

San Francisco Municipal Transportation Agency

Safety Division

Overview

FY 2010-2011 and FY 2011-2012

MISSION

The Safety, Training and Workers' Compensation Division is committed to providing a safe environment for riders, employees, and the citizens of the City and County of San Francisco by promoting a safety culture and enhanced safety awareness through training and regular communications.

STRATEGIC PLAN GOALS AND OBJECTIVES

Safety Division activities support achievement of the following Strategic Plan goals and objectives:

Goal 1: Customer Focus

To provide safe, accessible, clean, environmentally sustainable service and encourage the use of auto-alternative modes through the Transit First Policy

- Improve safety across all modes of transportation
- Increase percentage of trips using more sustainable modes (such as transit, walking, bicycling, and rideshare)

Goal 2: System Performance

To get customers where they want to go, when they want to be there

- Transit Reliability: Improve on-time performance to 85%

DIVISIONAL TACTICS AND INITIATIVES

The Safety Division will employ the following tactics and initiatives to support fulfillment of the Strategic Plan:

- Provide training for transit operators, transit supervisors and other operations personnel
- Reduce workers compensation costs through claims management and the Return to Work Program
- Reduce Collisions and Passenger Accidents
- Educate all new employees on Injury & Illness Prevention Program (IIPP)

ORGANIZATION

The Safety, Training and Workers' Compensation Division is comprised of the following Sections and Units:

- **Safety Administration/TransitSafe** provides management and administrative support, compiles safety data utilizing TransitSafe as the system of record for all accidents/incidents, hazards, internal safety audits and corrective action plans. This data collection provides information which the SFMTA uses to produce safety performance reports and statistical trend analysis. In addition, the data is required by the California Public Utilities Commission under General Order 164-D (please verify that it is in fact 164 and not 143-B).

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- **Transportation and System Safety** monitors transportation and system safety programs to reduce Muni collisions; conducts vehicle safety reviews and internal safety audits and inspections; performs mandated safety certification; manages the pedestrian and bicycle safety programs **; investigates accidents and incidents that occur throughout the Muni system; notifies external safety oversight agencies and assists in the development and implementation of corrective action plans needed to reduce or eliminate accidents.
- **Industrial Safety and Environmental Compliance** is responsible for implementing the Cal-OSHA Title 8 Injury Illness and Prevention Program. Inspects the safety of facilities, equipment, and processes. Directs safety training classes and audits all worker injuries to reduce lost time. Reviews construction designs, and manages programs designed to enhance environmental compliance.
- **Safety Awareness and Configuration** coordinates the implementation of the Safety Awareness and Configuration Control Programs and insures that all safety certifications are secured from the appropriate agencies.
- **Transportation Training Section** provides training for transit operators, transit supervisors.
- **Workers Compensation:** This section monitors and investigates workers' compensation claims in a timely fashion in order to reduce the number, cost and lost days associated with workers related injuries.
- **Emergency Preparedness** is responsible for developing and implementing the Emergency Preparedness Plan.

** Planned for integration in Fall 2010