

**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, FEBRUARY 03, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,226</b>	<b>98.9%</b>	<b>6</b>	<b>7</b>	<b>27</b>

**2. VEHICLES AVAILABILITY**

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F LINE</b>	<b>24</b>	<b>22</b>	<b>-8%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>30</b>	<b>11%</b>
<b>WOODS</b>	<b>149</b>	<b>194</b>	<b>30%</b>
<b>KIRKLAND</b>	<b>119</b>	<b>134</b>	<b>13%</b>
<b>FLYNN</b>	<b>106</b>	<b>110</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>76</b>	<b>73%</b>
<b>POTRERO 60'</b>	<b>46</b>	<b>51</b>	<b>11%</b>
<b>PRESIDIO</b>	<b>120</b>	<b>121</b>	<b>1%</b>
<b>TOTAL</b>	<b>749</b>	<b>852</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	27	9	7	11	0
Flynn	200	39	4	9	24	2
Green	230	37	13	10	11	3
Kirkland	199	38	10	11	15	2
Potrero	234	41	18	13	9	1
Presidio	217	30	6	14	10	0
Woods	363	54	24	8	20	2
<b>TOTAL</b>	<b>1,577</b>	<b>266</b>	<b>84</b>	<b>72</b>	<b>100</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:46 02/03/12	327	49	5453	OCEAN & PHELAN (OB)	ACCIDENT COACH & AUTO, NO INJURY.	06:50	08:09
			1215276	INSP J WONG CLEARED. COACH WAS REAR ENDED BY AUTO #1. AUTO #1 WAS REAR ENDED BY ANOTHER AUTO. NO DAMAGE TO COACH. MINOR DAMAGE TO FRONT BUMPER OF AUTO #1. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A42*. VEH DELAY: 01:19			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:20 02/03/12	30	71	8101	MARKET & 3RD ST (IB)	ALLEGED ACCIDENT COACH & PEDESTRIAN	12:20	12:45
					<b>1215329</b> INSP L WILSON CLEARED. NO MERIT. PEDESTRIAN FELL ON THE CROSSWALK, NO CONTACT MADE. PEDESTRIAN THEN LEFT THE SCENE. AID REFUSED. CLAIMS 6A42*. MGR A ANDREWS*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 00:25</b>		
13:15 02/03/12	35	30	5535	STOCKTON & COLUMBUS (OB)	COACH / VAN (SUPERSHUTTLE) ACCIDENT - NO INJURIES REPORTED	13:15	13:59
					<b>1215335</b> INSPECTOR R. STANTON CLEARED, VIDEO*, CLAIMS (6A42)*, SYSTEM SAFETY*, A. ANDREWS (4M3)*, MINOR DAMAGE TO COACH, UNKNOWN DAMAGE TO VAN (VAN LEFT SCENE AFTER INFORMATION WAS EXCHANGED), NO 799 <b>VEH DELAY: 00:44</b>		
14:21 02/03/12			201	ALEMANY & LYELL (PI)	SERVICE TRUCK 201 / AUTO ACCIDENT - AUTO DRIVER CLAIMED NECK INJURY (TREATED AND RELEASED)	14:14	15:29
					<b>1215364</b> INSPECTOR B. HENDERSON CLEARED, SPPD UNIT #3H15C & #4BAH RESPONDED, CASE #120 094 997, SFFD MEDIC #99 RESPONDED, AID REFUSED - TREAT AND RELEASED, CLAIMS (6A42)*, SYSTEM SAFETY*, N. POPP*, R. FONSECA*, MINOR DAMAGE TO AUTO, NO DAMAGE TO SHOP TRUCK, NO 799 SI FLYNN N/R <b>VEH DELAY: 01:15</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:49 02/03/12	691	28	8210	19TH AVENUE & NORIEGA (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	14:49	15:38
			<b>1215369</b>	INSPECTOR S. WONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A42)* ,MINOR DAMAGE COACH, MINOR DAMAGE TO AUTO, NO 799. <b>VEH DELAY: 00:49</b>			
16:21 02/03/12	580	8X	6281	KEARNY & COLUMBUS (OB)	TAGGER	16:21	17:03
			<b>1215393</b>	INSPECTOR E. DENNIS CLEARED, SFPD*, TAGGER LEFT AREA BEFORE ASSISTANCE ARRIVED <b>VEH DELAY: 00:42</b>			
19:50 02/03/12	120	J	1528	SAN JOSE AVE & RANDALL ST (IB,OB)	CAR IN TRACK WAY & DISABLED	19:50 <b>19:50</b>	20:03 <b>20:03</b>
			<b>1215432</b>	SFPD ON SCENE, INSP M MCGEHEE & MRU 4S51 CLEARED, 109/J/1453 SWITCHED BACK CHURCH/DAY STS FOR INBOUND SERVICE, LSGP*. MGR J CASTILLO & M CONTRERAS* <b>VEH DELAY: 00:13 LINE DELAY: 00:13</b>			

### Line Delays > 20 Minutes

*There were no delays over twenty minutes.*