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**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, FEBRUARY 28, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1,229</b>	<b>98.4%</b>	<b>10</b>	<b>10</b>	<b>47</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>119</b>	<b>4%</b>
<b>F LINE</b>	<b>24</b>	<b>23</b>	<b>-4%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>30</b>	<b>11%</b>
<b>WOODS</b>	<b>153</b>	<b>174</b>	<b>14%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>135</b>	<b>17%</b>
<b>FLYNN</b>	<b>106</b>	<b>110</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>75</b>	<b>70%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>45</b>	<b>-4%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>129</b>	<b>21%</b>
<b>TOTAL</b>	<b>737</b>	<b>840</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	135	23	6	4	13	0
Flynn	191	35	8	5	22	0
Green	230	52	21	15	14	2
Kirkland	195	50	19	11	18	2
Potrero	233	26	11	9	4	2
Presidio	217	34	12	11	9	2
Woods	357	50	19	11	17	3
<b>TOTAL</b>	<b>1,558</b>	<b>270</b>	<b>96</b>	<b>66</b>	<b>97</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:39 02/28/12	013	L	1403	TARAVAL ST & 17TH AVENUE (IB)	LRV/AUTO ACCIDENT (HIT & RUN)	08:41 08:41	08:44 08:44
			1219277	[LRV2=1528]SENIOR STAFF/SYSTEM SAFETY; AUTO MADE CONTACT WITH LRV & LEFT THE SCENE (H & R)SCRATCHES DOOR LEAF# 1 ON LRV 1403A END. OPERATOR INTERVIEWED BY INSP D CASTRO @ WEST PORTAL STATION. NO INJURIES. OPERATOR TO FILL OUT REPORT. MRU 4S24 ASSISTED VEH DELAY: 00:03 LINE DELAY: 00:03			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:50 02/28/12	137	48	8419	WEST PORTAL & VICENTE (OB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	08:50	09:41
					INSP. E. MORRIS CLEARED. VIDEO*, CLAIMS 6A45*, NO OP 799. SI WOODS 8125 @10:35 VEH DELAY: 01:45		
14:11 02/28/12	58	T	1516	BAYSHORE & SUNNYDALE (OB)	SILENT ALARM	14:11	14:32
					SFPD* CAD#1776. SFPD RESPONDED & CLEARED. NO MERIT. OPERATOR NOTIFIED. VEH DELAY: 00:21		
16:21 02/28/12	141	48	8131	PORTOLA & VICENTE (OB)	ACCIDENT COACH & AUTOM, NO INJURY	16:21	16:58
					INSP E MORRIS CLEARED. MINOR DAMAGE TO RIGHT REAR BUMPER OF COACH. MINOR DAMAGE TO AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A48*. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:37		

### Line Delays > 20 Minutes

*There were no delays over twenty minutes.*

### 5. NX Bus Express

Ridership	Counts
Morning	703
Afternoon	751
<b>TOTAL</b>	<b>1,454</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%