



**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, APRIL 21, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>794</b>	<b>98.9%</b>	<b>6</b>	<b>3</b>	<b>58</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>107</b>	<b>70%</b>
<b>F LINE</b>	<b>24</b>	<b>32</b>	<b>33%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>32</b>	<b>28%</b>
<b>WOODS</b>	<b>84</b>	<b>161</b>	<b>92%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>125</b>	<b>108%</b>
<b>FLYNN</b>	<b>82</b>	<b>115</b>	<b>40%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>63</b>	<b>50%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>38</b>	<b>-3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>136</b>	<b>100%</b>
<b>TOTAL</b>	<b>487</b>	<b>809</b>	<b>66%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>100</b>	<b>12</b>	<b>8</b>	<b>3</b>	<b>1</b>	<b>0</b>
<b>Flynn</b>	<b>152</b>	<b>24</b>	<b>14</b>	<b>8</b>	<b>2</b>	<b>0</b>
<b>Green</b>	<b>136</b>	<b>23</b>	<b>10</b>	<b>7</b>	<b>3</b>	<b>3</b>
<b>Kirkland</b>	<b>115</b>	<b>12</b>	<b>4</b>	<b>6</b>	<b>2</b>	<b>0</b>
<b>Potrero</b>	<b>152</b>	<b>24</b>	<b>11</b>	<b>8</b>	<b>5</b>	<b>0</b>
<b>Presidio</b>	<b>137</b>	<b>24</b>	<b>9</b>	<b>12</b>	<b>2</b>	<b>1</b>
<b>Woods</b>	<b>183</b>	<b>20</b>	<b>8</b>	<b>8</b>	<b>4</b>	<b>0</b>
<b>TOTAL</b>	<b>975</b>	<b>139</b>	<b>64</b>	<b>52</b>	<b>19</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:50 04/21/13	458	38	6236	GEARY & LAGUNA (OB)	RENDERING AID	11:50	12:22
13:50 04/21/13	1	60	14	HYDE & BEACH (IB)	FALL BOARDING/ ALIGHTING	13:50	14:15
14:45 04/21/13	314	9	6408	RIO VERDE & GENEVA (IB)	OTHER	14:45	16:05
17:38 04/21/13	180	31	5537	MARKET & FRONT (OB)	PASSENGER FALL ONBOARD - AID REFUSED	17:28	17:38
18:58 04/21/13	074	KT	1533	4TH ST & BERRY ST (IB)	RENDERING AID	19:06	19:08

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:49 04/21/13	57	J	1543	DUBOCE & CHURCH (OB)	SIGNALS - NO PERMISSIVE SIGNAL	13:49	14:15
13:50 04/21/13	1	60	14	HYDE & BEACH (IB)	PASSENGER FALL - BOARDING/ALIGHTING	13:50	14:15