

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Bruce Oka | Director
 Joél Ramos | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MARCH 16, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,239	97.6%	12	18	42

2. VEHICLES AVAILABILITY

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	110	-4%
F LINE	24	27	13%
CABLE CAR	27	29	7%
WOODS	149	183	23%
KIRKLAND	119	130	9%
FLYNN	103	108	5%
POTRERO 40'	44	79	80%
POTRERO 60'	46	50	9%
PRESIDIO	120	121	1%
TOTAL	746	837	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	132	35	13	5	13	4
Flynn	195	40	14	5	21	0
Green	230	47	19	10	15	3
Kirkland	198	34	13	9	10	2
Potrero	236	36	16	10	9	1
Presidio	217	37	13	15	7	2
Woods	352	47	12	8	24	3
TOTAL	1,560	276	100	62	99	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:33 03/16/12		J,N	CHURCH & DUBOCE	REPORT OF AUTO ON THE TRACKS		01:33	02:43
		1222190	SFPD, 4-S-37, -4-C-53, 4-T-78, 4-T-79, CLEARED NO MERIT VEH DELAY: 01:10				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:03 03/16/12	3	44	8410	INGALLS & HARBOR (OB)	ACCIDENT, COACH/POLICE CAR, MINOR, NO INJURIES	07:03	08:15
			1222205	INSPS. D. LEE/R. JONES, 1L1 J. STUART, SFPD C63 RESP. VIDEO*, S/S*, CLAIMS 6A45*. DISP* OP UNABLE TO COMPLETE RUN DUE TO EMOTIONAL STRESS. NEW OP TO FINISH RUN. SFPD CASE #120214979 VEH DELAY: 01:12			
08:53 03/16/12	634	47	8328	VAN NESS & PACIFIC (OB)	ACCIDENT, COACH/TRUCK, MINOR, HIT AND RUN	08:53	09:27
			1222221	INSP. E. TUCKER CLEARED. VIDEO*, S/S*, CLAIMS 6A45* VEH DELAY: 00:34			
17:55 03/16/12	85	J	1450	CHURCH & DUNCAN (OB)	ACCIDENT LRV AND AUTO	17:55 17:55	18:19 18:19
			1222363	INSP MCCRAY, CHAVEZ; 4S44; CLAIMS 6A46*; VIDEO*; AUTO RAN STOP SIGN; MINOR DAMAGES TO LRV AND AUTON/R [EOR 20:02] VEH DELAY: 02:07 LINE DELAY: 00:24			
17:55 03/16/12	871	2	8202	POST & MONTGOMERY (IB)	VEHICLE ACCIDENT COACH / AUTO	17:55	19:06
			1222361	INSP E. MORRIS RESP CLAIMS 6A42* S/SAFETY* VIDEO* NO INJURY REPORTED AT SCENE NO 799 VEH DELAY: 01:11			
18:28 03/16/12	038	59	0023	HYDE & BAY (OB)	SLOT BLADE (NO INJURY)	18:28	18:47
			1222309	INSP BEMNET, A (8T54B), SHOP TRUCK 665, CABLE MACHINERY RESP. 8M8*. VEH DELAY: 00:19			
19:22 03/16/12	451	33	5481	16TH STREET & MISSION (OB)	SFPD REQUEST COACH STOP	19:22	19:29
			1222311	INSP C. SOLINGER RESP SFPD NO MERIT VEH DELAY: 00:07			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:33 03/16/12	13	60	20	HYDE & BEACH (IB)	GRIP CHANGE	08:33	09:32
		1222119		INSP. KWONG, J.(8T54) RESP. CABLES SHOP 665 REPAIRED, OPERATOR REPORTED GRIP COULD NOT HOLD CABLE, GRIP CHANGE, BLUE LIGHT USED, TWO SHUTTLES USED. PUGLISI, D.*, BANBURY, D.(8M8)*, 311*. VEH DELAY: 00:59 LINE DELAY: 00:46		08:46	09:32
17:55 03/16/12	85	J	1450	CHURCH & DUNCAN (OB)	ACCIDENT LRV AND AUTO	17:55	18:19
		1222363		INSP MCCRAY, CHAVEZ; 4S44; CLAIMS 6A46*; VIDEO*; AUTO RAN STOP SIGN; MINOR DAMAGES TO LRV AND AUTON/R [EOR 20:02] VEH DELAY: 02:07 LINE DELAY: 00:24		17:55	18:19
22:55 03/16/12	189	F	1052	MARKET & GOUGH (IB)	DOOR	22:55	23:17
		1222434		MRU 4S37 RESPONDED FROM WEST PORTAL STATION. ONLY ONE METRO RESPONSE UNIT AFTER 2300HRS. INSP.WILLIAMS*. 311 CALL CENTER*. SI GREEN N/R [EOR 01:44] VEH DELAY: 02:49 LINE DELAY: 00:22		22:55	23:17