

**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, APRIL 7, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>819</b>	<b>92.9%</b>	<b>38</b>	<b>20</b>	<b>53</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>103</b>	<b>63%</b>
<b>F LINE</b>	<b>24</b>	<b>26</b>	<b>8%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>31</b>	<b>24%</b>
<b>WOODS</b>	<b>84</b>	<b>185</b>	<b>120%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>139</b>	<b>132%</b>
<b>FLYNN</b>	<b>82</b>	<b>107</b>	<b>30%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>68</b>	<b>62%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>53</b>	<b>36%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>126</b>	<b>85%</b>
<b>TOTAL</b>	<b>487</b>	<b>838</b>	<b>72%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	96	20	10	5	4	1
Flynn	151	29	17	9	1	2
Green	144	28	14	9	4	1
Kirkland	125	28	19	9	0	0
Potrero	147	17	10	6	1	0
Presidio	141	24	10	7	4	3
Woods	161	29	10	12	5	2
<b>TOTAL</b>	<b>965</b>	<b>175</b>	<b>90</b>	<b>57</b>	<b>19</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:32 04/07/12	361	22	5443	FILLMORE & SUTTER (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	15:32	16:35
			1225619	INSPECTOR C. SOLINGER CLEARED, INSPECTOR E. DENNIS RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, A. ANDREWS (4M3)*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 VEH DELAY: 01:03			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:42 04/07/12	457	22	5465	20TH STREET & TENNESSEE (IB)	DIRTY COACH	18:36	
			<b>1225666</b>	INSPECTOR M. PORTER CLEARED, SFFD MEDIC #58 - CAD #257 RESPONDED, SFFD ENGINE #29 - CAD #257 RESPONDED, VIDEO*, CLAIMS (6A46)*, SI POTRERO 5432 @20:21 <b>VEH DELAY: 01:45</b>			
18:46 04/07/12	166	31	5523	MARKET & POWELL (OB)	VANDALISM - FRONT DOOR GLASS PANEL KICKED IN	18:46	
			<b>1225663</b>	INSPECTOR E. DENNIS*, SFPD - CAD #2753*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, SEE OCC #1225665			
18:46 04/07/12	166	31	5523	TURK & MASON (OB)	OPERATOR INTERVIEW - SEE OCC #1225663	18:46	
			<b>1225665</b>	INSPECTOR E. DENNIS CLEARED, SFPD UNIT #3B12D - CAD #2753 RESPONDED, CASE #120 277 745 SI PRESIDIO 5511 @20:34 <b>VEH DELAY: 01:48</b>			

### Line Delays > 20 Minutes

*There were no delays over twenty minutes.*