

REVISED - DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, JANUARY 27, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,189	97.6%	13	16	33

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F LINE	24	21	-13%
CABLE CAR	27	29	7%
WOODS	151	191	26%
KIRKLAND	111	135	22%
FLYNN	103	108	5%
POTRERO 40'	44	72	64%
POTRERO 60'	47	36	-23%
PRESIDIO	105	120	14%
TOTAL	726	822	13%

3. OPERATORS' ABSENTEEISM (Revised)

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	128	25	5	5	14	1
Flynn	206	33	2	7	22	2
Green	230	40	17	10	10	3
Kirkland	199	42	15	11	14	2
Potrero	238	40	18	7	14	1
Presidio	213	33	7	16	10	0
Woods	365	49	18	7	23	1
TOTAL	1,579	262	82	63	107	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:27 01/27/12		N		SUNSET TUNNEL (IB,OB)	5 TRESPASSERS	01:27	02:46
			1213983	SFPD. UNIT #3F11E - MUNI SECURITY SUPERVISOR BOTH RESPONDED - 4 MALES AND 1 FEMALE - SUSPECTS DETAINED, CITED AND RELEASED FOR TRESPASSING - CASE #120-270-157 VEH DELAY: 01:19			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:07 01/27/12	308	49	7125	VAN NESS & NORTH POINT (OB)	PASSENGER REFUSE EXIT COACH	06:07	07:07
			1213987	INSP. TUCKER, E. (1T60), SFPD UNIT #4M2B RESPONDED, KING AMERICAN #16 TRANSPORTED PASSENGER TO ST. FRANCIS HOSP. VEH DELAY: 01:00			
06:44 01/27/12	371	49	7130	POTRERO DIVISION & TRACK #26 (PO)	NON INJURY ACCIDENT COACH / WALL	06:44	07:19
			1213954	INSP. JOMOC, K. (1T63) RESPONDED, PUGLISI, D.*, 1M1*, SYSTEMS / SAFETY*, VIDEO*, MINOR DAMAGE, NO 799. VEH DELAY: 00:35			
10:12 01/27/12	704		8354	STOCKTON & SUTTER	NON INJURY ACCIDENT SHUTTLE COACH / VAN (NO DAMAGE)	10:12	10:43
			1214049	INSP. TUCKER, E. (1T60) RESPONDED, 1M1*, SYSTEMS / SAFETY*, VIDEO*, CLAIMS 6-A-45* NO 799. VEH DELAY: 00:31			
11:25 01/27/12	714	43	8336	LAGUNA HONDA & CLARENDON	NON INJURY ACCIDENT COACH / AUTO	11:25	12:37
			1214062	INSP. JONES, R. (1T67) RESPONDED, SYSTEMS / SAFETY*, VIDEO*, CLAIMS 6-A-45*, NO 799. VEH DELAY: 01:12			
13:50 01/27/12	324	22	5429	FILLMORE & EDDY (IB)	BROKEN TROLLEY POLE	13:50	16:06
			1214110	INSPECTOR R. STANTON CLEARED, A. ANDREWS (4M3) RESPONDED, WOODS RCS 854* ATLAS TOW RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, SENIOR MANAGEMENT PAGED*, OPERATOR 799, SEE OCC #1214096 SI POTRERO N/R [EOR 14:52] VEH DELAY: 01:02			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:02 01/27/12	639	19	8226	LARKIN STREET & GOLDEN GATE (IB)	ACCIDENT, COACH AND AUTO	15:02	15:45
					INSP. DENNIS (1T60), VIDEO*, SYSTEM SAFETY*, 6A46*, MO DAMAGE TO AUTO, NO DAMAGE TO COACH., NO INJURIES, NO 799. VEH DELAY: 00:43		
16:32 01/27/12	391	14	7040	MISSION & 4TH STREET (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	16:32	17:34
					INSPECTOR E. BATISTE CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 01:02		
21:03 01/27/12	172	31	5595	EDDY & BUCHANAN (OB)	ALLEGED SHOOTING ON COACH	21:03 21:03	23:20 23:20
					INSPECTOR A. GEETER CLEARED, INSPECTOR A. MCDANIEL RESPONDED, RESCUE OPERATOR #2763, SFPD RESPONDED, A. ANDREWS (4M3) RESPONDED, VIDEO RESPONDED, PEER ASSISTANCE RESPONDED, SYSTEM SAFETY RESPONDING, CLAIMS (6A46)*, PRESIDIO DISPATCHER*, TWU 250A (VOICE MAIL)*, CASE #120 076 149 SI PRESIDIO N/R [EOR 01:05] VEH DELAY: 04:02 LINE DELAY: 02:17		
21:03 01/27/12	171	31	5595	EDDY & BUCHANAN (OB)	-----DEAD COACH	21:03	23:59
					INSPECTOR A. GEETER CLEARED, INSPECTOR A. MCDANIEL RESPONDED, RESCUE OPERATOR #2763, SFPD RESPONDED, A. ANDREWS (4M3) RESPONDED, VIDEO RESPONDED, PEER ASSISTANCE RESPONDED, SYSTEM SAFETY RESPONDING, CLAIMS (6A46)*, PRESIDIO DISPATCHER*, TWU 250A (VOICE MAIL)*, CASE #120 076 149-----PRESIDIO SHOP CLEARED #090 CLEARED VEH DELAY: 02:56		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:15 01/27/12	20	30	5569	COLUMBUS & LOMBARD (IB)	STUCK WHEELCHAIR LIFT (BLOCKING 60 LINE)	09:15 09:15	09:53 09:44
			1213919	INSP. BROWN, L. (1T66), CABLE SHOP 655 RESPONDED, PRESIDIO SHOP 092 REPAIRED. VEH DELAY: 00:38 LINE DELAY: 00:29			
09:15 01/27/12	12	59	25	COLUMBUS & LOMBARD (IB)	BLOCKED BY DISABLE COACH 20/30/5569	09:15 09:15	09:43 09:43
			1214025	CABLE SHOP 655 RESP. INSP L BROWN CLEARED THE COACH. PRESIDIO 092 RESP. INSP J KWONG CLEARED 12/59/25. TWO SHUTTLES USED. MGR D BANBURY*. VEH DELAY: 00:28 LINE DELAY: 00:28			
21:03 01/27/12	172	31	5595	EDDY & BUCHANAN (OB)	ALLEGED SHOOTING ON COACH	21:03 21:03	23:20 23:20
			1214166	INSPECTOR A. GEETER CLEARED, INSPECTOR A. MCDANIEL RESPONDED, RESCUE OPERATOR #2763, SFPD RESPONDED, A. ANDREWS (4M3) RESPONDED, VIDEO RESPONDED, PEER ASSISTANCE RESPONDED, SYSTEM SAFETY RESPONDING, CLAIMS (6A46)*, PRESIDIO DISPATCHER*, TWU 250A (VOICE MAIL)*, CASE #120 076 149 SI PRESIDIO N/R [EOR 01:05] VEH DELAY: 04:02 LINE DELAY: 02:17			