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DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, APRIL 17, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,246	96.2%	26	21	46

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	106	-7%
F LINE	24	23	-4%
CABLE CAR	26	28	8%
WOODS	154	178	16%
KIRKLAND	115	131	14%
FLYNN	103	108	5%
POTRERO 40'	49	66	35%
POTRERO 60'	42	49	17%
PRESIDIO	121	126	4%
TOTAL	752	815	8%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	127	27	6	8	12	1
Flynn	193	37	17	5	15	0
Green	232	47	23	9	15	0
Kirkland	193	36	12	12	9	3
Potrero	229	40	19	7	10	4
Presidio	215	36	10	16	8	2
Woods	357	58	21	10	24	3
TOTAL	1,546	281	108	67	93	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:48 04/17/12	117	5	5595	FULTON & MASONIC (IB)	COACH VS AUTO COLISSION, NO INJURIES, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO	10:48	11:29
			1227182	INSP J JIANG CLEARED, SYSTEM SAFETY*, VIDEO*, 6-A-01*, 799 NOT REQUIRED VEH DELAY: 00:41			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:30 04/17/12	41	27	8171	BUSH & LEAVENWORTH (IB)	ACCIDENT COACH & AUTO, NO INJURY	13:30	14:40
			1227205	INSP E MORRIS; SFPD 3A2C RESP. MINOR DAMAGE TO LEFT REAR OF COACH. BROKEN RIGHT SIDE MIRROR FOR THE AUTO. COACH WAS STOPPED IN THE BUS ZONE. NO OP 799. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A48*. VEH DELAY: 01:10			
18:09 04/17/12	168	45	5518	COLUMBUS & UNION (IB)	ACCIDENT COACH & AUTO, NO INJURY	18:09	19:35
			1227267	INSP A MCDANIEL CLEARED. MINOR DAMAGE TO RIGHT FRONT OF COACH. MAJOR DAMAGE TO LEFT FRONT DOOR OF AUTO. AUOT HAS TO BE TOWED. OP 799. INSP D FONG TRANS NEW OPERATOR TO PULL COACH IN. CLAIMS 6A48*. VIDEO*. SYSTEM SAFETY*. MGR A ANDREWS*. SI PRESIDIO N/R [EOR 00:58] VEH DELAY: 06:49			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:13 04/17/12	135	30	5583	STOCKTON & SUTTER (IB)	STALLED (BLOCKING)	16:13 16:13	16:46 16:46
			1227243	INSP A. MCDANIEL (1T60B), INSP A. BANIAS (1T61B), SHOP TRUCK 092 RESPONDED & CLEARED VEH DELAY: 00:33 LINE DELAY: 00:33			