

**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, FEBRUARY 15, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,229</b>	<b>98.9%</b>	<b>8</b>	<b>6</b>	<b>41</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F LINE</b>	<b>24</b>	<b>22</b>	<b>-8%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>29</b>	<b>7%</b>
<b>WOODS</b>	<b>153</b>	<b>181</b>	<b>18%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>137</b>	<b>19%</b>
<b>FLYNN</b>	<b>106</b>	<b>110</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>73</b>	<b>66%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>50</b>	<b>6%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>117</b>	<b>9%</b>
<b>TOTAL</b>	<b>737</b>	<b>833</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	133	27	2	11	12	2
Flynn	188	39	8	7	23	1
Green	218	33	15	6	10	2
Kirkland	193	36	17	4	14	1
Potrero	226	24	11	8	4	1
Presidio	217	31	14	8	8	1
Woods	354	42	14	8	18	2
<b>TOTAL</b>	<b>1,529</b>	<b>232</b>	<b>81</b>	<b>52</b>	<b>89</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:27 02/15/12	170	31	5569	BALBOA & 25TH AVE (OB)	ACCIDENT COACH & AUTO H/R	00:27	01:00
			1217280	MINOR DAMAGE TO RIGHT REAR LOWER DOOR PANEL. INSP GEETER CLEARED. VIDEO* SI PRESIDIO N/R [EOR 00:45] VEH DELAY: 00:18			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:45 02/15/12	31	29	8116	19TH AVENUE & BUCKINGHAM (OB)	SFPD REQUEST TO STOP COACH TO SEARCH FOR SUSPECT	07:45	08:14
				<b>1217211</b>	ISNP. E. TUCKER RESP. SFPD 315A CLEARED. SUSPECT REMOVED AND ARRESTED. VIDEO*, S/S*, CASE #120128477. <b>VEH DELAY: 00:29</b>		
13:35 02/15/12	349	22	5440	16TH ST & BRYANT (IB)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN	13:35	14:19
				<b>1217323</b>	INSP E MORRIS CLEARED. BROKEN LEFT SIDE MIRROR TO THE COACH. POTRERO SHOP 094 RESP. VIDEO*. CLAIMS 6A01*. SYSTEM SAFETY*. SI POTRERO 5432 @15:54 <b>VEH DELAY: 02:19</b>		
14:00 02/15/12	29	1	5574	SACRAMENTO & LEAVENWORTH (OB)	ACCIDENT COACH & SUV, NO INJURY.	14:00	14:29
				<b>1217322</b>	INSP V HOLMES CLEARED. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A01*. <b>VEH DELAY: 00:29</b>		
15:51 02/15/12	198	27	8127	OFARRELL BETWEEN JONES & TAYLOR (OB)	ACCIDENT (COACH / AUTO), NO INJURY	15:51	16:39
				<b>1217367</b>	INSP DENNIS, E (1T60B) RESP. NO INJURY, NO 799. NO DAMAGE TO COACH, MINOR DAMAGE TO RIGHT MIRROR OF AUTO. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A45*. <b>VEH DELAY: 00:48</b>		
18:12 02/15/12	040	60	0013	HYDE & WASHINGTON (IB)	ACCIDENT (CABLE CAR / AUTO), NO INJURY	18:12	18:46
				<b>1217394</b>	INSP BEMNET, A (8T54B), SHOP TRUCK 665 RESP. NO INJURY, NO 799. SYSTEM SAFETY*, CLAIM 6A45*. 8M8*, J. CASTILLO*, PAGE SENT OUT. <b>VEH DELAY: 00:34</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:10 02/15/12	423	24	5443	3RD ST & PALOU (IB)	SFPD BLOCKING	13:10	13:43
		<b>1217319</b>		INSP K JOMOC; MGR A ANDREWS RESP. SFPD CLEARED. 44-LINE REROUTED. <b>VEH DELAY: 00:33</b> <b>LINE DELAY: 00:33</b>		<b>13:10</b>	<b>13:43</b>
14:54 02/15/12	51	M	1528	WEST PORTAL & ULLOA (IB)	STEPS	14:14	15:00
		<b>1217331</b>		[LRV2=1401]4S51 <b>VEH DELAY: 00:46</b> <b>LINE DELAY: 00:46</b>		<b>14:14</b>	<b>15:00</b>