



**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, APRIL 26, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.4%	1	7	45

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	114	0%
<b>F LINE</b>	24	31	29%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	155	173	12%
<b>KIRKLAND</b>	118	128	8%
<b>FLYNN</b>	102	115	13%
<b>POTRERO 40'</b>	53	59	11%
<b>POTRERO 60'</b>	37	38	3%
<b>PRESIDIO</b>	123	139	13%
<b>TOTAL</b>	<b>753</b>	<b>827</b>	<b>10%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	128	27	9	8	10	0
Flynn	224	49	19	11	19	0
Green	234	53	27	14	11	1
Kirkland	230	38	13	8	16	1
Potrero	231	37	15	10	12	0
Presidio	221	51	25	10	14	2
Woods	406	86	41	19	26	0
<b>TOTAL</b>	<b>1,674</b>	<b>341</b>	<b>149</b>	<b>80</b>	<b>108</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:51 04/26/13	11	5	5510	HOWARD & MAIN (OB)	OPERATOR	07:51	08:47
10:34 04/26/13	14	61	57	CALIFORNIA STREET & GRANT STREET (IB)	SLOT BLADE (NO INJURIES)	10:34	11:05
10:57 04/26/13	457	8X	6424	SAN BRUNO & WILDE (IB)	PASSENGER INCIDENT - (PHONE SNATCH/ STOLEN)	10:57	11:40
12:12 04/26/13	7	29	8130	SUNSET & QUINTARA (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION INJURY ACCIDENT	12:12	13:27
14:03 04/26/13	666	28	8214	19TH AVE BETWEEN SLOAT AVE & WAWONA AVE (IB)	VEHICLE INCIDENT - OTHER ACCIDENT, COACH AND TOUR BUS (NO INJURIES)	14:03	14:45

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:44 04/26/13	686	47	8217	VAN NESS AVE & MISSION STREET (IB)	PASSENGER FALL - BOARDING/ALIGHTING	14:44	15:56
15:40 04/26/13	405	49	7119	VAN NESS AVE BETWEEN DANIEL BURHAM & POST STREET (OB)	VEHICLE INCIDENT - MUNI/FIXED OBJECT COLLISION TREE BRANCH	15:40	16:42
18:50 04/26/13				STEUART BETWEEN MISSION & MARKET (OB)	PEDESTRIAN REQUEST AMBULANCE - RENDERING AID	18:50	19:20
19:43 04/26/13	432	49	7111	MISSION & TRUMBULL (IB)	SFPD ACTIVITY ON COACH	19:43	19:50
20:09 04/26/13	177	30	5495	COLUMBUS BETWEEN NORTH POINT & BAY (IB)	PASSENGER INCIDENT - FARE EVADER.	20:09	20:33

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***