



**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, DECEMBER 28, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	849	96.9%	10	16	22

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	109	-4%
<b>F LINE</b>	24	35	46%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	65	179	175%
<b>KIRKLAND</b>	113	133	18%
<b>FLYNN</b>	102	114	12%
<b>POTRERO 40'</b>	36	58	61%
<b>POTRERO 60'</b>	31	33	6%
<b>PRESIDIO</b>	108	149	38%
<b>TOTAL</b>	620	838	35%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	165	18	6	9	3	0
Flynn	266	40	21	17	2	0
Green	298	46	28	9	9	0
Kirkland	260	40	23	13	3	1
Potrero	284	39	4	31	2	2
Presidio	267	43	16	19	8	0
Woods	448	84	29	41	13	1
<b>TOTAL</b>	<b>1,988</b>	<b>310</b>	<b>127</b>	<b>139</b>	<b>40</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:13 12/28/12	154	29	8141	GENEVA & ALEMANY (OB)	VEHICLE ACCIDENT COACH/TRUCK (NON-INJURY)	11:13	11:58
15:03 12/28/12	393	14	7101	MISSION & SOUTH VAN NESS (OB)	ALLEDGED ROBBERY.	15:03	16:43
15:28 12/28/12	29	59	9	BAY & TAYLOR (IB)	OPERATOR	15:22	16:10
16:49 12/28/12	433	22	5455	FILLMORE & GEARY (OB)	FALL BOARDING, AID REFUSED.	16:49	17:51

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:14 12/28/12	478	14L	6299	MISSION & MAIN (OB)	FALL BOARDING, AID REFUSED.	17:14	17:58
17:40 12/28/12	465	14	7118	MISSION & 9TH ST. (IB)	NON INJURY MUNI ACCIDENT, COACH / SAMTRAMS.	17:40	18:20

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***