

Edwin M. Lee | Mayor  
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**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, FEBRUARY 1, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1,226</b>	<b>98.9%</b>	<b>8</b>	<b>5</b>	<b>30</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>24</b>	<b>23</b>	<b>-4%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>31</b>	<b>15%</b>
<b>WOODS</b>	<b>151</b>	<b>188</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>135</b>	<b>22%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>71</b>	<b>61%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>41</b>	<b>-13%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>125</b>	<b>19%</b>
<b>TOTAL</b>	<b>726</b>	<b>838</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	131	24	4	7	12	1
Flynn	196	35	6	3	23	3
Green	225	35	13	7	13	2
Kirkland	195	39	16	6	15	2
Potrero	238	25	11	6	7	1
Presidio	214	26	6	10	10	0
Woods	364	50	24	7	18	1
<b>TOTAL</b>	<b>1,563</b>	<b>234</b>	<b>80</b>	<b>46</b>	<b>98</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:10 02/01/12			1203	MARKET BETWEEN BUCHANAN & DUBOCE (OB)	ACCIDENT VAN / TAXI CAB.NO INJURY,VERY MINOR	11:10	
			1214972	INSP.C.DEBONO CLEARED AT 1216 HRS. CLAIMS 6-A-42*,SIGNAL 500*			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:18 02/01/12	432	22	54	FILLMORE & SUTTER (IB)	WHEELCHAIR PATRON FALL OUTSIDE OF COACH	17:18	18:18
				<b>1215050</b>	INSP J. GIANG RESP SFFD ENG #5 TREAT/ RELEASE CLAIMS 6A01* VIDEO* <b>VEH DELAY: 01:00</b>		
17:23 02/01/12	532	8BX	6224	4TH STREET BETWEEN MARKET & MISSION (OB)	OPERATOR NOSE BLEEDING	17:23	19:07
				<b>1215059</b>	INSP A. BANIAS RESP INSP A. GEETER TRANS RESCUE OPERATOR TO SCENE, OPERATOR REFUSED MEDICAL AID, MGR A. ANDREWS ORDER MEDICAL ATTENTION FOR OPERATOR, DISPATCHER* MEDICS # 55 RESP. TREAT / RELEASE <b>VEH DELAY: 01:44</b>		
19:11 02/01/12	425	14L	6295	MISSION & 26TH STREET (OB)	VEHICLE ACCIDENT COACH / AUTO	19:11	19:58
				<b>1215060</b>	INSP T. ESPINOZA RESP CLAIMS 6A01* S/SAFETY* VIDEO* MINOR DAMAGE TO AUTO, NO 799 <b>VEH DELAY: 00:47</b>		
22:04 02/01/12	744	19	8226	7TH STREET & MARKET (IB)	VEHICLE ACCIDENT COACH / GAURD RAIL	22:04	22:25
				<b>1215076</b>	INSP T. ALDANA RESP VIDEO* CLAIMS 6A01* S/SAFETY* NO 799 <b>VEH DELAY: 00:21</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:22 02/01/12	14	61	60	HYDE & CALIFORNIA (PO)	BUMPER BAR 1135	07:23 <b>07:23</b>	08:16 <b>08:16</b>
		<b>1214741</b>		CABLE CAR SHOP 655, CABLE MACHINERY, INSP. C. ALLEN RESP. MGRS. T. JULIAN/D. BANBURY. 4 SHUTTLES UTILIZED. NO OP 799 SI CABLE CAR 60 @10:36 <b>VEH DELAY: 03:13 LINE DELAY: 00:53</b>			
09:16 02/01/12	3	60	2	POWELL & O^FARRELL (IB)	SPLICE CHECK - POWELL CABLE	09:18 <b>09:18</b>	09:22 <b>09:40</b>
		<b>1214923</b>		CABLE MACHINERY*, INSP. C. ALLEN <b>VEH DELAY: 00:04 LINE DELAY: 00:22</b>			
09:26 02/01/12	169	F	1895	CHURCH & 30TH. (IB)	BLOCK BY TROLLEY COACH	09:26 <b>09:26</b>	09:47 <b>09:47</b>
		<b>1214929</b>		INSP.F.CADELINA,INSP. A.CHAN RESPOND INSP.R.GUZMAN*.R/19/J/1425 BLOCKED.POT SHOP CLEARED.2 SHUTTLE BUS DISPATCH. <b>VEH DELAY: 00:21 LINE DELAY: 00:21</b>			
12:43 02/01/12			1075	TARAVAL & 21ST.AVE. (IB)	NO POWER	12:43 <b>12:43</b>	13:27 <b>13:27</b>
		<b>1214983</b>		INSP.J.CHAVEZ,MRU 4-S-35 & PCC SHOP RESPONDED.USED RESCUE CAR1431 RUN 91/L.4 SHUTTLES USED.SELECTIVE SWITCHBACK AT SAINT FRANCIS CIRCLE.CARS 1070 & 1072 REVERSED BACK TO 46TH & WAWONA SI GREEN DEAD TOW <b>LINE DELAY: 00:44</b>			
13:06 02/01/12	32	J	1514	SAN JOSE & OCEAN (IB)	SWITCH B.O.	13:06 <b>13:06</b>	13:37 <b>13:37</b>
		<b>1214987</b>		INSP.F.CADELINA & TRACK MAINTENANCE & SIGNAL 501 RESPOND ROLLING DELAY <b>VEH DELAY: 00:31 LINE DELAY: 00:31</b>			