



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, APRIL 30, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.5%	0	6	38

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	111	-3%
<b>F LINE</b>	24	31	29%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	155	166	7%
<b>KIRKLAND</b>	118	126	7%
<b>FLYNN</b>	102	111	9%
<b>POTRERO 40'</b>	53	60	13%
<b>POTRERO 60'</b>	37	37	0%
<b>PRESIDIO</b>	123	135	10%
<b>TOTAL</b>	<b>753</b>	<b>806</b>	<b>7%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	23	10	6	7	0
Flynn	222	38	14	6	18	0
Green	232	54	23	14	15	2
Kirkland	231	41	18	5	17	1
Potrero	234	34	18	5	10	1
Presidio	213	42	18	7	15	2
Woods	405	87	37	21	25	4
<b>TOTAL</b>	<b>1,660</b>	<b>319</b>	<b>138</b>	<b>64</b>	<b>107</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:56 04/30/13		N		DUBOCE & NOE (OB)	SFPD ACTIVITY -GRAFITTI VANDALISM	00:30	00:30
03:47 04/30/13	259	L	8190	MARKET & FIRST (IB)	EQUIPMENT - COOLANT ROOF COOLANT LEAK	03:47	04:15
05:46 04/30/13	334	49	7001	SO. VAN NESS AVE & 20TH STREET (PO)	VEHICLE INCIDENT - MUNI/FIXED OBJECT COLLISION	05:46	06:25
08:22 04/30/13	74	5	5493	MARKET & GRANT (IB)	PASSENGER FALL - ON-BOARD AID REFUSED	08:22	
08:22 04/30/13	74	5	5493	TRANSBAY (OB)	OPERATOR INTERVIEWED / FALL - ON-BOARD AID REFUSED	08:23	08:53

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:54 04/30/13	95	48	8197	22ND ST & INDIANA (PI)	OPERATOR	08:54	09:27
09:34 04/30/13	53	36	8528	VALENCIA & CHAVEZ (IB,OB)	OPERATOR INTERVIEWED FOR HIT & RUN (NON INJURY)	09:55	10:05
10:59 04/30/13	74	5	5493	CABRILLO & LA PLAYA (IB)	OPERATOR	10:59	11:27
11:35 04/30/13	433	8X	6221	SAN BRUNO & FELTON (OB)	RENDERING AID	11:35	12:16
14:51 04/30/13	175	F	1055	MARKET & POWELL (OB)	RENDERING AID TO PERSON NEAR TRACKS	14:51	14:54
15:03 04/30/13	381	49	7013	MISSION & 22ND STREET (OB)	FALL - BOARDING/ ALIGHTING REAR DOORS	15:03	16:00
15:45 04/30/13	425	49	7043	VAN NESS & WASHINGTON (OB)	MUNI/AUTO COLLISION MINOR (NO INJURIES REPORTED)	15:45	17:00
17:23 04/30/13	448	14	7117	MISSION & CORTLAND (OB)	MUNI/AUTO COLLISION H/R, (NO INJURIES)	17:23	17:40
17:55 04/30/13	742	43	8328	PRESIDIO & CALIFORNIA (IB)	MUNI/AUTO COLLISION H/R. (NON INJURY)	17:55	18:56
18:01 04/30/13	193	9	8144	POTRERO & 22ND STREET (IB)	RENDERING AID -ILL PASSENGER	18:01	18:26
18:56 04/30/13	183	29	8118	MANSELL & SOMERSET (IB)	RENDERING AID	18:56	19:30
23:54 04/30/13	249	54	8177	DALY CITY BART (OB)	MUNI/FIXED OBJECT COLLISION	23:53	01:20

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:19 04/30/13	110	KT	1407	BAYSHORE & SUNNYDALE (OB)	EQUIPMENT - PROPULSION/NO FORWARD MOTION	17:19	18:00