

**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, APRIL 15, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>801</b>	<b>94.4%</b>	<b>29</b>	<b>16</b>	<b>69</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>101</b>	<b>60%</b>
<b>F LINE</b>	<b>24</b>	<b>23</b>	<b>-4%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>28</b>	<b>12%</b>
<b>WOODS</b>	<b>84</b>	<b>185</b>	<b>120%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>139</b>	<b>132%</b>
<b>FLYNN</b>	<b>82</b>	<b>107</b>	<b>30%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>68</b>	<b>62%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>53</b>	<b>36%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>126</b>	<b>85%</b>
<b>TOTAL</b>	<b>487</b>	<b>830</b>	<b>70%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	93	27	11	6	9	1
Flynn	142	26	14	10	2	0
Green	121	22	10	9	2	1
Kirkland	129	26	15	10	1	0
Potrero	142	21	13	5	2	1
Presidio	141	23	8	8	6	1
Woods	168	33	16	12	5	0
<b>TOTAL</b>	<b>936</b>	<b>178</b>	<b>87</b>	<b>60</b>	<b>27</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:21 04/15/12	015	67	8366	CRESENT & PUTNAM (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	13:21	13:59
			<b>1226915</b>	INSPECTOR D. LEE CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A45)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 00:38			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:47 04/15/12				BEACH & MASON	SHOP TRUCK 854 / AUTO ACCIDENT - NO INJURIES REPORTED	17:47	18:21
	1226892			INSPECTOR D. FONG CLEARED, SFPD UNIT #A4C RESPONDED, SYSTEM SAFETY (VOICE)*, CLAIMS (6A45)*, N. POPP*, R. FONSECA (VOICE)*, SENIOR MANAGEMENT PAGED*, CASE #120 299 329, MINOR DAMAGE TO SHOP TRUCK, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 00:34			
18:27 04/15/12	36	59	11	MASON & WASHINGTON (IB)	NON-INJURY ACCIDENT CABLE CAR/AUTO (MINOR DAMAGE)	18:27	18:42
	1226893			INSP. BEMNET, A. (8T54A) RESP. RUN 36/59/11 WAS INTERVIEWED AT HYDE/BEACH TERMINAL AT 1930 HRS., SYSTEMS/SAFETY*, CLAIMS 6-A-45*, NO 799. VEH DELAY: 00:15 LINE DELAY: 00:15		18:27	18:42

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:28 04/15/12		61		CALIFORNIA BETWEEN VAN NESS & DRUMM (IB,OB)	CALIFORNIA LINE DOWN DUE TO ELECTRICAL MALFUNCTION	06:11	10:00
	1226864			INSP C ALLEN*, DISP*, 4 MOTOR COACH SHUTTLES WERE UTILIZED. VEH DELAY: 03:49 LINE DELAY: 03:49		06:11	10:00