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**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, FEBRUARY 06, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,229</b>	<b>98.4%</b>	<b>12</b>	<b>8</b>	<b>33</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>119</b>	<b>4%</b>
<b>F LINE</b>	<b>24</b>	<b>22</b>	<b>-8%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>29</b>	<b>7%</b>
<b>WOODS</b>	<b>153</b>	<b>186</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>134</b>	<b>17%</b>
<b>FLYNN</b>	<b>106</b>	<b>111</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>75</b>	<b>53%</b>
<b>POTRERO 60'</b>	<b>40</b>	<b>48</b>	<b>20%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>129</b>	<b>21%</b>
<b>TOTAL</b>	<b>735</b>	<b>853</b>	<b>16%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	132	34	12	8	12	2
Flynn	194	41	6	9	24	2
Green	232	38	20	7	10	1
Kirkland	196	43	15	9	17	2
Potrero	233	34	17	8	7	2
Presidio	217	39	19	8	10	2
Woods	364	52	19	8	21	4
<b>TOTAL</b>	<b>1,568</b>	<b>281</b>	<b>108</b>	<b>57</b>	<b>101</b>	<b>15</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:08 02/06/12	33	28	8035	FT. MASON (OB)	ACCIDENT, CONTACTS BUSHES - MINOR	06:08	07:07
		1215711		INSP. A. MOLINA CLEARED. RCS 091 REPAIRED MIRROR. NO OP 799 VEH DELAY: 00:59			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:46 02/06/12	319	22	5438	16TH STREET & MISSION (OB)	ACCIDENT (COACH & AUTO)	10:44	11:09
					INSP E. IRBY (1C53) RESPONDED, MINOR DAMAGE TO COACH & AUTO, CLAIMS 6A45*, VIDEO* NO 799 <b>VEH DELAY: 00:25</b>		
12:00 02/06/12	395	24	5434	26TH STREET BETWEEN NOE & CASTRO (OB)	ACCIDENT, COACH/GARBAGE TRUCK, MINOR	12:00	12:04
					OP CLEARED. REAR OF COACH CONTACTS GARBAGE TRUCK MIRROR. OP TO BE INTERVIEWED BY INSPECTOR. <b>VEH DELAY: 00:04</b>		
12:00 02/06/12	395	24	5434	NOE & 27TH STREET (OB)	OPERATOR INTERVIEW	12:00	12:41
					INSP E. IRBY CLEARED. VIDEO*, CLAIMS 6A42*, NO OP 799 <b>VEH DELAY: 00:41</b>		
18:50 02/06/12	133	9L	8133	BAYSHORE & 101 NORTH ON-RAMP (PI)	COACH / AUTO ACCIDENT - NO INJURIES	18:50	19:55
					INSPECTOR T. ALDANA CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, NO DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 <b>VEH DELAY: 01:05</b>		
19:44 02/06/12	714	38AX	8361	GEARY & BLAKE (PI)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	19:44	20:45
					INSPECTOR E. DENNIS CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799 SI WOODS N/R <b>VEH DELAY: 01:01</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:25 02/06/12		61		WASHINGTON & MASON (IB,OB)	REPORTS CALIFORNIA LINE DOWN DUE TO UNKNOWN ELECTRICAL VOLTAGE PROBLEM	02:25 <b>22:25</b>	<b>01:30</b>
		<b>1215866</b>		CABLE MACHINERY CONTACTED ELECTRICIAN, 2 SHUTTLES UTILIZED. CABLES SHOP TRUCK TOWED IN 1 CAR 41/61/60. TWO CARS LEFT OVERNIGHT AT CALIFORNIA & DRUMM PER INSP. BEMNET. MUNI SECURITY RESPONDED TO SECURE CABLE CARS. 311* PUGLISI* M.ELLIS* REPAIRS COMPLETED @ 0211HRS. CABLE MACHINERY TO TEST LINE IN THE AM PRIOR TO CALIF LINE START-UP. UPAGED SENIOR STAFF. <b>LINE DELAY: 03:05</b>			
13:28 02/06/12	12	59	16	POWELL STREET BETWEEN BUSH STREET & PINE STREET (OB)	BLOCKED BY DISABLED TRUCK	13:28 <b>12:28</b>	13:39 <b>13:39</b>
		<b>1215697</b>		INSP. KWONG (8T54), SUPT. BANBURY (8M8)*, CABLE MACHINERY, SHOP TRUCK #665 <b>VEH DELAY: 00:11</b> <b>LINE DELAY: 01:11</b>			
16:11 02/06/12	111	J	1530	SAN JOSE & RANDALL (IB)	BLOCKED BY AUTO. TRAINS HELD AT GLEN PARK AND SAN JOSE INBOUND.	16:11 <b>16:11</b>	16:34 <b>16:34</b>
		<b>1215796</b>		INSPECTOR MCGEHEE RESPONDED (4T79). SFFD RESPONDED. INSPECTOR CLEARED VEHICLE FROM TRACKWAY. <b>VEH DELAY: 00:23</b> <b>LINE DELAY: 00:23</b>			
16:12 02/06/12	100	N	1521	JUDAH & 12TH AVENUE (IB)	LOW POWER	16:12 <b>16:12</b>	<b>16:37</b>
		<b>1215844</b>		[LRV2=1549]MRU 4S46 AND INSPECTOR M. CONTRERAS 4C33 BOTH RESPONDED. SI MINT YARD N/R [EOR 21:01] <b>VEH DELAY: 04:49</b> <b>LINE DELAY: 00:25</b>			

**5. NX Bus Express**

<b>Ridership</b>	<b>Counts</b>
<b>Morning</b>	<b>710</b>
<b>Afternoon</b>	<b>764</b>
<b>TOTAL</b>	<b>1,474</b>

<b>Vehicle Availability</b>	<b>SCHEDULED DEMAND</b>	<b>AVAILABLE</b>	<b>SPARE RATIO</b>
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>