



**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, DECEMBER 15, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	809	93.6%	26	26	48

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	63	98	56%
<b>F LINE</b>	24	30	25%
<b>CABLE CAR</b>	25	32	28%
<b>WOODS</b>	84	181	115%
<b>KIRKLAND</b>	60	132	120%
<b>FLYNN</b>	82	114	39%
<b>POTRERO 40'</b>	42	57	36%
<b>POTRERO 60'</b>	39	43	10%
<b>PRESIDIO</b>	68	145	113%
<b>TOTAL</b>	487	832	71%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	95	10	3	5	2	0
Flynn	156	27	10	10	5	2
Green	156	32	18	8	5	1
Kirkland	117	22	11	7	3	1
Potrero	142	26	10	9	5	2
Presidio	131	29	9	11	8	1
Woods	175	26	10	10	5	1
<b>TOTAL</b>	<b>972</b>	<b>172</b>	<b>71</b>	<b>60</b>	<b>33</b>	<b>8</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:02 12/15/12	252	N	8140	MARKET & 7TH STREET (IB)	DIRTY COACH	05:02	05:14
08:39 12/15/12	407	38	6287	MARKET & 2ND STREET (OB)	FALL BOARDING (AID REFUSED)	08:39	08:55
08:57 12/15/12	359	49	7107	VAN NESS & MARKET (OB)	FALL BOARDING (AID REFUSED)	08:57	09:23
13:59 12/15/12	10	60	19	WASHINGTON BETWEEN JONES & TAYLOR (IB)	SLOT BLADE, NO INJURY.	13:59	14:14
14:57 12/15/12	463	8X	6423	101 SOUTH (FREEWAY) & SILVER (EXIT) (OB)	DEBRIS FLEW OFF VEHICLE ON FREEWAY STICKING THE WINDSHIELD OF COACH	14:57	17:56

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:42 12/15/12	37	60	19	POWELL & BUSH (IB)	SLOT BLADE, NO INJURY	15:42	15:57
18:36 12/15/12	37	60	28	WASHINGTON & MASON (IB)	SLOT BLADE, NO INJURY	18:36	18:44
19:18 12/15/12	242	29	8160	LINCOLN & 25TH AVENUE (OB)	VEHICLE ACCIDENT COACH / AUTO	19:18	20:14
22:05 12/15/12	125	KT	1462	METRO TERMINAL (IB)	OPERATOR	21:57	22:15

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:17 12/15/12	122	KT	1461	3RD STREET & CARGO (OB)	BLOCKED / AUTO ON THE TRACKS	00:17 <b>00:17</b>	00:40 <b>00:40</b>
00:37 12/15/12	128	KT	1413	3RD STREET & CARGO (OB)	BLOCKED / AUTO ON THE TRACKS	00:37 <b>00:17</b>	00:40 <b>00:40</b>
06:24 12/15/12				LOOP 23 BETWEEN FERRY PORTAL & EMBARCADERO (OB)	LOOP 23 DOWN (SWITCH NEW LOOP BACK TO OLD LOOP)	06:24 <b>06:24</b>	06:49 <b>06:49</b>
18:51 12/15/12	48	61	57	CALIFORNIA BETWEEN HYDE & LARKIN (IB)	BLOCKED POLICE ACTIVITY	18:51 <b>18:51</b>	22:56 <b>22:56</b>
22:04 12/15/12	177	F	1076	17TH STREET & NOE (OB)	BLOCKED BY ILLEGALLY PARKED VEHICLE	22:04 <b>22:04</b>	22:25 <b>23:01</b>