



**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, DECEMBER 16, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	791	93.6%	34	17	44

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	63	99	57%
<b>F LINE</b>	24	31	29%
<b>CABLE CAR</b>	25	32	28%
<b>WOODS</b>	84	181	115%
<b>KIRKLAND</b>	60	132	120%
<b>FLYNN</b>	82	114	39%
<b>POTRERO 40'</b>	42	57	36%
<b>POTRERO 60'</b>	39	43	10%
<b>PRESIDIO</b>	68	145	113%
<b>TOTAL</b>	487	834	71%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	92	5	2	2	1	0
Flynn	149	33	17	10	5	1
Green	136	25	12	7	4	2
Kirkland	116	19	10	6	3	0
Potrero	144	24	10	10	2	2
Presidio	130	25	9	8	7	1
Woods	185	34	18	9	6	1
<b>TOTAL</b>	<b>952</b>	<b>165</b>	<b>78</b>	<b>52</b>	<b>28</b>	<b>7</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:25 12/16/12	11	18	8453	19TH AVE & BUCKINGHAM (IB)	OPERATOR/AUTO COLLISION (HIT-AND-RUN)	11:25	12:22
12:24 12/16/12	398	49	7104	VAN NESS AVENUE & HAYES (OB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	12:24	14:06

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:42 12/16/12		L		MARKET & 7TH STREET (OB)	NON MUNI VEHICLE ACCIDENT / ISLAND GUARD RAIL	02:42	03:09
10:52 12/16/12	11	61	66	CALIFORNIA & SANSOME (IB)	BLOCKED BY DISABLED TOURIST COACH	10:49	11:15
19:11 12/16/12		43		GENEVA & NAPLES (IB)	AUTO / AUTO ACCIDENT (NON MUNI) - INJURY	19:21	20:00