

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Bruce Oka | Director
 Joél Ramos | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, MARCH 03, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	798	97.9%	12	5	77

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	106	68%
F LINE	24	22	-8%
CABLE CAR	25	32	28%
WOODS	84	183	118%
KIRKLAND	60	137	128%
FLYNN	82	109	33%
POTRERO 40'	42	80	90%
POTRERO 60'	39	47	21%
PRESIDIO	68	116	71%
TOTAL	487	832	71%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	102	11	4	5	2	0
Flynn	146	7	2	4	1	0
Green	147	21	12	6	3	0
Kirkland	125	22	12	5	5	0
Potrero	146	21	10	11	0	0
Presidio	140	21	7	10	2	2
Woods	165	26	15	5	6	0
TOTAL	971	129	62	46	19	2

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:42 03/03/12	490	9	6240	2ND ST & MAREKT (OB)	INTERVIEW FOR INCIDENT AT POTRERO & 24TH ST, SEE TAG 1219948.	11:35	12:30
			1219949	INSP L WILSON INTERVIEWED THE OPERATOR. NO OP 799. COACH WAS SENT BACK IN SERVICE. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A45 PAGED, BUT DID NOT CALL BACK. VEH DELAY: 00:55			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:31 03/03/12			286	13TH ST & MISSION (PO)	ACCIDENT INSPECTOR TRUCK & AUTO, NO INJURY, HIT & RUN	13:20	13:41
	1219960			INSP A WONG CLEARED. MINOR DAMAGE TO RIGHT FRONT OF INSPECTOR TRUCK. VEH DELAY: 00:21			
15:11 03/03/12	154	54	8166	DALY CITY BART (IB)	SICK ON RUN - AID REFUSED	15:11	16:11
	1219971			INSPECTOR T. ESPINOZA CLEARED, INSPECTOR J. CLARK RESPONDED, RESCUE OPERATOR #3804 RESPONDED, SAN MATEO MEDIC #24 RESPONDED, A. ANDREWS (4M3)*, WOODS DISPATCHER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, WORKERS COMP*, RESCUE OPERATOR #3804 CONTINUED RUN VEH DELAY: 01:00			
17:24 03/03/12	196	29	8110	LINCOLN & 19TH AVENUE (OB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	17:24	18:15
	1220004			INSPECTOR S. WONG CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A45)*, MINOR DAMAGE TO COACH VEH DELAY: 00:51			
18:49 03/03/12			854	3RD STREET & WILLIAMS (IB)	SHOP TRUCK / AUTO ACCIDENT - NO INJURIES	18:49	19:47
	1220022			INSPECTOR T. ESPINOZA CLEARED, SYSTEM SAFETY*, CLAIMS (6A45)*, R. FONSECA (VOICE)*, J. KELLY*, N. POPP*, MINOR DAMAGE TO SHOP TRUCK, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 00:58			
18:52 03/03/12	528	38	6290	MILITARY HOSPITAL (IB)	PASSENGER DROPPED CELLPHONE INTO ACCORDIAN (ARTIC JOINT) UNABLE TO RETRIEVE	18:52	20:46
	1220033			OPERATOR CLEARED, SHOP TRUCK UNAVAILABLE, PATRON TO CALL 311 AND FILE REPORT VEH DELAY: 01:54			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:30 03/03/12			483	S. VAN NESS AVENUE & 19TH STREET (IB)	INSPECTOR TRUCK / AUTO ACCIDENT - NO INJURIES REPORTED	19:30	20:05
	1220028		INSPECTOR G. PITTS CLEARED, SYSTEM SAFETY*, CLAIMS (6A45)*, R. FONSECA (VOICE)*, SENIOR MANAGEMNET PAGED*, MINOR DAMAGE TO AUTO, NO 799 VEH DELAY: 00:35				
21:10 03/03/12	133	KT	1474	3RD ST & PALOU ST (OB)	HIT & RUN ACCIDENT, LRV & AUTO, MINOR, NO INJURIES REPORTED.	21:10	21:15
			1220040	INSP M CONTRERAS INTERVIEWED OPERATOR & MRU 4S30 CHECKED FOR DAMAGE, MINOR BRUISE ON LEFT SIDE OF LRV. VEH DELAY: 00:05 LINE DELAY: 00:05			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:07 03/03/12	360	6	5460	HAIGHT & MASONIC (OB)	NO FORWARD MOTION - BLOCKING	15:07	15:20
				1219973			
21:54 03/03/12		24		SILVER & PALOU (IB,OB)	SFFD BLOCKING (WORKING FIRE)	21:54	00:11
				1219936			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
23:24 03/03/12	47	61	53	CALIFORNIA & POLK (IB,OB)	SFFD BLOCKING (WORKING FIRE)	23:24 23:24	00:39 00:54
		1219938		INSP A. ESCOBAR / INSP T. ALDANA RESP C/M* ONE SHUTTLE USED, SENIOR MGRS PAGED 311* SFFD ENG #2, SFFD # T1, T2 ENG #3 ENG #38 IB CLEARED AT 0039HRS OB CLEARED AT 0054HRS VEH DELAY: 01:15 LINE DELAY: 01:30			