

**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, MARCH 10, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>798</b>	<b>96.0%</b>	<b>17</b>	<b>15</b>	<b>73</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>105</b>	<b>67%</b>
<b>F LINE</b>	<b>24</b>	<b>26</b>	<b>8%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>33</b>	<b>32%</b>
<b>WOODS</b>	<b>84</b>	<b>183</b>	<b>118%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>137</b>	<b>128%</b>
<b>FLYNN</b>	<b>82</b>	<b>109</b>	<b>33%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>80</b>	<b>90%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>47</b>	<b>21%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>116</b>	<b>71%</b>
<b>TOTAL</b>	<b>487</b>	<b>836</b>	<b>72%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	101	23	5	9	6	3
Flynn	147	14	8	3	2	1
Green	143	21	8	8	2	3
Kirkland	124	21	11	5	4	1
Potrero	142	12	4	7	0	1
Presidio	140	23	4	13	4	2
Woods	166	21	8	6	7	0
<b>TOTAL</b>	<b>963</b>	<b>135</b>	<b>48</b>	<b>51</b>	<b>25</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:38 03/10/12	165	48	8428	24TH STREET & BARTLETT (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	13:38	14:28
		1221181		INSPECTOR B. HENDERSON CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A48)* VEH DELAY: 00:50			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:06 03/10/12	145	39	8522	STOCKTON & NORTH POINT	COACH / FIXED OBJECT ACCIDENT - NO INJURIES REPORTED	15:06	15:25
				<b>1221188</b>			
15:29 03/10/12	435	71	6424	LINCOLN WAY & 6TH AVE (OB)	ACCIDENT (COACH / AUTO, H/R), NO INJURY	15:29	15:56
				<b>1221158</b>			
15:41 03/10/12	41	61	57	CALIFORNIA & POWELL (IB)	SLOT BLADE, NO INJURY	15:41	15:56
				<b>1221222</b>			
16:01 03/10/12	27	60	14	WASHINGTON & MASON (IB)	BUMPER BAR, NO INJURY	16:01	16:19
				<b>1221201</b>			
18:47 03/10/12	733	43	8032	GENEVA & MUNICH (OB)	SICK ON RUN	18:47	20:10
				<b>1221221</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
22:35 03/10/12	170	31	5502	EDDY & DIVISADERO (OB)	VEHICLE ACCIDENT COACH / AUTO H/R	22:35	22:58
		<b>1221230</b>		INSP. A. GEETER RESP CLAIMS 6A48* VIDEO* NO 799 NO INJURY REPORTED AT SCENE VEH DELAY: 00:23			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:10 03/10/12	19	59	10	WASHINTON & GREENWICH (IB)	GRIP STUCK INSIDE CHANNEL	08:34 <b>08:34</b>	08:59 <b>09:05</b>
		<b>1221134</b>		CABLES SHOP TRUCK 665 TOWED CAR TO WASHINTON AT MASON TO PERFORM A GRIP CHANGE, INSP L HAYNES, CABLE DISP* VEH DELAY: 00:25 LINE DELAY: 00:31			