

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, APRIL 23, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,246	96.5%	20	23	46

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	103	-10%
F LINE	24	23	-4%
CABLE CAR	26	28	8%
WOODS	149	178	19%
KIRKLAND	119	130	9%
FLYNN	103	109	6%
POTRERO 40'	44	69	57%
POTRERO 60'	46	53	15%
PRESIDIO	120	127	6%
TOTAL	745	820	10%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	121	22	7	4	11	0
Flynn	192	43	18	7	18	0
Green	222	48	18	12	17	1
Kirkland	201	47	24	12	11	0
Potrero	226	35	19	5	9	2
Presidio	209	33	12	10	10	1
Woods	355	50	18	9	22	1
TOTAL	1,526	278	116	59	98	5

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:15 04/23/12	602	28	8341	PARK PRESIDIO & CALIFORNIA (OB)	COLISSION, COACH VS UNKOWN OBJECT, OCCURRENCE LOCATION: PARK PRESIDIO @ LAKE, NO INJURIES, RIGHT OUTSIDE MIRROR DAMAGE	06:18	07:45
			1228116	INSP R JONES CLEARED, RCS 855, VIDEO*, 6-A-42*, SYSTEM SAFETY* VEH DELAY: 01:27			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:26 04/23/12	20	M	1548	CIVIC CENTER (OB)	COLLISION, LRV AND WHEELCHAIR BOUND PASSENGER	11:26 11:26	13:25 13:41
			1228156	[LRV2=1511]4S22, 4S48; 4M1, INSP HAYNES, CADELINA, HICKEY; EMERGENCY RESPONSE TEAM; CLAIMS 6A40; SFPD 3B13C; CASE#120321483; SI GREEN N/R [EOR 13:30] VEH DELAY: 02:04 LINE DELAY: 02:15			
11:26 04/23/12	20	M	1548	CIVIC CENTER (OB)	COLLISION, LRV AND WHEELCHAIR PASSENGER	11:26 11:26	13:25 13:41
			1228157	[LRV2=1511]4S22, 4S48; 4M1, INSP HAYNES, CADELINA, DEBONO, HICKEY; KLM SWITCH BACK AT WEST PORTAL; N SWITCH BACK AT DUBOCE AND CHURCH SI GREEN N/R [EOR 13:30] VEH DELAY: 02:04 LINE DELAY: 02:15			
12:22 04/23/12	373	33	5427	16TH STREET & FOLSOM (OB)	ACCIDENT, COACH/VAN, NO DAMAGE, NO INJURIES, HIT AND RUN	12:22	12:23
			1228142	OP CLEARED. OP TO BE INTERVIEWED AT RELIEF POINT VEH DELAY: 00:01			
12:22 04/23/12	373	33	5427	16TH STREET & BRYANT (IB)	OPERATOR INTERVIEW (RE: TAG #1228142)	12:44	12:47
			1228144	INSP. T. ALDANA CLEARED. VIDEO*, CLAIMS 6A40*, S/S*. VEH DELAY: 00:03			
14:35 04/23/12	95	L	1521	CHURCH (OB)	ALLEGED MALE PASSENGER ASSAULTED	14:35	
			1228166	[LRV2=1524]SFPD 3D41C, CASE#120-322-118; MEDIC 85 TREATED AND RELEASED; STATIN AGENT; INSP PAUL LEE; VIDEO*; CLAIMS 6A45*; INSP KUO TO INTERVIEW OPERATOR			
15:18 04/23/12	475	8X	6241	HARRISON & 7TH ST (OB)	VANDALISM (CRACKED WINDSHIELD GLASS) / INSANE PERSON	15:18	16:41
			1228187	INSP A BANIAS; INSP J CLARK RESP. SFPD 3B4C; 3B104; CHP 32-83; 32-80 RESP. PEDESTRIAN HIT THE FRONT WINDSHIELD WITH HIS SHOULDER. COACH WAS SENT IN DUE TO THE CRACKED WINDSHIELD. NO OP 799. CLAIMS 6A45*. VIDEO*. MGR A ANDREWS*. SYSTEM SAFETY*. SI FLYNN N/R [EOR 18:42] VEH DELAY: 03:24			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:56 04/23/12	498	8X	6263	KEARNY & JACKSON (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	16:56	18:03
					INSP MCDANIEL A, S/S*, VIDEO*, CLAIMS #6A45*, NO 799. VEH DELAY: 01:07		
16:58 04/23/12	444	22	5423	16TH ST. & POTRERO (OB)	FIGHT ON COACH.	16:58	18:03
					INSP RAMOS P, SFPD #3D6D, A. ANDREWS*, DAVIDE PUGLISI*, ONE ARREST. SI POTRERO 5445 @18:50 VEH DELAY: 01:52		
16:59 04/23/12	92	41	5502	BEALE & HOWARD (IB)	TROLLEY POLE HIT BY TRUCK	16:59	17:42
					INSP J CLARK; SHOP 093; SYSTEM SAFETY*, CLAIMS 6-A-45*, VIDEO*, NO INJURIES / NO 799 VEH DELAY: 00:43		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:11 04/23/12	4	59	12	MASON & GREENWICH (IB)	NEED PUSH/GRIP CHANGE	09:11	09:37
					INSP. C. ALLEN, CABLE CAR SHOP 665, CABLE CAR MACHINERY RESP. 2 SHUTTLES UTILIZED. CAR TOWED TO BARN SI CABLE CAR N/R VEH DELAY: 00:26 LINE DELAY: 00:26		
11:26 04/23/12	20	M	1548	CIVIC CENTER (OB)	COLLISION, LRV AND WHEELCHAIR BOUND PASSENGER	11:26	13:25
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