

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, APRIL 18, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,246	97.4%	16	16	51

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F LINE	24	23	-4%
CABLE CAR	26	28	8%
WOODS	154	181	18%
KIRKLAND	115	127	10%
FLYNN	103	108	5%
POTRERO 40'	49	66	35%
POTRERO 60'	42	49	17%
PRESIDIO	121	126	4%
TOTAL	752	818	9%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	128	23	7	6	10	0
Flynn	197	38	16	4	17	1
Green	228	48	24	10	14	0
Kirkland	192	24	7	7	9	1
Potrero	229	30	14	6	9	1
Presidio	216	41	13	14	11	3
Woods	356	57	21	12	22	2
TOTAL	1,546	261	102	59	92	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:58 04/18/12	675	43	8348	LAGUNA HONDA & DEWEY (IB)	ACCIDENT COACH/AUTO	10:58	12:19
			1227250	INSP MOLINA. MGR STUART* VIDEO. SS* 6A01* COACH STOPPED AUTO CONTACT WITH BIKE RACK NO INJURY NO 799 VEH DELAY: 01:21			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:25 04/18/12			8029	BUSH & BATTERY (IB)	ACCIDENT COACH AND ISLAND, NO INJURY	12:25	14:04
			1227319	INSP E MORRIS; MGR A ANDREWS RESP. MODERATE DAMAGE TO RIGHT REAR OF COACH. OPERATOR AND INSTRUCTOR 799. COACH WAS PULLED IN BY RCS 091. MGR M ESPINOZA*. SYSTEM SAFETY*. LEAD INSP J STUART*. CLAIMS 6A01*. NO VIDEO ON THIS COACH. SI KIRKLAND N/R VEH DELAY: 01:39			
12:41 04/18/12	659	28	8346	LYON & RICHARDSON (OB)	ACCIDENT COACH TRUCK MINOR	12:41	13:15
			1227257	INSP LUM SS* 6A01* VIDEO MIRROR KISSED NO DAMAGE VEH DELAY: 00:34			
15:07 04/18/12	659	28	8346	19TH AVE & TARAVAL (OB)	ACCIDENT COACH & MOTOR HOME, NO INJURY	15:07	17:00
			1227375	INSP J GIANG CLEARED. COACH WAS STOPPED AT THE BUS STOP. BROKEN LEFT SIDE MIRROR AND MINOR DAMAGE TO LEFT REAR OF COACH. MINOR DAMAGE TO MOTOR HOME. NO OP 799. RCS 855 REPAIRED THE COACH. COACH WAS SENT IN DUE TO THE RUN WAS OFF BY 1624 HRS. CLAIMS 6A48*. VIDEO*. SYSTEM SAFETY*. SI KIRKLAND N/R [EOR 16:24] VEH DELAY: 01:17			
15:32 04/18/12	144	1	5620	CALIFORNIA & 4TH AVE (OB)	OVERHEAD DOWN	15:32	17:07
			1227385	INSP B LUM; INSP V HOLMES RESP. LINE TRUCK 817 REPAIRED THE OVERHEAD AT 1632 HRS. PRESIDIO 092 REPAIRED THE COACH. SFPD ENGINE 31 RESP. VEH DELAY: 01:35			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:30 04/18/12	25	59	2	CABLE CAR BARN & PULLIN GATE (PI)	VEHICLE ACCIDENT CABLE CAR / FIX OBJECT (CONSTRUCTION PLATFORM)	17:30	18:12
					INSP A. BEMNET RESP DISPATCHER* DIVISION MGR* SENIOR MGR PAGED S/SAFETY* CLAIMS 6A48* NO 799 FOR OPERATORS / CABLE SHOP PERSON WAS 799 VEH DELAY: 00:42		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:18 04/18/12	185	F	1058	MARKET ST & VAN NESS AVENUE (IB)	BLOCKED BY A DEMONSTRATION	18:18	18:48
					SENIOR STAFF; SFPD & MUNI INSPECTORS F BANIAS & E DENNIS MONITORING. INSPK WILLIAMS* F LINE CARS RANDOMLY SWITCHING BACK OB TO IB @ THE FERRIES. LSGP. VEH DELAY: 00:30 LINE DELAY: 00:30		
18:19 04/18/12	437	6	5418	MARKET & VAN NESS (OB)	PROTEST BLOCKING	18:19	18:48
					INSP E DENNIS; INSP A BANIAS RESP. REROUTES FOR 71,9,6 LINE. MGR A ANDREWS*. VEH DELAY: 00:10 LINE DELAY: 00:29		

5. NX Bus Express

Ridership	Counts
Morning	735
Afternoon	513
TOTAL	1,248

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%