

**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, MARCH 26, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1,246</b>	<b>95.9%</b>	<b>28</b>	<b>23</b>	<b>31</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>24</b>	<b>25</b>	<b>4%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>153</b>	<b>176</b>	<b>15%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>127</b>	<b>10%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>73</b>	<b>66%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>46</b>	<b>-2%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>116</b>	<b>8%</b>
<b>TOTAL</b>	<b>734</b>	<b>811</b>	<b>10%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	129	31	7	6	17	1
Flynn	197	44	14	11	19	0
Green	233	51	19	19	11	2
Kirkland	198	36	13	12	9	2
Potrero	232	37	16	10	9	2
Presidio	212	39	19	10	8	2
Woods	357	59	22	11	22	4
<b>TOTAL</b>	<b>1,558</b>	<b>297</b>	<b>110</b>	<b>79</b>	<b>95</b>	<b>13</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:20 03/26/12	675	43	8209	GEARY & MASONIC (IB)	ACCIDENT, COACH/TRUCK, NO DAMAGE, NO INJURIES	08:20	08:48
			1223779	INSP. B. LUM CLEARED. S/S*, VIDEO*, CLAIMS 6A48*. VEH DELAY: 00:28			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:28 03/26/12	313	22	5479	3RD STREET & 20TH STREET (IB)	OPERATOR INTERVIEW (RE: TAG #1223711)	08:40	09:02
					INSP. P. RAMOS CLEARED. OP NO KNOWLEDGE, VIDEO*, CLAIMS 6A48*. NO OP 799. <b>VEH DELAY: 00:22</b>		
10:05 03/26/12	15	21	5598	MARKET & 1ST STREET (IB)	UNSECURED BATTERY ACCESS DOOR CONTACTS ADA RAMP	09:55	09:56
					UNSECURED BATTERY ACCESS DOOR CONTACTS ADA RAMP. OP CLEARED. OP TO BE INTERVIEWED AT TERMINAL. <b>VEH DELAY: 00:01</b>		
10:11 03/26/12	15	21	5598	FERRY TERMINAL (OB)	DAMAGED SIDE BATTERY ACCESS DOOR (RE: TAG #1223786)	09:55	09:56
					POT. SHOP 093 RESP. SI PRESIDIO 5592 @11:46 <b>VEH DELAY: 01:51</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:52 03/26/12	456	24	5449	DIVISADERO BETWEEN BUSH & PINE (IB,OB)	SFPD BLOCKING	19:52	20:27
					INSP. DENNIS, E. (1T62) RESP. 24 LINE REROUTED, ONE STOP MISSED, PUGLISI, D.*, ANDREWS, A. (4M3)*, 311* <b>LINE DELAY: 00:35</b>		

**5. NX Bus Express**

<b>Ridership</b>	<b>Counts</b>
<b>Morning</b>	<b>660</b>
<b>Afternoon</b>	<b>790</b>
<b>TOTAL</b>	<b>1,450</b>

<b>Vehicle Availability</b>	<b>SCHEDULED DEMAND</b>	<b>AVAILABLE</b>	<b>SPARE RATIO</b>
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>