

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, APRIL 30, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,246	95.0%	32	30	40

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	24	21	-13%
<b>CABLE CAR</b>	26	28	8%
<b>WOODS</b>	154	181	18%
<b>KIRKLAND</b>	115	131	14%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	49	66	35%
<b>POTRERO 60'</b>	42	50	19%
<b>PRESIDIO</b>	121	141	17%
<b>TOTAL</b>	748	840	12%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	28	8	6	14	0
Flynn	190	34	13	4	17	0
Green	226	46	16	13	13	4
Kirkland	198	43	24	9	9	1
Potrero	225	40	20	11	11	3
Presidio	211	35	9	14	11	1
Woods	352	57	21	9	26	1
<b>TOTAL</b>	<b>1,522</b>	<b>283</b>	<b>115</b>	<b>65</b>	<b>101</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:03 04/30/12	101	21	5594	GEARY & PRESIDIO (PO)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	08:03	09:10
			1229173	INSP. B. LUM CLEARED. NO OP 799. VIDEO*, CLAIMS 6A45* VEH DELAY: 01:07			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:42 04/30/12	326	22	5437	FILLMORE & BAY (OB)	RENDERING AID	10:10	11:14
				<b>1229204</b>	INSP LEE,D (1C14), SFPD UNIT # 3E4A RESP. CASE # 120342003. MEDIC KA 14 TRANSPORED PASS TO ST FRANCIS HOSP. <b>VEH DELAY: 01:04</b>		
11:33 04/30/12	141	54	8120	EARL & KIRKWOOD (IB)	ACCIDENT, COACH/DOG	11:34	12:00
				<b>1229161</b>	INSP. J. CLARK RESP. ANIMAL CONTROL 26 CLEARED. MGR. M. ESPINOZA*, S/S*, VIDEO*, CLAIMS 6A45*. COACH STRIKES UN-LEASHED SMALL DOG. <b>VEH DELAY: 00:26</b>		
12:57 04/30/12	723	19	8343	POLK & EDDY (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	12:57	13:32
				<b>1229211</b>	INSP. L. WILSON CLEARED. VIDEO*, S/S*, CLAIMS 6A45*. NO OP 799 <b>VEH DELAY: 00:35</b>		
13:03 04/30/12	482	38L	6410	GEARY & 20TH AVENUE (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES, HIT AND RUN	13:03	13:50
				<b>1229163</b>	INSP. S. WONG CLEARED. NO OP 799. CLAIMS 6A45*, VIDEO* S/S* <b>VEH DELAY: 00:47</b>		
13:53 04/30/12	17	54	8422	LASALLE & OSCEOLA (IB)	VEHICLE ACCIDENT COACH / AUTO	13:53	15:00
				<b>1229214</b>	INSP P RAMOS; SYSTEM SAFETY*, CLAIMS 6-A-46*, VIDEO*, NO INJURIES / NO 799 <b>VEH DELAY: 01:07</b>		
15:03 04/30/12	393	14	7127	MISSION & PERSIA (IB)	VEHICLE ACCIDENT COACH / AUTO	15:03	15:48
				<b>1229215</b>	INSP STANTON; SYSTEM SAFETY*, CLAIMS 6-A-46*, VIDEO*, NO INJURIES / NO 799 <b>VEH DELAY: 00:45</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:44 04/30/12	206	108	8146	BEALE & HOWARD (OB)	OPERATOR	16:45	18:11
				<b>1229262</b> INSP C HALETKY; SFFD MEDIC, SENIOR STAFF / SAFETY*, RESCUE OPERATOR USED. SEE INSPECTORS REPORT FOR FURTHER DETAILS <b>VEH DELAY: 01:26</b>			
17:09 04/30/12	075	9L	8101	MARKET ST & 4TH ST (OB)	ACCIDENT (MOTOR COACH / 2 AUTOS)	17:09	18:32
				<b>1229287</b> SENIOR STAFF/SYSTEM SAFETY; INSP MCDANIEL, A. RESPONDED AND CLEARED. INSP K WILLIAMS & MRU 4S46 ASSISTED. CLAIMS 6A46* VIDEO* 311 CENTER*. END OF RUN. N/R <b>VEH DELAY: 01:23</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:07 04/30/12	447	38	6277	GEARY & STOCKTON (OB)	BLOCKED BY SFPD ACTIVITY	10:07	10:10
				<b>1229200</b> INSPS. L.WILSON/E. MORRIS RESP. OB 38/38L REROUTED. L. KEARNY, L SUTTER, L MASON R GEARY. 2 STOPS MISSED. 311*, 1M1 M. ESPINOZA* <b>VEH DELAY: 00:03 LINE DELAY: 00:35</b>			
11:32 04/30/12		24		ELLIS & DIVISADERO (OB)	OVERHEAD DAMAGED BY NON-MUNI CONTRACTOR	11:32	12:22
				<b>1228954</b> INSP. D. LEE RESP. LINE TRUCK 818 REPAIRED. CLAIMS 6A45*, S/S* <b>LINE DELAY: 00:50</b>			
16:43 04/30/12	189	F	1058	MARKET ST & 5TH ST (OB)	BLOCKED BY DISABLED TROLLEY COACH (5454)	16:43	17:05
				<b>1229267</b> MRU 4S46 CLEARED, INSP K WILLIAMS* MR PUGLISI & MGR CASTILLO* 311 CENTER* <b>VEH DELAY: 00:22 LINE DELAY: 00:22</b>			

17:09 04/30/12	170	F	1059	MARKET ST & 4TH ST (OB)	BLOCKED BY ACCIDENT (MOTOR COACH / 2 AUTOS)	17:09 <b>17:09</b>	17:55 <b>17:55</b>
			<b>1229270</b>	INSP. A. DANIELS CLEARED, F-LINE CARS SWITCHBACK IB TO OB AT 11TH & MARKET & OB TO IB AT THE FERRY, D. PUGLISI* 311* MOTOR COACH SHUTTLES, <b>VEH DELAY: 00:46 LINE DELAY: 00:46</b>			