

**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, MARCH 30, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1,218</b>	<b>94.7%</b>	<b>34</b>	<b>31</b>	<b>36</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>118</b>	<b>4%</b>
<b>F LINE</b>	<b>24</b>	<b>27</b>	<b>13%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>26</b>	<b>-4%</b>
<b>WOODS</b>	<b>153</b>	<b>178</b>	<b>16%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>139</b>	<b>21%</b>
<b>FLYNN</b>	<b>103</b>	<b>111</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>68</b>	<b>39%</b>
<b>POTRERO 60'</b>	<b>40</b>	<b>51</b>	<b>28%</b>
<b>PRESIDIO</b>	<b>107</b>	<b>130</b>	<b>21%</b>
<b>TOTAL</b>	<b>732</b>	<b>848</b>	<b>16%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	132	33	12	8	13	0
Flynn	193	50	20	14	16	0
Green	233	61	31	14	12	4
Kirkland	197	40	23	8	8	1
Potrero	235	62	39	10	12	1
Presidio	219	42	18	13	8	3
Woods	353	110	64	17	27	2
<b>TOTAL</b>	<b>1,562</b>	<b>398</b>	<b>207</b>	<b>84</b>	<b>96</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:51 03/30/12	710	8S	8301	FOLSOM & 4TH STREET (OB)	VEHICLE ACCIDENT COACH / AUTO	13:51	14:06
			1224429	INSP A WONG; SYSTEM SAFETY*, VIDEO*, 6-A-48*, NO INJURIES / NO ACCIDENT SI KIRKLAND 8354 @15:00 VEH DELAY: 01:09			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:10 03/30/12	45	71	8421	2ND STREET & MISSION (PI)	VEHICLE ACCIDENT COACH / TREE	14:10	14:26
				1224432	INSP A WONG; CLAIMS 6-A-48; SYSTEM SAFETY; VIDEO*, NO INJURIES / NO 799 VEH DELAY: 00:16		
17:04 03/30/12				CALIFORNIA & POWELL (IB,OB)	SFPD STOPED ALL CABLE CAR TRAFFIC DUE TO V.I.P.	17:04	17:11
				1224418	LSGP*. VEH DELAY: 00:07		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:58 03/30/12	8	59	13	POWELL & SUTTER (OB)	OPERATOR REPORTED THERE WAS STRAND ON THE CABLE / POWELL ROPE WAS SHUT DOWN AT 0904 HRS FOR REPAIR	08:58 09:04	10:30 12:28
				1224404	CABLE MACHINERY REPAIRED THE CABLE. CABLE SHOP 665 TOW CAR IN HOUSE. MASON & HYDE LINE WENT AROUND THE HORN. INSP A JAHN; INSP J KWONG RESP. 4-SHUTTLES USED. MGR D BANBURY*. 311*. SI CABLE CAR 13 @12:35 VEH DELAY: 03:37 LINE DELAY: 03:24		

### 5. NX Bus Express

Ridership	Counts
Morning	645
Afternoon	560
<b>TOTAL</b>	<b>1,205</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
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<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>