Edwin M. Lee | Mayor Tom Nolan | Chairman Jerry Lee | Vice-Chairman Leona Bridges | Director Cheryl Brinkman | Director Malcolm Heinicke | Director Bruce Oka | Director Joél Ramos | Director

Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW TUESDAY, OCTOBER 18, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OP <u>AM</u>	EN <u>PM</u>	WORKED ON DAY OFF
SYSTEM WIDE	1,199	98.7%	5	10	59

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
¥			
LRV	114	116	2%
F LINE	20	20	0%
CABLE CAR	27	27	0%
WOODS	151	198	31%
KIRKLAND	111	125	13%
FLYNN	103	112	9%
POTRERO 40'	44	65	48%
POTRERO 60'	47	40	-15%
PRESIDIO	105	113	8%
TOTAL	722	816	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	106	14	5	3	6	0
Flynn	191	36	13	7	16	0
Green	197	34	10	14	7	3
Kirkland	216	34	8	12	11	3
Potrero	235	42	15	7	17	3
Presidio	175	20	6	6	6	2
Woods	329	50	18	13	19	0
TOTAL	1,449	230	75	62	82	11

4. ACCIDENTS & DELAYS

Accidents

Time Date Run L	Line Location	Location	Nature of Occurrence	De	lay	
Time Date	IXuII	LIIIC	Location	Action Taken	Start	End
8:00	626	47	VAN NESS & SUTTER (OB) ACCIDENT, COACH & COACH) W/GOLDEN GATE TRANSIT		۰	
10/18/2011	119	7915	CLAIMS (6A01), SYS/SAFETY D.PUGLIS*, INSP REPORTED STATIONARY, OTHER COAC AROUND AND MADE CONTA	INSP E. TUCKER (1T61A), LEAD INSP J. STUART (1L1), CLAIMS (6A01), SYS/SAFETY, ALL RESPONDED, MGR D.PUGLIS*, INSP REPORTED COACH IN ZONE STATIONARY, OTHER COACH ATTEMPTED TO GO AROUND AND MADE CONTACT WITH VEHICLE, MINOR DAMAGE TO LEFT REAR OF COACH, VIDEO*, NO 799. VEH		8:56
9:04	485	14X	TRUMBLE & STONEYBROOK	ACCIDENT (COACH & AUTO)		

Time Date	Run	Line	Location	Nature of Occurrence	Delay		
Time Date	Kun	Line	Location	Action Taken	Start	End	
10/18/2011	119	7995	INSP H. VONG RESPONDED, INSP REPORTED COACH WAS REAR ENDED, RESCUE COACH 490/14L/6401, PASS TRANSFERED AND CONTINUED IN SERVICE, CLAIMS (6A01)*, SYS/SAFETY*, VIDEO*, NO DAMAGE TO COACH, NO INJURIES, NO 799 VEH DELAY: 00:47		9:04	9:51	
11:59	711	28	280 SOUTH & OCEAN (DH) VEHICLE ACCIDENT COACH/AUTO				
10/18/2011	119	8028	INSP H VONG; CHP 3223; CA SYSTEM SAFETY*, CLAIM 6- MINOR DAMAGE TO AUTO,	A-01*, NO INJURIES / NO 799,	11:59	13:05	
14:25	179	29	LINCOLN & 21 ST AVE (OB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN	2	D	
10/18/2011	119	8090	INSP. WONG CLEARED (1T64). LEFT SIDE MIRROR CRACKED ON COACH. COACH WAS STOPPED AT THE BUS STOP. NO 799, COACH WAS SENT IN DUE THE CRACKED LEFT SIDE MIRROR. SYSTEM SAFETY*. CLAIMS 6A45*. VIDEO*. SI WOODS 8160 @16:10 Veh delay: 01:45		14:25	15:38	
19:58	746	28	PARK PRESIDIO & CALIFORNIA (IB)	SFPD REQUEST			
10/18/2011	1197	7982	SFPD CLEARED. INSP S WONG RESP. Veh delay: 00:24		19:58	20:22	
20:50	37	60	WASHINGTON & HYDE (IB)	VEHICLE ACCIDENT CABLE CAR / ILLEGALLY PARKED AUTO			
10/18/2011	1198	3131	INSP A. BEMNET RESP C/S TRK 655 RESP, C/M RESP 4M3 A. ANDREWS*, S/SAFETY* CLAIMS 6A45* ILLEGALLY PARKED CAR CITED BY INSPECTOR, NO 799, 311* MINOR DAMAGE TO CABLE CAR NO INJURIES REPORTED AT SCENE VEH DELAY: 00:40 LINE DELAY: 00:44		20:50	21:34	

Line Delays > 20 Minutes

Time Date Run	Line	Location	Nature of Occurrence	Delay		
Tille Date	Kun	Lille	Location	Action Taken	Start	End
20:50	37	60	WASHINGTON & HYDE (IB)	VEHICLE ACCIDENT CABLE CAR/ILLEGALLY PARKED AUTO	8:00	8:56
10/18/2011	119	8131	A. ANDREWS*, S/SAFETY* (PECTOR, NO 799, 311* MINOR D INJURIES REPORTED AT	8:00	8:56

5. NX Bus Express

Ridership	Counts	
Morning	750	
Afternoon	652	
TOTAL	1,402	

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%