this nicest of guys.

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