VEHICLE OPERATION AND EQUIPMENT REQUIREMENTS TAXI TOWN HALL MEETING APRIL 6, 2009 11:00A.M.-1:00P.M. 1 SOUTH VAN NESS AVENUE, 2ND FLOOR ATRIUM

SEC. 1106. TAXI AND RAMP TAXI VEHICLE AND EQUIPMENT REQUIREMENTS

(a) All Taxis and Ramp Taxis must be maintained in a safe operating condition. Except as otherwise specified herein, all Taxi Permit Holders and Color Schemes are jointly and severally responsible for ensuring that all Taxis and Ramp Taxis for which they hold permits or with which they are affiliated meet all equipment requirements listed in this Section. The SFMTA may remove any vehicle from service for any violation of this Section.

(b) San Francisco Taxi

The words "San Francisco Taxicab" with letters at least two inches in height, in a color which contrasts with the color of the rest of the vehicle shall be painted or attached by the use of adhesive letters on both sides of the vehicle's rear quarter panels and to the trunk directly above the rear bumper.

(c) Identifying Information; Medallion Number; Vehicle Number; Color Scheme

(1) Exterior Display

All Taxis and Ramp Taxis shall have the Vehicle Number (Medallion number?) painted on or applied with adhesive on the vehicle in numerals of a color which contrasts with the color of the rest of the vehicle. Such number shall be at least four inches high and positioned directly under the windows on or within six inches of the forward most portion of both front doors and on the center, lower left or lower right corner of the rear facing portion of the trunk lid of the vehicle. placement of the holder shall not interfere with visibly of the driver or any O.E.M. equipment.

(2) Interior Display

All Taxis and Ramp Taxis shall be equipped with a holder for the Medallion in the interior of the vehicle, attached to the dashboard or to the left side of the right front support beam. The holder shall be placed in such a position that it is clearly visible from the front exterior of the vehicle. The placement of the holder shall not interfere with visibly of the Driver or the intended function of any O.E.M. equipment.

(3) Braille Display

All taxicab vehicles shall have a large sign in Braille mounted on the right rear door indicating the Vehicle Number and the name of the Color Scheme.

(d) Vehicle Number

The Vehicle Number shall be painted on the roof, hood or trunk of the vehicle in a color that contrasts with the color of the rest of the vehicle. The numbers shall be a minimum of 18 inches in length and must fill the entire width of the roof, hood or trunk. If the numbers are displayed on the roof, they shall be mounted and centered directly behind the top light.

(e) Inspection Certificate

All Taxis and Ramp Taxis shall at all times conspicuously display a current and valid SFIA decal indicating satisfactory completion of vehicle inspection as required by Section **XX** of this Article.

(f) Color Scheme Identification

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Trade Name (1)

Every Taxi and Ramp Taxi shall have the name of the Color Scheme with which the permit is affiliated painted in letters at least 2 inches in height on the side doors of each side of the vehicle, and in Braille on the right rear passenger door.

Trade Dress

The exterior of every Taxi and Ramp Taxi shall be well painted with the color(s) of the Color Scheme with which it is affiliated.

Radio Required (g)

Every Taxi and Ramp Taxi shall have a radio in working order permitting direct voice access and two-way communication with a Dispatch Service affiliated with the Taxi.

(h) **Taximeters**

(1) Seal Required

The Taximeter installed in any Taxi or Ramp Taxi must have a current and valid seal from the Department of Weights and Measures. Any Taximeter removed from a Taxi or Ramp Taxi with or without its seals intact and placed in the same or another Taxi or Ramp Taxi must be certified and resealed by the Department of Weights and Measures. Any Taxi or Ramp Taxi found to have Taximeter seals that are broken, removed, destroyed, marred or otherwise tampered with will be taken out of service until correctly repaired.

Temporary Operation

Pending a Department of Weights and Measure inspection, a Taximeter may be placed in service for twenty-four hours when properly sealed, installed, replaced or repaired by a licensed technician listed with the Department of Weights and Measures. If the technician fails to comply with [code sections] state regulations concerning the Taximeter, then the vehicle shall be removed from service until corrected.

(3) Installation

All Taximeter makes and models must meet the approval of the SFMTA prior to the installation in any Motor Vehicle for Hire, and must meet all requirements of the Paratransit Program. The Taximeter shall be mounted no lower than either the lowest portion of the front window frame or the top of the dashboard in an area that is clearly visible at all times by any passenger in the vehicle. The Taximeter shall not be mounted in such a manner as to interfere with the intended function of O.E.M. equipment, including airbags.

Illuminating Devices

Each Taximeter shall be equipped with an illuminating device that enables a passenger to conveniently observe the meter and the amount of fare registered at all times for that trip at all hours of the day and night.

Rate Cards (i)

Every Taxi and Ramp Taxi shall have permanently affixed to the interior of the vehicle, in a place readily visible to passengers, a frame covered with glass or plastic enclosing a card upon which shall be printed in plain, legible letters the schedule of rates that may be charged for

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carriage in such vehicle and such other provisions of this Article as the SFMTA may require. The frame and its installed location in the vehicle must be approved by the SFMTA.

(j) 311 Card

Every Taxi and Ramp Taxi shall have a frame to hold a 311 card permanently affixed to the interior of the vehicle in a place readily visible to any passenger. The frame must be enclosed in glass or 3/8 inch thick clear plastic and clearly display the Vehicle Number and the words "[INSERT TEXT]" in plain, legible letters.

(k) Street Map

Each Taxi or Ramp Taxi shall be equipped with a San Francisco and San Mateo County street guide or map with a complete index of all the streets.

(I) Copy of SFMTA Regulations

Every Taxi or Ramp Taxi shall contain a copy of these Regulations while in operation.

(m) Driver Identification

Every Taxi or Ramp Taxi shall be equipped with a holder for a Driver Identification Card, placed on the dashboard, adjacent to the Taximeter, in such a position that any passenger in the vehicle has a *clear view* of the Driver's photo identification. The holder shall not be placed in such a way as to interfere with O.E.M. equipment, including airbags.

(n) Safety Partition

- (1) Safety partitions may be installed at the option of the Color Scheme.
- (2) All safety partitions must form a complete barrier between the Driver and the rear passengers of the vehicle, excepting a space of no more than two inches at the bottom and 1 inch at the top and sides of the partition. The upper portion of the safety partition must be of clear polycarbonate, or equivalent material, with the quarter panel directly behind the Driver a minimum of 3/4 inch thick and a minimum 3/8 inch for the remaining portion. Entire partitions comprised of laminated polycarbonate with a minimum 3/8 inch thickness may be used. The lower portion must be of a minimum 10 gauge steel or material of equal strength if an alternative material is used for *critical areas* and 14 gauge for *non-critical areas*. The safety partition must have a retractable portion controlled only by the Driver and fare exchange tray.

(o) Emergency Equipment

All Taxis and Ramp Taxis shall have at all times a functional spare tire, a working jack and wrench to replace a flat tire, a First Aid kit, a working flashlight, and 2 flares or 2 freestanding reflectors.

(p) Signage and Displays

Only materials, signs and devices required by law or approved by the SFMTA may be placed on the windows, or displayed or hung inside or outside of a Taxi or Ramp Taxi.

(q) Lights

(1) Standard Lights

All O.E.M. lights must be maintained in working condition as designed, including headlights (high/low beam), parking lights, turn signals, tail and brake lights, inside dome light, dashboard

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lights, license plate light, emergency warning lights and side lights; and, all lenses of such lights are to be reasonably intact. No O.E.M. light may be obstructed or disconnected during operation. The "third" brake light shall be unobstructed and in good working condition at all times. Any additional modifications must have prior approval by the SFMTA.

(2) Top Lights

- (A) Each Color Scheme shall ensure that all Taxis and Ramp Taxis are equipped with a working top light containing a light or lights permanently attached to the roof of the vehicle, which may either have the name of the Color Scheme printed on it, or the words "Taxicab", "taxi", "cab" or "meter rates". All top lights for the same Color Scheme must be of the same color, shape and lettering.
- **(B)** Each Driver shall ensure that such top light is illuminated at all times except when the vehicle is engaged in the transportation of a passenger (and the taximeter is in recording position?). The Driver shall turn the top light on while the Taximeter is in the non-recording position and shall turn the top light off while the Taximeter is in the recording position.

(r) Standard Equipment

All Taxis and Ramp Taxis shall have the following standard equipment maintained in good working order such that the equipment functions effectively for the purpose for which it was intended:

- (1) Automatic door locks that can be controlled by the Driver
- (2) Available and easily visible seat belts in all seating positions where passengers may ride.
- (3) Rear view mirror and side view mirrors on both sides of the vehicle
- (4) Speedometer and odometer
- **(5)** Horn
- (6) Heater and air conditioner
- (7) Door hinges, locks and latches in good mechanical order
- (8) Doors that operate easily and open and close securely from either the outside or inside of the vehicle.
- (9) Bumpers and body moldings in good condition and properly attached as the manufacturer intended.
- (10) Shock absorbers and springs
- (11) Windshield wipers with blades in good condition
- (12) Suspension
- (13) Steering
- (14) Brakes, including emergency brake
- (15) A holder for the Medallion placed in such a position that it is clearly visible from the front exterior of the vehicle and that is either attached to the

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dashboard or to the left side of the right front support beam, on the interior of the vehicle.

(16) Exhaust system compliant with California law.

(s) Tires and Wheels

All tires and wheels of Taxis and Ramp Taxis must comply with the following requirements:

- (1) Meet all requirements of the California Vehicle Code.
- (2) Be of matching design (i.e. all whitewalls or all black walls), and with matching hubcaps attached, either of original manufacturer design or of a design authorized by the SFMTA, unless wheels are of a custom design that does not use hubcaps.
 - (3) Only O.E.M. size tires shall used on all vehicles, including spare vehicles.
- (4) Only the O.E.M. size tires used at the time of the Taximeter inspection shall be used on the vehicle.
- (5) If a Taxi or Ramp Taxi is disabled because of a flat tire and the spare tire is not the O.E.M. size for normal operation, the vehicle shall remain out of service until a tire of the correct size is installed.

(t) Windows

All windows and the windshields of Taxis and Ramp Taxis shall be kept clean and clear, both the outside and inside. No additional tinting or reflective material may be placed on any vehicle window except factory installed tinting. Only safety glass with the lowest factory installed tint may be used. Nothing shall be placed in or on any portion of the vehicle in such a manner as to block the Driver's vision.

(u) Cameras

- (1) All Taxis and Ramp Taxis shall be equipped with an approved operational security camera meeting specifications and standards, including public notice, developed by the SFMTA. Each Taxi and Ramp Taxi must post a clearly visible notice on the exterior of the vehicle stating: "Vehicle Equipped With Security," and within the vehicle a clearly visible notice stating: "This vehicle is equipped with camera security and all occupants will be photographed."
- (2) The SFMTA shall develop a list of approved camera model/systems and specifications on an annual basis.
- (3) The manufacturer of each approved camera system must agree to provide viewing access of the pictures only to a law enforcement agency, including but not limited to, SFPD which will agree to use the pictures for law enforcement purposes only. Each manufacturer must also agree to provide the SFMTA with the system software for annual testing purposes only.
- (4) Color Schemes shall submit to an annual inspection of each vehicle's camera system during the annual inspection cycle. *If a vehicle is inspected twice annually,* or if five percent of a Color Scheme's cameras fail inspection during an annual cycle, then cameras for that vehicle or Color Scheme shall thereafter be inspected twice annually until the vehicle is retired or the Color Scheme receives a 96% or better passing rate.

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(v) No Retaliation for Equipment Requests

Any equipment listed as required in this Section 1106 shall be made available to any Driver immediately upon the Driver's request, and no retaliation or discriminatory action shall be taken against any Driver who requests such equipment in a condition that satisfied the requirements of this Article.

(w) Sanitary Condition (Whose responsibility?)

(1) Regular Cleaning of Vehicle

No Taxi or Ramp Taxi may be driven unless the interior is clean, orderly and kept free of offensive odors. The exterior of each Taxi or Ramp Taxi shall be thoroughly washed at least once per calendar week during which the vehicle is operated, and the interior shall also be carefully swept and cleaned daily.

(2) Disinfection of Vehicle

A Taxi or Ramp Taxi must be disinfected whenever required in writing by the Department of Public Health.

(3) Interior of Vehicle

Seats, upholstery and rugs shall match the vehicle's interior colors and must be kept in good repair. They must not be torn, separated or ripped. Seat springs may not be broken nor may they protrude through the upholstery. Seats shall be firm and comfortable and the tension of the seat springs shall be evenly distributed. Seat covers may not be used to replace upholstery unless the colors match the vehicle's interior colors and they are sufficiently padded.

(x) Brake Inspection

The brakes on all Taxis and Ramp Taxis shall be inspected and tested daily by competent inspectors.

(y) Vehicle Title

The principal vehicle authorized for the operation of a Taxi Permit may be registered only in the name of the Taxi Permit Holder, Color Scheme, and/or a Driver holding a valid lease for the vehicle that meets the requirements of this Article.

(z) Vehicle Mileage

Starting mileage may not be more than 60,000 miles when a vehicle is placed into service. No vehicle may be operated as a Taxi or Ramp Taxi after the vehicle has reached 350,000 miles except for London Taxis and other purpose-built vehicles placed into service before January 24, 2006, which have no cap.

(aa) Vehicle Age

Beginning March 1, 2009, no vehicle may serve as a San Francisco taxicab if it is older than eight model years. Beginning January 1, 2010, no vehicle which is older than seven model years may serve as a taxicab, including London Taxis and other purpose-built vehicles. Beginning January 1, 2011, no vehicle which is older than six model years may serve as a taxicab, including London Taxis and other purpose-built vehicles. Beginning January 1, 2012, no vehicle which is older than five model years may serve as a taxicab, including London Taxis and other purpose-built vehicles.

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(bb) <u>Inspections</u>

(1) Inspection Required

There shall be inspections of all taxicab vehicles by the SFMTA. Inspections shall be done every six months for spare vehicles and every 12 months for regular vehicles at a date and time designed by the SFMTA, and at any other time deemed necessary. At the time of the scheduled inspection of the vehicle, the Color Scheme or Taxi or Ramp Taxi Medallion Holder must provide the following:

- (A) Valid and current State of California vehicle registration card in the name of the Permitees specified in Section 1106(y).
- (B) Valid and current Brake Certificate issued by an official inspection station certified by the State of California within 60 days prior to inspection.
- (C) Proof of insurance meeting the requirements of all applicable laws and regulations.
- **(D)** A Vehicle Introduction Form signed and approved by the SFMTA.

(2) New Vehicle

If a new vehicle is purchased for use as a Taxi or Ramp Taxi, the vehicle owner may furnish a written certificate of compliance issued by the automobile dealership in lieu of the documents required in subparagraphs 1106(1)(A) through 1106(1)(D) above, provided that the certificate is dated within 60 days of the annual inspection. The automobile dealership must be certified by the State of California as an official inspection station.

(3) Salvage Vehicle

No vehicle which has been designated as "Salvage" by the California Department of Motor Vehicles may be placed into service as a taxicab unless the vehicle has been inspected and approved by the SFMTA. The SFMTA may require documents to establish the chain of title for Salvage Vehicles.

(4) Inspection Certification

Upon satisfactory completion of all inspection requirements the SFMTA shall affix an SFIA decal and transponder to the Taxi or Ramp Taxi which authorizes the Taxi or Ramp Taxi to be operated for the time period specified upon the decal. All Taxi and Ramp Taxis shall have a valid and current SFIA decal. The decal shall be conspicuously displayed on the Taxi or Ramp Taxi at all times.

(5) Failing Inspection

If, on inspection, the Commission or its designee determines that a vehicle does not meet the requirements described in these Rules and Regulations or in the Municipal Police Code, the vehicle may fail inspection and may be ordered out of service until the condition(s) are corrected. A failed vehicle must be re-inspected and approved by the Commission or its designee before being returned to service and must pass another inspection in six months from the date of return to service. If a vehicle does not return to service within thirty (30) days it shall be permanently out of service, except by permission of the Commission or its designee and proof of repair. The decision to pass or fail a vehicle shall be at the sole discretion of the Commission or its designee.

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- (6) Removal of Vehicle from Service
 - (A) A Color Scheme shall make any vehicle available for inspection upon SFMTA request. If a Color Scheme fails to make a vehicle available for inspection or if the SFMTA determines that a vehicle is not in compliance with all applicable laws and regulations, the SFMTA may order the vehicle to be removed from service until it passes inspection.
 - (B) If the SFMTA determines that additional repairs or further inspection of the mechanical condition or safety equipment of a Taxi or Ramp Taxi by a licensed mechanic or technician is necessary, the Color Scheme shall make the necessary repairs or arrangements in order to determine if repairs are necessary, and must provide a statement of findings to the SFMTA from the repair person.
- (7) Fraud in Connection with Inspection Prohibited

Misconduct in connection with required inspection is strictly prohibited and is grounds for revocation of a permit. Misconduct may include, but is not limited to, substitution of registered owners on a temporary basis for inspection purposes, or knowingly false statements to SFMTA or SFPD or their designees in connection with an inspection. This Section shall be strictly enforced to ensure the integrity of the San Francisco Taxi fleet and the safety of the public.

(cc) Condition of Vehicle

(1) Vehicle Integrity

The vehicle shall be structurally sound and operate with minimum vibration and noise.

(2) Vehicle Appearance

Vehicle bodies must be free of noticeable dents, rust and holes. A Taxi or Ramp Taxi shall not be placed in service if:

- (A) There are visible dents which exceed three square feet in any single area of the exterior surface of the vehicle, provided that the deepest point of depression 3/4 of an inch deep or greater, or
- (B) There are visible dents which exceed four square feet of the total exterior surface of the vehicle, provided that the deepest point of depression is ¾ inch deep or greater, or
- (C) There are visible dents which exceed six lineal feet of the total exterior surface of the vehicle, provided that the deepest point of depression is ¾ inch deep or greater, or
- (D) There is any area of the exterior surface of the vehicle that contains a hole larger than six square inches or there is a visible dent which exceeds 144 square inches, provided that the deepest point of depression is more than two inches.

(dd) Replacement Vehicles

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Whenever an existing Taxi or Ramp Taxi is replaced with a new vehicle, the new vehicle must be inspected and approved prior to use.

(ee) Ramp Taxis

All Ramp Taxis shall be equipped with a ramp capable of allowing persons using a wheelchair to enter the vehicle without exiting the wheelchair.

(ff) Spare Vehicles

(1) Spare Designation

Once a vehicle is designated as a spare, it may not be re-introduced to the fleet except by approval of the SFMTA. All spare vehicles must be registered and insured in the name of the Color Scheme as required by all applicable laws and regulations.

(2) Spare Operation

A spare vehicle may operate with a sedan medallion borrowed from an out-of-service vehicle. A spare vehicle may operate with a Ramp Taxi Medallion.

(3) Spare Time Restrictions

A spare vehicle shall only be used to replace a temporarily disabled vehicle that is affiliated with a Medallion. Color schemes shall notify the Commission or its designee if an individual vehicle will be disabled for more than 72 hours. During any time a spare vehicle is operating, the regular vehicle it is replacing shall be available for inspection by the SFMTA.

(4) Spare Numbers, Issuance

Each Color Scheme shall be issued a series of spare numbers at the ratio of one spare number for every five vehicles operating at that Color Scheme.

(5) Spare Vehicles, Storage

All spare vehicles shall be kept on the Color Scheme Holder's designated business property when not in actual use with a medallion.

(gg) Retired Vehicles

No Permit Holder may offer any Taxi or Ramp Taxi vehicle for sale to the public until all remnants of the Color Scheme, top light and any other item associated with a taxicab are removed.