

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
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 Malcolm Heinicke | Director
 Jerry Lee | Director
 Bruce Oka | Director
 Joél Ramos | Director
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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, FEBRUARY 24, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,201	99.0%	2	10	32

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	109	-4%
F LINE	24	24	0%
CABLE CAR	27	29	7%
WOODS	149	185	24%
KIRKLAND	119	135	13%
FLYNN	106	112	6%
POTRERO 40'	44	75	70%
POTRERO 60'	46	52	13%
PRESIDIO	120	122	2%
TOTAL	749	843	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	25	5	7	13	0
Flynn	197	39	11	7	21	0
Green	228	45	20	15	9	1
Kirkland	201	41	15	9	17	0
Potrero	232	33	14	10	7	2
Presidio	220	35	13	12	8	2
Woods	361	50	18	12	18	2
TOTAL	1,573	268	96	72	93	7

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:29 02/24/12	032	J	1476	CHURCH & 30TH. (IB)	ACCIDENT (LRV-AUTO) NON INJURY	08:30 08:30	09:31 08:39
			1218683	INSP.^S.C. DEBONO & B.UPCHURCH & MRU 4-S-31 RESPOND TO ACCIDENT.4-M-1*,MRO 4-C-33*.LSGP*.ADGP*.RELIEF RUN 77 TO PULL OUT.MRO 4-T-75 INTERVIEW OPERATOR.NO 799 SI GREEN N/R [EOR 09:31] VEH DELAY: 01:01 LINE DELAY: 00:09			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:35 02/24/12	311	22	5465	FILLMORE & UNION (IB)	VEHICLE ACCIDENT COACH / AUTO	13:39	14:10
			1218745	INSP B LUM; CLAIMS 6-A-46*, VIDEO*, SYSTEM SAFETY*, MINOR DAMAGE TO AUTO, MAJOR DAMAGE TO REAR BUMPER OF COACH, NO INJURIES / NO 799 VEH DELAY: 00:31			
13:42 02/24/12	659	28	8207	19TH AVE & VICENTE (IB)	VEHICLE ACCIDENT COACH / AUTO	13:42	14:50
			1218702	INSP S WONG; SFPD 4-B-2-I; CLAIMS 6-A-46*, SYSTEM SAFETY*, VIDEO*, MINOR DAMAGE TO AUTO, NO INJURIES / NO 799 VEH DELAY: 01:08			
15:55 02/24/12	864	10	8309	MONTGOMERY & BROADWAY (OB)	NON INJURY MUNI ACCIDENT, COACH / TRUCK.	15:55	17:00
			1218785	INSP DENNIS E, VIDEO*, S/S*, CLAIMS #6A42*, NO 799. VEH DELAY: 01:05			
16:04 02/24/12	578	8X	6286	SAN BRUNO & PAUL (OB)	VEHICLE ACCIDENT COACH / AUTO	16:04	16:50
			1218737	INSP D LEE; SYSTEM SAFETY*, CLAIMS 6-A-42; VIDEO*, NO INJURIES / NO 799, MINOR DAMAGE TO AUTO VEH DELAY: 00:46			
16:16 02/24/12				2601 MASON & JEFFERSON	NON-INJURY ACCIDENT, PARKING CONTROL OFFICER GO-4 & AUTO (MINOR)	16:16	12:45
			1218767	CLEARED, SYSTEM SAFETY* CLAIMS 6A42*			
18:28 02/24/12	728	12	8036	2ND STREET & MARKET (IB)	ACCIDENT (COACH / BICYCLE / AUTO) AID REFUSED	18:28	19:39
			1218797	INSP STANTON, R (1T61), SFPD UNIT # 3B11D, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. 4M3*, PAGE SENT OUT. VEH DELAY: 01:11			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:17 02/24/12	349	22	5427	FILLMORE & JACKSON (OB)	TROLLEY SHOES/TROLLEY POLE - OVERHEAD DAMAGE - OPEN FEEDERS M-2/F-12	07:17	08:30
						07:17	07:38
			1218660	INSPS. L. BROWN/B. LUM/D. LEE RESP. LINE TRUCK 820, PRES. SHOP 092 CLEARED. MGR. M. ESPINOSA*, VIDEO*. DISP*. ATLAS TOWED TO POT. YARD. OP 799. SHUTTLES UTILIZED. VEH DELAY: 01:13 LINE DELAY: 00:21			
13:40 02/24/12	519	38	6248	MARKET & BATTERY (OB)	NON MUNI ACCIDENT BLOCKING	13:40	14:09
						13:40	14:09
			1218728	INSP R STANTON; VEH DELAY: 00:29 LINE DELAY: 00:29			
17:24 02/24/12		6		HAIGHT BETWEEN STEINER & FILLMORE (IB)	TREE ON OVERHEAD	17:24	18:16
						17:24	18:16
			1218814	INSP T ESPINOSA; OVERHEAD 817; 4-M-3*, SENIOR STAFF / SAFETY*, 311* LINE DELAY: 00:52			