



**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, APRIL 17, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.7%	1	3	34

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	111	-3%
<b>F LINE</b>	24	32	33%
<b>CABLE CAR</b>	27	31	15%
<b>WOODS</b>	154	169	10%
<b>KIRKLAND</b>	113	130	15%
<b>FLYNN</b>	104	110	6%
<b>POTRERO 40'</b>	53	58	9%
<b>POTRERO 60'</b>	37	39	5%
<b>PRESIDIO</b>	123	135	10%
<b>TOTAL</b>	749	815	9%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>122</b>	<b>23</b>	<b>4</b>	<b>7</b>	<b>12</b>	<b>0</b>
<b>Flynn</b>	<b>222</b>	<b>39</b>	<b>14</b>	<b>6</b>	<b>16</b>	<b>3</b>
<b>Green</b>	<b>232</b>	<b>44</b>	<b>20</b>	<b>11</b>	<b>11</b>	<b>2</b>
<b>Kirkland</b>	<b>228</b>	<b>43</b>	<b>16</b>	<b>10</b>	<b>16</b>	<b>1</b>
<b>Potrero</b>	<b>233</b>	<b>34</b>	<b>19</b>	<b>4</b>	<b>10</b>	<b>1</b>
<b>Presidio</b>	<b>215</b>	<b>40</b>	<b>15</b>	<b>13</b>	<b>11</b>	<b>1</b>
<b>Woods</b>	<b>403</b>	<b>76</b>	<b>33</b>	<b>11</b>	<b>30</b>	<b>2</b>
<b>TOTAL</b>	<b>1,655</b>	<b>299</b>	<b>121</b>	<b>62</b>	<b>106</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:44 04/17/13	445	14L	6299	MISSION & NEW MONTGOMERY (IB)	VEHICLE ACCIDENT COACH/AUTO (NO INJURIES)	07:44	08:16
10:50 04/17/13	20	1	5600	GEARY & 33RD AVE (IB)	INTERVIEW FOR INCIDENT AT CALIFORNIA & DIVISADERO IB	10:50	11:18
13:38 04/17/13	425	38	6235	GEARY & HYDE (OB)	ROBBERY ON COACH	13:38	14:05
17:06 04/17/13	432	49	7125	MISSION & BOSWORTH (OB)	ALLEGED COACH / MAIL TRUCK (NO MERIT)	17:06	18:20

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:59 04/17/13	194	29	8103	MANSELL & JOHN SHELLY (IB)	ACCIDENT COACH/ TREE (NO INJURY)	17:59	19:44
18:23 04/17/13	875	47	8003	POWELL & BEACH (OB)	RENDERING AID	18:23	18:58
19:10 04/17/13	079	KT	1511	BAYSHORE BOULEVARD & ARLETA (OB)	RENDERING AID	19:10	19:16
20:43 04/17/13				POWELL STATION	RENDERING AID. AID REFUSED FROM MEDICS.	20:43	21:10
21:27 04/17/13		KT		3RD STREET & JAMESTOWN (IB)	AUTO STUCK ON TRACKS	21:27	22:38
23:59 04/17/13	127	N	1464	EMBARCADERO & MMT (OB)	SWITCHBACK ORDER	23:59	00:03

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:19 04/17/13	115	KT	1527	3RD. STREET & 26TH. STREET (OB)	POLICE ACTIVITY	21:19	21:40
22:07 04/17/13	115	KT	1527	3RD STREET & JAMESTOWN (IB)	BLOCKED BY AUTO ON TRACKS	22:07	22:38