

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Bruce Oka | Director
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REVISED - DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, JANUARY 29, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN AM | PM | WORKED ON DAY OFF |
|--------------------|------------|--------------------------|------------|----------|----------------------|
| SYSTEM WIDE | 725 | 98.8% | 8 | 1 | 50 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 62 | 104 | 68% |
| F LINE | 20 | 18 | -10% |
| CABLE CAR | 24 | 32 | 33% |
| WOODS | 84 | 188 | 124% |
| KIRKLAND | 60 | 132 | 120% |
| FLYNN | 82 | 112 | 37% |
| POTRERO 40' | 42 | 73 | 74% |
| POTRERO 60' | 39 | 43 | 10% |
| PRESIDIO | 68 | 114 | 68% |
| TOTAL | 481 | 816 | 70% |

3. OPERATORS' ABSENTEEISM (Revised)

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 94 | 14 | 7 | 5 | 2 | 0 |
| Flynn | 143 | 13 | 2 | 5 | 4 | 2 |
| Green | 147 | 18 | 8 | 7 | 1 | 2 |
| Kirkland | 128 | 19 | 10 | 8 | 1 | 0 |
| Potrero | 146 | 20 | 9 | 8 | 2 | 1 |
| Presidio | 140 | 15 | 5 | 8 | 2 | 0 |
| Woods | 170 | 16 | 10 | 4 | 2 | 0 |
| TOTAL | 968 | 115 | 51 | 45 | 14 | 5 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|---|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 12:16 01/29/12 | 436 | 38 | 6407 | GEARY & STANYAN (IB) | NON INJURY ACCIDENT COACH / SUV, MINOR DAMAGE | 12:16 | 12:57 |
| | | | 1214430 | INSP. GIANG, J. (1T62) RESPONDED, SYSTEMS / SAFETY*, CLAIMS 6-A-46*, VIDEO*, NO 799. VEH DELAY: 00:41 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--------------------------------|---|-----------------------|-----------------------|
| | | | | | Action Taken | Start | End |
| 12:41 01/29/12 | 14 | 52 | 8408 | PORTOLA & DIAMOND HEIGHTS (IB) | NON INJURY ACCIDENT COACH / AUTO, MINOR DAMAGE | 12:11 | 13:39 |
| | | | | | INSP. JIANG, J. (1T67) RESPONDED, 1L1*, SYSTEMS / SAFETY*, CLAIMS 6-A-46*, VIDEO*, NO 799 VEH DELAY: 01:28 | | |
| 14:32 01/29/12 | 523 | 8X | 6250 | POWELL & COLUMBUS (IB) | ACCIDENT COACH/ AUTO, NO INJURY | 14:32 | 15:23 |
| | | | | | INSP L BROWN CLEARED, S/S*, VIDEO*, 6A45* VEH DELAY: 00:51 | | |
| 15:17 01/29/12 | 096 | 21 | 5592 | HAYES & STANYAN (OB) | ALLEGED ACCIDENT (NO INJURY) | 13:15 | |
| | | | | | OPERATOR WILL BE INTERVIEWED, NO MERIT, OCC# 1214456 | | |
| 20:17 01/29/12 | 110 | KT | 1489 | EMBARCADERO & FOLSOM (IB) | 718 ACCIDENT LRV/SUV - NO INJURIES - NO DAMAGE TO LRV AND MINOR DAMAGE TO SUV | 20:17 20:17 | 20:40 20:40 |
| | | | | | MRU 4S30 AND 4S43 RESPONDED - INSPECTOR G. PITTS 4C55 RESPONDED VIDEO, SYSTEM SAFETY AND CLAIMS ALL NOTIFIED - NO 799 - OPERATOR CLEARED VEH DELAY: 00:23 LINE DELAY: 00:23 | | |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|----------------------|---|-----------------------|-----------------------|
| | | | | | Action Taken | Start | End |
| 13:36 01/29/12 | 96 | 21 | 5592 | HAYES & SGEADER (IB) | POLE IN GUILD | 13:36 13:36 | 14:05 14:05 |
| | | | | | INSP J GIANG RESP, #92 CLEARED VEH DELAY: 00:29 LINE DELAY: 00:29 | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|---------------------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 20:17 01/29/12 | 110 | KT | 1489 | EMBARCADERO & FOLSOM (IB) | 718 ACCIDENT LRV/SUV - NO INJURIES - NO DAMAGE TO LRV AND MINOR DAMAGE TO SUV | 20:17 | 20:40 |
| | | | | | MRU 4S30 AND 4S43 RESPONDED - INSPECTOR G. PITTS 4C55 RESPONDED VIDEO, SYSTEM SAFETY AND CLAIMS ALL NOTIFIED - NO 799 - OPERATOR CLEARED VEH DELAY: 00:23 LINE DELAY: 00:23 | 20:17 | 20:40 |