

**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, APRIL 29, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>801</b>	<b>94.1%</b>	<b>22</b>	<b>25</b>	<b>67</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>100</b>	<b>59%</b>
<b>F LINE</b>	<b>24</b>	<b>19</b>	<b>-21%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>84</b>	<b>182</b>	<b>117%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>130</b>	<b>117%</b>
<b>FLYNN</b>	<b>82</b>	<b>105</b>	<b>28%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>61</b>	<b>45%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>52</b>	<b>33%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>139</b>	<b>104%</b>
<b>TOTAL</b>	<b>487</b>	<b>818</b>	<b>68%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	86	15	5	5	4	1
Flynn	145	25	15	7	3	0
Green	122	20	9	9	1	1
Kirkland	128	22	13	8	1	0
Potrero	143	19	13	3	1	2
Presidio	141	21	3	12	5	1
Woods	167	28	11	8	9	0
<b>TOTAL</b>	<b>932</b>	<b>150</b>	<b>69</b>	<b>52</b>	<b>24</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:51 04/29/12	401	38	6224	GEARY & DIVISADERO (OB)	AID REFUSED	05:51	06:25
			1229007	INSP. B. JOHNSON CLEARED. VIDEO*, CLAIMS 6A46* VEH DELAY: 00:34			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:12 04/29/12	266	44	8411	PALOU & KEITH (IB)	FIRE EXTINGUISHER DISCHARGED INADVERTENTLY	16:12	17:53
			<b>1229128</b>	INSP J CLARK; SFFD MEDIC 86; TRANSPORTED TO SSF KAISER WITH BREATHING PROBLEMS, ATLAS TOW; SENIOR STAFF / SAFETY*, WORKERS COMP*, TWU 250A*, VIDEO*, SI WOODS N/R <b>VEH DELAY: 01:41</b>			
17:57 04/29/12	454	49	7130	PHELAN LOOP (IB)	SICK ON THE RUN	17:56	18:45
			<b>1229134</b>	INSP T ESPINOSA; SFFD MEDIC 83; DISP*, RESCUE OPERATOR USED, <b>VEH DELAY: 00:49</b>			
18:55 04/29/12	233	54	8141	HARBOUR & NORTH RIDGE (IB)	SICK ON THE RUN	18:56	19:29
			<b>1229135</b>	INSP M PORTER; SFFD MEDIC; TREAT AND RELEASE, RESCUE OPERATOR PULLED COACH IN DISP*, <b>VEH DELAY: 00:33</b>			
20:51 04/29/12				VAN NESS BETWEEN PINE & BUSH (IB)	ALLEGED NON INJURY ACCIDENT, COACH / AUTO.	20:51	23:00
			<b>1229146</b>	INSP ALDANA T, RENDEZVOU WITH SFPD AT TARAVAL STATION. <b>VEH DELAY: 02:09</b>			

### Line Delays > 20 Minutes

*There were no delays over twenty minutes.*