



DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, DECEMBER 8, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|-----------|--------------------------|------|----|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 809 | 93.4% | 26 | 27 | 47 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|-----------|-------------|
| LRV | 63 | 104 | 65% |
| F LINE | 24 | 33 | 38% |
| CABLE CAR | 25 | 34 | 36% |
| WOODS | 84 | 192 | 129% |
| KIRKLAND | 60 | 131 | 118% |
| FLYNN | 82 | 119 | 45% |
| POTRERO 40' | 42 | 53 | 26% |
| POTRERO 60' | 39 | 55 | 41% |
| PRESIDIO | 68 | 137 | 101% |
| TOTAL | 487 | 858 | 76% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 92 | 17 | 5 | 6 | 6 | 0 |
| Flynn | 153 | 31 | 17 | 8 | 4 | 2 |
| Green | 157 | 32 | 16 | 12 | 3 | 1 |
| Kirkland | 116 | 15 | 7 | 7 | 1 | 0 |
| Potrero | 142 | 27 | 9 | 11 | 5 | 2 |
| Presidio | 130 | 21 | 6 | 8 | 7 | 0 |
| Woods | 176 | 20 | 8 | 8 | 3 | 1 |
| TOTAL | 966 | 163 | 68 | 60 | 29 | 6 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|------------------------------------|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 09:52 12/08/12 | 45 | KT | 1521 | OCEAN AVENUE & JUNIPERO SERRA (OB) | ACCIDENT, LRV & TRUCK | 09:52 | 10:36 |
| 10:33 12/08/12 | 433 | 38 | 6285 | GEARY BLVD. & 20TH AVE (OB) | FALL ON BOARD | 10:33 | 11:50 |
| 10:55 12/08/12 | 501 | 8X | 6229 | HARRISON & 6TH STREET (OB) | EMERGENCY ALARM | 10:55 | 11:27 |
| 12:34 12/08/12 | 643 | 47 | 8351 | VAN NESS & SUTTER (OB) | VEHICLE ACCIDENT COACH/AUTO (NON-INUJRY) | 12:34 | 13:49 |
| 13:05 12/08/12 | 484 | 14L | 6221 | MISSION & SAN JOSE (IB) | OPERATOR | 13:05 | 14:32 |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|---------------------------|--|-----------------------|-----------------------|
| | | | | | Action Taken | Start | End |
| 17:58 12/08/12 | 415 | 22 | 5439 | FILLMORE & FELL (IB) | DOOR CLOSE ON PASSENGER | 17:58 | 18:43 |
| 18:13 12/08/12 | 173 | 5 | 5617 | FULTON & ARGUELLO (IB) | VANDALISM GRAFFITI (LEFT COACH AND BOARDED COACH 5575) | 18:13 | 18:27 |
| 19:29 12/08/12 | 193 | 44 | 8407 | SAN BRUNO & SILVER (OB) | FALL ON BOARD | 19:29 | 20:30 |
| 21:24 12/08/12 | 523 | 8X | 6287 | GENEVA & MISSION (OB) | ACCIDENT (COACH/ FIXED OBJECT) MIRROR MADE CONTACT POLE. | 21:24 | 23:38 |
| 22:43 12/08/12 | 41 | 61 | 56 | WASHINGTON & POWELL (OB) | ACCIDENT (CABLE CAR/ AUTO) | 22:43 | 23:19 |
| 23:28 12/08/12 | 48 | 61 | 59 | CALIFORNIA & SANSOME (OB) | VEHICLE ACCIDENT CABLE CAR / TOUR BUS | 23:28 23:28 | 00:23 00:23 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 08:08 12/08/12 | | | | POWELL BETWEEN WASHINGTON & MARKET (IB,OB) | POWELL CABLE NOT IN SERVICE DUE TO SPLICE CHECK | 08:08 | 12:58 |
| 09:52 12/08/12 | 45 | KT | 1521 | OCEAN AVENUE & JUNIPERO SERRA (OB) | INJURY ACCIDENT, LRV & TRUCK | 09:52 | 10:36 |
| 23:28 12/08/12 | 48 | 61 | 59 | CALIFORNIA & SANSOME (OB) | VEHICLE ACCIDENT CABLE CAR / TOUR BUS | 23:28 | 00:23 |