



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, FEBRUARY 12, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	97.8%	6	21	28

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	116	2%
<b>F LINE</b>	24	32	33%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	54	188	248%
<b>KIRKLAND</b>	113	131	16%
<b>FLYNN</b>	34	113	232%
<b>POTRERO 40'</b>	53	54	2%
<b>POTRERO 60'</b>	37	43	16%
<b>PRESIDIO</b>	123	140	14%
<b>TOTAL</b>	579	845	46%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	168	14	3	6	3	2
Flynn	260	30	18	5	5	2
Green	305	43	16	10	10	7
Kirkland	253	33	20	11	2	0
Potrero	305	30	16	6	1	7
Presidio	277	27	10	11	4	2
Woods	453	38	18	7	8	5
<b>TOTAL</b>	<b>2,021</b>	<b>215</b>	<b>101</b>	<b>56</b>	<b>33</b>	<b>25</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:43 02/12/13	030	21	5611	STEUART & MARKET (OB)	ACCIDENT, COACH / PCC (TROLLEY POLES) (NO INJURIES REPORTED)	09:34	10:18
10:03 02/12/13	687	28	8212	MERCHANT ROAD & G.G. BRIDGE PLAZA (OB)	ACCIDENT, COACH / GAURD RAIL (NO INJURIES)	10:06	10:07
12:19 02/12/13	50	9	8412	MARKET & POWELL (OB)	PEPPER SPRAY ( NO INJURIES)	12:19	12:43
12:27 02/12/13	110	1	5578	CLAY & DRUMM (OB)	FALL ONBOARD / REFUSED AID	12:39	14:23
15:02 02/12/13	204	44	8184	SILVER & TOPEKA (IB)	ACCIDENT COACH / AUTO (NO INJURIES REPORTED)	15:02	17:04

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:04 02/12/13	038	J	1416	SAN JOSE & SANTA YNEZ (IB)	ACCIDENT -AUTO/LRV (NO INJURIES REPORTED)	15:04	15:32
15:05 02/12/13	485	14L	6252	MISSION & SILVER (OB)	RENDERING AID	15:05	15:29
17:01 02/12/13	240	18	8432	19TH AVE & BUCKINGHAM (IB)	OPERATOR	17:01	19:45
18:14 02/12/13	157	F	1055	PIER 39 (IB)	ACCIDENT (PCC/MOTOR COACH)	18:14	19:00
18:26 02/12/13	135	29	8185	OCEAN & BRIGHTON (OB)	ACCIDENT COACH / AUTO (NO INJURIES)	18:26	19:44

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:04 02/12/13	038	J	1416	SAN JOSE & SANTA YNEZ (IB)	ACCIDENT - AUTO/LRV (NO INJURIES)	15:04	15:32
18:14 02/12/13	157	F	1055	PIER 39 (IB)	ACCIDENT (PCC/MOTOR COACH)	18:14	19:00