

**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, FEBRUARY 09, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1,229</b>	<b>99.5%</b>	<b>3</b>	<b>3</b>	<b>34</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F LINE</b>	<b>24</b>	<b>19</b>	<b>-21%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>29</b>	<b>7%</b>
<b>WOODS</b>	<b>153</b>	<b>186</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>133</b>	<b>16%</b>
<b>FLYNN</b>	<b>106</b>	<b>108</b>	<b>2%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>71</b>	<b>61%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>47</b>	<b>0%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>125</b>	<b>17%</b>
<b>TOTAL</b>	<b>737</b>	<b>832</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	131	26	6	9	11	0
Flynn	195	38	6	8	22	2
Green	220	35	14	9	10	2
Kirkland	196	32	13	4	13	2
Potrero	228	30	14	6	7	3
Presidio	216	29	8	10	11	0
Woods	362	43	16	5	21	1
<b>TOTAL</b>	<b>1,548</b>	<b>233</b>	<b>77</b>	<b>51</b>	<b>95</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:05 02/09/12	61	L	1464	TARAVEL & 29TH AVE (IB)	ACCIDENT LRV & AUTO	08:05 08:05	09:08 09:08
			1216289	[LRV2=1504]INSP R. DONALDSON, INSP G. PINTO, INSP DEBONO, INSP E. DENNIS, MANAGER M. ESPINOZA, 4S24 PULL LRV CAR IN, LSGP*, ENG #18, 6A42*, POLICE #4V2B & 4M1, CASE #12011159, INSP DEBONO TRANSPORTED OPERATOR, SYSTEM SAFETY*, VIDEO*, LMC*, J. KELLY*, D. PUGLISI*, PEER ASSISTANCE*, TWU 250A*, E. DELBARIO*, C. WOLFER*, L LINE SWITCHBACK OB/IB TARAVEL & 22ND AVE, MINOR DAMAGE TO 1464B END, 6 SHUTTLES SI GREEN N/R [EOR 09:44] VEH DELAY: 01:39 LINE DELAY: 01:03			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:12 02/09/12	16	29	8144	GENEVA & OCEAN (IB)	ACCIDENT, COACH/AUTO, MINOR, HIT AND RUN	08:12	08:13
				<b>1216194</b>			
08:12 02/09/12	16	29	8144	BAKER BEACH (OB)	OPERATOR INTERVIEW	08:50	09:10
				<b>1216195</b>			
10:49 02/09/12	628	19	8335	LARKIN & MARKET (OB)	FALL EXITING	10:49	11:41
				<b>1216263</b>			
10:59 02/09/12	435	38L	6413	GEARY & DIVISADERO (OB)	ACCIDENT, COACH/AUTO, HIT AND RUN	10:50	10:51
				<b>1216261</b>			
15:38 02/09/12	716	28	8200	19TH AVENUE & TARAVAL (IB)	COACH / TRUCK ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	15:38	16:56
				<b>1216335</b>			
16:05 02/09/12	524	38L	6280	GEARY & 6TH AVENUE (IB)	EVACUATION - FUMES	16:05	16:28

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
			<b>1216366</b>	INSPECTOR J. GIANG CLEARED, SFPD UNIT #3G3C - CAD #1996 RESPONDED, SFFD ENGINE #31 RESPONDED, A. ANDREWS (4M3)*, SYSTEM SAFETY*, CLAIMS (6A40) RESPONDED, NO TRANSPORTS, NO MERIT <b>VEH DELAY: 00:23</b>			
16:50 02/09/12	193	23	8128	PHELPS & MCKENNION (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	16:50	17:05
			<b>1216336</b>	INSPECTOR R. STANTON CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, NO DAMAGE TO COACH <b>VEH DELAY: 00:15</b>			
17:10 02/09/12	868	28	8216	19TH AVENUE & QUINTARA (IB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	17:10	18:50
			<b>1216393</b>	INSPECTOR J. GIANG CLEARED, WOODS RCS 853 RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, TEMPORARY REPAIRS TO MIRROR BY WOODS RCS 853, NO 799 SI KIRKLAND N/R [EOR 19:50] <b>VEH DELAY: 02:40</b>			
17:32 02/09/12	174	23	8425	DIAMOND & BOSWORTH (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	17:32	
			<b>1216397</b>	OPERATOR CLEARED, INSPECTOR B. HENDERSON*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, SEE OCC #1216398			
17:46 02/09/12	108	30	5610	MASON & SUTTER (IB)	ALLEGED COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:46	
			<b>1216394</b>	OPERATOR CLEARED, INSPECTOR S. WONG*, SYSTEM SAFETY*, CLAIMS (6A40)*, OPERATOR STATES NO CONTACT MADE, NO DAMAGE TO COACH, UNKNOWN DAMAGE TO AUTO, SEE OCC #1216395			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:26 02/09/12	438	22	5451	MINNESOTA & 18TH STREET (OB)	ACCIDENT (COACH / AUTO)	21:26	22:50
			<b>1216445</b>	INSP. T. ESPINOZA, SFPD 3C-11E CLEARED, CASE # 120-113-490, NO (799), MINOR DAMAGE TO COACH, MAJOR DAMAGE TO AUTO, POTRERO 093 CLEARED (NO FORWARD MOTION), SYSTEM SAFETY*, CLAIMS 6A40*, VIDEO*, END OF RUN SI POTRERO N/R [EOR 23:07] <b>VEH DELAY: 01:41</b>			
22:00 02/09/12				EMBARCADERO STATION (IB,OB)	PASSENGER ALLEGED TO HAVE AN EXPLOSIVE DEVICE	22:00 <b>22:00</b>	22:20 <b>22:20</b>
			<b>1216464</b>	SFPD*, BART*, 311*, WEST PORTAL AGENT*, EMBARCADERO AGENT*, PAGE, PHONE TREE*, SFPD-3-A-14-E, INSP. M.J. STALIONS DAVIDE PUGLISI , BOMB THREAT PROCEDURES USED, 911*, LSGP*, TRANIST INSPECTOR'S REPORT* <b>VEH DELAY: 00:20 LINE DELAY: 00:20</b>			
23:39 02/09/12	163	45	5559	STOCKTON & SUTTER (IB)	ACCIDENT (COACH / AUTO)	23:40	00:38
			<b>1216455</b>	INSP. ALDANA CLEARED, NO INJURIES, NO (799), VIDEO*, MINOR DAMAGE TO MUNI, MODERATE DAMAGE TO AUTO <b>VEH DELAY: 00:58</b>			
23:44 02/09/12	449	22	5463	20TH STREET & 3RD STREET (IB)	FARE EVASION	23:44	23:55
			<b>1216411</b>	INSP. T. ESPINOZA, SFPD 3C-13E CLEARED, <b>VEH DELAY: 00:11</b>			

## Line Delays > 20 Minutes

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08:05 02/09/12	61	L	1464	TARAVEL & 29TH AVE (IB)	ACCIDENT LRV & AUTO	08:05 08:05	09:08 09:08
			<b>1216289</b>	[LRV2=1504]INSP R. DONALDSON, INSP G. PINTO, INSP DEBONO, INSP E. DENNIS, MANAGER M. ESPINOZA, 4S24 PULL LRV CAR IN, LSGP*, OPERATOR, ENG #18, 6A42*, POLICE #4V2B & 4M1, CASE #12011159, INSP DEBONO TRANSPORTED OPERATOR, SYSTEM SAFETY*, VIDEO*, LMC*, J. KELLY*, D. PUGLISI*, PEER ASSISTANCE*, TWU 250A*, E. DELBARIO*, C. WOLFER*, L LINE SWITCHBACK OB/IB TARAVEL & 22ND AVE, MINOR DAMAGE TO 1464B END, 6 SHUTTLES SI GREEN N/R [EOR 09:44] <b>VEH DELAY: 01:39 LINE DELAY: 01:03</b>			