

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MARCH 09, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,211	97.4%	14	18	48

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	25	4%
CABLE CAR	27	31	15%
WOODS	149	183	23%
KIRKLAND	119	135	13%
FLYNN	103	108	5%
POTRERO 40'	44	73	66%
POTRERO 60'	46	47	2%
PRESIDIO	120	128	7%
TOTAL	746	845	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	27	6	4	15	2
Flynn	193	41	13	8	20	0
Green	229	43	19	9	13	2
Kirkland	199	40	23	5	9	3
Potrero	236	33	20	5	8	0
Presidio	217	37	8	15	11	3
Woods	354	53	14	11	23	5
TOTAL	1,562	274	103	57	99	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:50 03/09/12	99	30	5533	STOCKTON & JACKSON (IB)	SFPD REQUEST	09:50	10:05
			1220839	INSP J WONG CLEARED. NO SFPD UNIT RESP. VEH DELAY: 00:15			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:50 03/09/12	402	24	5442	CASTRO & 24TH ST (OB)	ALLEGED ACCIDENT COACH & PARKED AUTO, NO INJURY	10:58	
			1220937	INSP E IRBY RESP TO THE SCENE. ALLEGED INCIDENT HAPPENED AT 1058 HRS ON THE OUTBOUND SIDE. INSP E IRBY INTERVIEWED THE OPERATOR ON THE INBOUND SIDE, NO NEW DAMAGE FOUND ON THE COACH. ALLEGED MOTORIST WAS NOT AT THE SCENE. INSP E IRBY FINISHED THE INTERVIEW AT 1221 HRS. VIDEO*. CLAIMS 6A40*. SYSTEM SAFETY*.			
12:02 03/09/12				TOWNSEND & 4TH ST	ACCIDENT PCO 3 WHEELER AND SUV, NO INJURY.	10:40	11:58
			1220939	DPT SUPERVISOR RESP. SFPD STAR #713 CLEARED. SYSTEM SAFETY*. 11M9*. VEH DELAY: 01:18			
13:17 03/09/12	57	108	8124	TREASURE ISLAND RAMP (OB)	ACCIDENT, COACH/ SIGN, NO INJURY	13:17	13:55
			1220954	INSP E TUCKER RESP, S/S*, VIDEO* VEH DELAY: 00:38			
14:12 03/09/12	18	60	18	POWELL & MARKET (OB)	TURNTABLE NOT SET - CABLE CAR DERAILED, NO INJURIES REPORTED	14:12	15:22
			1220971	INSPECTOR J. KWONG CLEARED, CABLE CAR SHOP TRUCK 665 RESPONDED, CABLE MACHINERY RESPONDED, INSPECTOR R. PARKS RESPONDED, SYSTEM SAFETY RESPONDED, CABLE CAR DISPATCHER*, D. BANBURY*, E. VALDELLON (VOICE)*, J. CASTILLO*, J. KELLY*, D. PUGLISI*, J. HALEY JR.*, K. TRINH*, C. WOLTHER*, SENIOR MANAGEMENT PAGED*, 311*, 59 LINE AND 60 LINE CABLE CARS REROUTED AROUND THE HORN, 2 SHUTTLES USED, GRIPMAN 799, CONDUCTOR 799 VEH DELAY: 01:10			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:45 03/09/12				COLUMBUS & LOMBARD (IB,OB)	SPARKS COMING OFF OF TRACKS, INSPECTOR REQUESTED ALL LINES STOPPED, NO INJURIES REPORTED	18:53 18:53	19:16 19:16
				1221079	INSPECTOR S. GARNICA CLEARED, INSPECTOR T. ALADANA RESPONDED, CABLE MACHINERY RESPONDED, D. PUGLISI*, J. HALEY JR.* , SENIOR MANAGEMENT PAGED*, 1853 TO 1859 ALL CABLE CAR LINES WERE STOPPED, MASON WAS STOPPED FROM 1853 TO 1916 VEH DELAY: 00:23 LINE DELAY: 00:23		
20:35 03/09/12	120	J	1416	CHURCH ST & 20TH ST (OB)	SFPD REQUEST HOLD TRAIN TO SEARCH FOR SUSPECT.	20:35 20:35	20:50 20:50
				1221094	SFPD UNIT(3D11E) CLEARED, INSP R MCCRAY ON SCENE, NO SUSPECT FOUND, FOLLOWER RUN 177/F/1052 DIRECTLY BEHIND TO ACCOMMODATE PASSENGERS. VEH DELAY: 00:15 LINE DELAY: 00:15		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:24 03/09/12		1		SACRAMENTO & FILLMORE (OB)	SUPPORT WIRE BROKEN	17:24 17:24	18:23
				1221061	INSP T. ESPINOZA RESP AND INSP A. GEETER RESP OVERHEAD LINE TRK 824 RESP LINE DELAY: 00:59		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:45 03/09/12				COLUMBUS & LOMBARD (IB,OB)	SPARKS COMING OFF OF TRACKS, INSPECTOR REQUESTED ALL LINES STOPPED, NO INJURIES REPORTED	18:53 18:53	19:16 19:16
	1221079			INSPECTOR S. GARNICA CLEARED, INSPECTOR T. ALADANA RESPONDED, CABLE MACHINERY RESPONDED, D. PUGLISI*, J. HALEY JR.* , SENIOR MANAGEMENT PAGED*, 1853 TO 1859 ALL CABLE CAR LINES WERE STOPPED, MASON WAS STOPPED FROM 1853 TO 1916 VEH DELAY: 00:23 LINE DELAY: 00:23			
20:32 03/09/12		14		SOUTH VAN NESS BETWEEN 23RD STREET & 24TH STREET (IB,OB)	STREET CLOSURE DUE WORKING FIRE	20:32 20:32	22:35 22:35
	1221019			INSP C. SOLINGER RESP, B. HENDERSON RESP T. ALDANA RESP 6 SHUTTLE USED 14 & 49 LINE REROUTE VEH DELAY: 02:03 LINE DELAY: 02:03			
23:12 03/09/12		60		POWELL & CALIFORNIA (OB)	CHANNEL FIRE	23:12 23:12	23:38 23:38
	1221098			INSP S. GARNICA RESP C/M RESP LINE DELAY: 00:26			
23:43 03/09/12	122	KT	1458	BAYSHORE & HESTER (IB,SB)	BLOCKED BY AUTO ON TRACKS	23:43 23:43	00:06 00:06
	1221028			CHP CAD #2714, SFPD CAD #4141. DISPATCHER#25. INSP.MCCRAY & MRU 4S30 CLEARED. RUN 122/KT/1458 USED AS RESCUE TRAIN. OPERATORS & PASSENGERS NOTIFIED. LSGP*, S/B AT 3RD STREET & ARMSTRONG. INSP.HENLEY*, SENIOR STAFF*/UPAGED. FOLLOWER RUN 128/KT/1465 WAS SENT IN FROM EMBARCADERO STATION AND WAS NOT BLOCKED. VEH DELAY: 00:23 LINE DELAY: 00:23			

5. NX Bus Express

Ridership	Counts
Morning	610
Afternoon	571
TOTAL	1,181

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%