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DAILY SERVICE DELIVERY OVERVIEW

MONDAY, FEBRUARY 27, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,229	98.7%	9	7	41

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	24	22	-8%
CABLE CAR	27	27	0%
WOODS	153	178	16%
KIRKLAND	115	132	15%
FLYNN	106	108	2%
POTRERO 40'	44	75	70%
POTRERO 60'	47	45	-4%
PRESIDIO	107	131	22%
TOTAL	737	832	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	26	7	3	16	0
Flynn	197	40	14	5	21	0
Green	231	46	23	13	9	1
Kirkland	201	43	12	12	17	2
Potrero	236	30	14	7	7	2
Presidio	217	37	18	11	7	1
Woods	359	61	24	14	19	4
TOTAL	1,575	283	112	65	96	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:30 02/27/12	602	28	8030	19TH AVENUE & TARAVAL (OB)	NON INJURY ACCIDENT, HIT & RUN, NO DAMAGE	08:30	09:08
			1219085	INSP. MORRIS, E. (1T63) RESP. 6-A-46*, NO 799. VEH DELAY: 00:38			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:52 02/27/12	21	59	24	COLUMBUS & LUMBAR (IB)	ACCIDENT CABLE CAR/ TOUR BUS, NO INJURY	15:57 15:57	16:38 16:38
			1219185	INSP J KWONG CLEARED, SFPD RESP, S/S*, 6A48*, 8M8*, 311*, J KELLY*.J CASTILLO* VEH DELAY: 00:41 LINE DELAY: 00:41			
16:42 02/27/12	29	1	5496	CALIFORNIA & PARK PRESIDIO (IB)	COACH STOPED HARD TO AVOID ACCIDENT.	16:42	17:22
			1219168	INSP WONG S, SFPD #G13D, S/S*, VIDEO*, CLAIMS #6A48*, 4M3*, MARY TRAVIS ALLEN*, NO 799. VEH DELAY: 00:40			
17:36 02/27/12	500	8X	6408	HAHN & SUNNYDALE (OB)	NON INJURY MUNI ACCIDENT, COACH / AUTO, MINOR.	17:36	18:27
			1219202	INSP STANTON R, S/S*, VIDEO*, CLAIMS #6A48*, NO 799. VEH DELAY: 00:51			
18:40 02/27/12	149	48	8131	25TH ST. & CONNECTICUT (OB)	ALLEDGED ROBERY.	18:40	19:00
			1219160	INSP PORTER M, 2ND POSSIBLE COACH 162-48-8455, OP ID #3320, SFPD #3C72, CASE #120164302, VIDEO*. VEH DELAY: 00:20			
19:29 02/27/12	744	19	8351	3RD ST & EVANS (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	19:29	20:17
			1219218	INSP PORTER M, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. VEH DELAY: 00:48			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:50 02/27/12	038	J	1447	DUBOCE PORTAL (OB)	NO BRAKES RELEASE	10:50 10:50	11:13 11:13
			1219117	SENIOR STAFF* MRU 4S31 & 4S27 RESPONDED AND CLEARED, UTILIZING LRV 1465 FROM 41 N FOR RESCUE. INSP M CONTRERAS ASSISTED. END OF RUN. METRO SHOP & INSP F CADELINA* LSGP/ADGP; SUBWAY P/A; 4 M/C SHUTTLES USED. SI GREEN N/R [EOR 11:15] VEH DELAY: 00:25 LINE DELAY: 00:23			
14:25 02/27/12	24	60	16	POWELL & MARKET (OB)	BROKEN LATCH AT TURNTABLE	14:25 14:25	15:56 15:56
			1219103	INSP J KWONG RESP, CABLE MACHINERY CLEARED, 8M8*, J BAKER*, 311*, D PUGLISI*, J CASTILLO* LINE DELAY: 01:31			
14:45 02/27/12	179	F	1856	JONES & BEACH (OB)	NO FORWARD MOTION	14:58 14:58	15:24 15:24
			1219207	MRU 4S35, 4S30 AND PCC SHOP ALL RESPONDED - D. PUGLISI, LMC, INSPECTOR K. WILLIAMS 4C55 AND INSPECTOR R. MCCRAY 4T78 ALL NOTIFIED RESCUE CAR 161-F 1015 - 2 MOTOR COACHES ALREADY IN PLACE AND FOLLOWER MOTOR COACH 174-F 8303 5 MINUTE MOVE UP FOR SERVICE SI GREEN N/R [EOR 19:47] VEH DELAY: 04:49 LINE DELAY: 00:26			
15:52 02/27/12	21	59	24	COLUMBUS & LUMBAR (IB)	ACCIDENT CABLE CAR/ TOUR BUS, NO INJURY	15:57 15:57	16:38 16:38
			1219185	INSP J KWONG CLEARED, SFPD RESP, S/S*, 6A48*, 8M8*, 311*, J KELLY*, J CASTILLO* VEH DELAY: 00:41 LINE DELAY: 00:41			