

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, APRIL 6, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,246	94.2%	37	35	40

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
F LINE	24	26	8%
CABLE CAR	26	30	15%
WOODS	154	185	20%
KIRKLAND	119	139	17%
FLYNN	103	107	4%
POTRERO 40'	49	68	39%
POTRERO 60'	42	53	26%
PRESIDIO	121	126	4%
TOTAL	752	846	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	131	35	11	9	14	1
Flynn	194	47	19	10	18	0
Green	224	49	24	12	12	1
Kirkland	200	45	25	11	7	2
Potrero	233	41	18	11	11	1
Presidio	216	37	11	14	9	3
Woods	358	70	27	18	24	1
TOTAL	1,556	324	135	85	95	9

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:53 04/06/12	47	45	5578	UNION & BAKER (OB)	NON INJURY ACCIDENT, COACH/AUTO	07:53	09:23
			1225334	INSP. LEE, D. (1T66) RESP, MODERATE DAMAGE, NO 799, ESPINOZA, M. (1M1)*, SYSTEMS/SAFETY*, CLAIMS 6-A-40*, VIDEO*. VEH DELAY: 01:30			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:22 04/06/12	631	43	8038	PARNASSUS & STANYAN (OB)	RENDERING AID	08:22	09:42
			1225335	INSP. BANIAS, A. (1C7), SFPD UNIT #3F11A, SFPD ENG. #12, KING AMER. #1 RESP. PEDSTRAIN HAD A SIEZURE AND FELL TO THE GROUND, SFPD, SFPD, AND WITNESSES STATED COACH NEVER MADE CONTACT WITH PEDSTRAIN, INSP. WONG, J. (1T60) TRANSPORTED RESCUE OPERATOR TO PULL IN COACH. KELLY, J.*, PUGLISI, D.*, SYSTEMS/SAFETY*, AYN, A.*, DISP. *, WORKERS COMP. *, TWU 250A* SI KIRKLAND N/R [EOR 10:25] VEH DELAY: 02:03			
09:00 04/06/12	442	38	6210	FORT MILEY (IB)	COACH / POLE	09:00	10:48
			1225236	INSP. JOHNSON, B. (1T64), RCS 201, SFPD ENG. #14, MEDIC #92 TRANSPORTED OPERATOR TO KAISER HOSP. FOR INJURY TO BACK SUSTAINED WHEN COACH MADE CONTACT WITH POLE. INSP. JIANG, J. (1C14) TRANSPORTED RESCUE OPERATOR, INSP. BANIAS, A. (1C7) TRANSPORTED OPERATOR #4163 FOR A 799. ESPINOZA, M. (1M1)*, POPP, N.*, SCOTT, J.*, PUGLISI, D.*, SYSTEMS/SAFETY*, CLAIMS 6-A-40*, VIDEO*, WORKERS COMP. *, TWU 250A*, PEER ASSISTANCE*, SEE OCC #1225338 SI WOODS N/R [EOR 12:13] VEH DELAY: 03:13			
10:41 04/06/12	442	35	6210	KAISAR HOSPITAL	POST ACCIDENT DRUG AND ALCOHOL TESTING - SEE OCC #1225236	13:00	13:54
			1225338	INSPECTOR J. FLORES CLEARED, INSPECTOR A. BANIAS RESPONDED, A. ANDREWS (4M3)* VEH DELAY: 00:54			
14:03 04/06/12	367	24	5441	DIVISADERO & HAIGHT (OB)	COACH / TRUCK ACCIDENT - NO INJURIES	14:03	14:45
			1225341	INSPECTOR B. LUM CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, MINOR DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 00:42			
14:33 04/06/12	509	8X	6299	3RD STREET & PERRY (IB)	OPERATOR / PASSENGER	14:33	15:35
			1225240	INSPECTOR J. FLORES CLEARED, SFPD UNIT #4M20 - CAD #1830 RESPONDED, VIDEO*, CASE #120 274 357, NO ARREST, DAMAGE TO REAR DOOR LEFT PANEL SI FLYNN N/R [EOR 21:28] VEH DELAY: 06:55			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:06 04/06/12	866	47	8007	BRYANT & 6TH STREET (OB)	COACH / TRUCK ACCIDENT - NO INJURIES REPORTED	18:06	19:10
					INSPECTOR T. ESPINOZA CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, MINOR DAMAGE TO COACH, NO DAMAGE TO TRUCK, NO 799, END OF RUN SI KIRKLAND N/R [EOR 19:51] VEH DELAY: 01:45		
18:11 04/06/12	502	14L	6252	MISSION & LEO (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	18:11	18:45
					INSPECTOR B. HENDERSON CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, MODERATE DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: 00:34		

Line Delays > 20 Minutes

There were no delays over twenty minutes.

5. NX Bus Express

Ridership	Counts
Morning	616
Afternoon	374
TOTAL	990

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%