

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, MARCH 22, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1,239	98.1%	8	15	54

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	24	28	17%
CABLE CAR	27	28	4%
WOODS	153	174	14%
KIRKLAND	115	128	11%
FLYNN	103	106	3%
POTRERO 40'	44	71	61%
POTRERO 60'	47	45	-4%
PRESIDIO	107	130	21%
TOTAL	734	821	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	132	37	13	9	13	2
Flynn	197	44	15	10	18	1
Green	228	47	21	13	11	2
Kirkland	198	34	11	10	11	2
Potrero	233	27	12	4	11	0
Presidio	214	34	15	11	7	1
Woods	356	49	13	6	25	5
TOTAL	1,558	272	100	63	96	13

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:15 03/22/12	375	14	7003	MISSION & 1ST STREET (IB)	VEHICLE ACCIDENT (COACH / TRUCK)	08:15	09:00
			1223209	INSP. A.WONG (1T61) RESPONDED, SS*, CLAIMS 6A42*, VIDEO*, 1L1*, LMC*, NO 799, MINOR DAMAGE NO INJURIES PRINCIPLES* VEH DELAY: 00:45			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:15 03/22/12	067	71	8119	STANYAN & FREDRICK (IB)	VEHICLE ACCIDENT (COACH / AUTO)	09:15	09:59
			1223122	INSP. L. BROWN (1T66) RESPONDED, CLAIMS 6A42*, VIDEO*, NO INJURIES, NO 799* VEH DELAY: 00:44			
09:21 03/22/12	480	8X	6213	BRYANT STREET & 6TH STREET (IB)	EMERGENCY ALARM (NO MERIT)	09:21	09:38
			1223147	INSP. J. FLORES (1T60) RESPONDED, SFPD UNIT # 4M2B CLEARED SI FLYNN N/R [EOR 09:33] VEH DELAY: 00:12			
10:04 03/22/12	22	9	8441	SCHWERIN & KELLOCH (IB)	ACCIDENT (COACH & POLE)	10:01	11:26
			1223217	INSP E. TUCKER (1T67A), SHOP TRUCK 854 RESPONDED & CLEARED, SYS/SAFETY, NO 799 VEH DELAY: 01:25			
13:42 03/22/12	60	5	5491	FULTON & MASONIC (IB)	SFPD STOP REQUEST	13:42	13:44
			1223195	OPERATOR CLEARED, SFPD RESPONDED, INSPECTOR J. JIANG* VEH DELAY: 00:02			
14:44 03/22/12		43		PRESIDIO BETWEEN CALIFORNIA & SACRAMENTO (IB,OB)	POLICE ACTIVITY	14:44	16:16
			1223222	INSPECTOR J. GIANG CLEARED, INSPECTOR J. JIANG RESPONDED, INSPECTOR L. BROWN RESPONDED, SFPD UNIT #G203 (216-6793) RESPONDED, A. ANDREWS (4M3)*, D. PUGLISI*, P. ROSE (VOICE)*, 311*, SENIOR MANAGEMENT PAGED*, 1 LINE, 2 LINE, 3 LINE, AND 43 LINE REROUTED AROUND SCENE VEH DELAY: 01:32			
17:39 03/22/12	482	38L	6209	TRANSBAY TERMINAL (OB)	VANDALISM - BROKEN FRONT DOOR	17:49	18:07
			1223265	INSPECTOR E. DENNIS CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)* SI FLYNN N/R [EOR 18:36] VEH DELAY: 00:47			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:51 03/22/12	697	30X	8226	BROADWAY & STOCKTON (DH)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	17:51	18:15
				1223266	INSPECTOR D. FONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, MINOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:24		
19:07 03/22/12	467	49	7030	VAN NESS AVENUE & GEARY (IB)	COACH / PARKED CAR ACCIDENT - NO INJURIES REPORTED	19:00	
				1223238	INSPECTOR C. SOLINGER*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, SEE OCC #1223239		
20:30 03/22/12	534	8X	6239	VISITATION & SAWYER (OB)	PURSE SNATCH	20:30	21:16
				1223284	INSPECTOR B. HENDERSON CLEARED, SFPD RESPONDED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)*, OPERATOR INTERVIEWED AT PHELAN LOOP VEH DELAY: 00:46		
20:41 03/22/12	532	38	6245	OFARRELL BETWEEN STOCKTON & GRANT (IB)	ALLEGED COACH / AUTO ACCIDENT - NO INJURIES REPORTED	20:41	21:55
				1223259	INSPECTOR C. SOLINGER CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A45)8 VEH DELAY: 01:14		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:00 03/22/12	23	L	1446	TARAVAL & 31ST (IB)	PROPULSION	14:03	15:02
				1223236	[LRV2=1452]INSPECTOR B. UPCHURCH 4T41 AND MRU 4S35- 4S39 ALL RESPONDED - LSGP GIVEN - D. PUGLISI AND 311 NOTIFIED -SWITCH BACK OUTBOUND @ 22ND AND INBOUND @ SUNSET FOR SERVICE SI GREEN N/R [EOR 14:11] VEH DELAY: 00:08 LINE DELAY: 00:59	14:03	15:02
16:23 03/22/12	165	F	1061	MARKET & 6TH (OB)	DEFECTIVE BRAKES	16:23	18:06
				1223231	K..WILLIAMS 4C55 NOTIFIED - PCC SHOP AND MRU 4S44 BOTH RESPONDED LSGP AND ADGP GIVEN - OUT OF SERVICE FROM MINT YARD TO METRO YARD SI MINT YARD N/R [EOR 18:30] VEH DELAY: 02:07 LINE DELAY: 01:43	16:23	18:06