



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, DECEMBER 19, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|-----------|--------------------------|------|----|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 1,233 | 97.3% | 12 | 21 | 44 |

2. VEHICLES AVAILABILITY

Afternoon Peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|-----------|-------------|
| LRV | 114 | 107 | -6% |
| F LINE | 24 | 31 | 29% |
| CABLE CAR | 27 | 29 | 7% |
| WOODS | 164 | 190 | 16% |
| KIRKLAND | 114 | 134 | 18% |
| FLYNN | 103 | 116 | 13% |
| POTRERO 40' | 49 | 58 | 18% |
| POTRERO 60' | 42 | 42 | 0% |
| PRESIDIO | 121 | 132 | 9% |
| TOTAL | 758 | 839 | 11% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|------------|-----------|-----------------|---------------|
| Cable Car | 123 | 24 | 5 | 4 | 14 | 1 |
| Flynn | 198 | 38 | 16 | 10 | 12 | 0 |
| Green | 226 | 47 | 23 | 12 | 11 | 1 |
| Kirkland | 199 | 39 | 15 | 11 | 10 | 3 |
| Potrero | 220 | 29 | 10 | 9 | 7 | 3 |
| Presidio | 211 | 46 | 20 | 12 | 13 | 1 |
| Woods | 366 | 66 | 30 | 16 | 17 | 3 |
| TOTAL | 1,543 | 289 | 119 | 74 | 84 | 12 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|---------------------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 09:12 12/19/12 | 448 | 14L | 6239 | MISSION & RICHLAND (IB) | RENDERING AID, ALLEDGE COACH COLISSION | 09:12 | 10:30 |
| 14:35 12/19/12 | 718 | 28 | 8225 | LOMBARD & DIVISADERO (IB) | VEHICLE ACCIDENT (NON-INJURY), COACH / AUTO. | 14:35 | 16:08 |
| 18:25 12/19/12 | | | | MONTGOMERY | RENDERING AID | 18:25 | 19:15 |
| 18:45 12/19/12 | 733 | 19 | 8216 | POLK & EDDY (OB) | FALL BOARDING REAR DOOR. | 18:45 | 20:10 |
| 20:37 12/19/12 | 538 | 8X | 6259 | ALEMANY & SILVER (OB) | SFPD STOPPED THE COACH | 20:37 | 21:45 |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|------------------------|----------------------|-------|-------|
| | | | | | Action Taken | Start | End |
| 23:04 12/19/12 | 118 | N | 1402 | KING & 6TH STREET (OB) | DIRTY CAR | 23:08 | 00:02 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|-------------------------------------|----------------------|-------|-------|
| | | | | | Action Taken | Start | End |
| 08:32 12/19/12 | | 61 | | CALIFORNIA STREET & FRONT STREET | STRAND #149 | 08:32 | 08:53 |
| 19:25 12/19/12 | 40 | 59 | 16 | MASON & FILBERT (OB) | SFFD ACTIVITY | 19:25 | 19:49 |