



**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, JANUARY 24, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	98.6%	8	9	27

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	114	0%
<b>F LINE</b>	24	33	38%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	54	188	248%
<b>KIRKLAND</b>	113	135	19%
<b>FLYNN</b>	34	109	221%
<b>POTRERO 40'</b>	53	56	6%
<b>POTRERO 60'</b>	37	42	14%
<b>PRESIDIO</b>	123	141	15%
<b>TOTAL</b>	579	846	46%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	131	23	8	4	11	0
Flynn	192	32	11	6	14	1
Green	223	49	20	11	15	3
Kirkland	199	46	27	7	9	3
Potrero	225	31	17	5	6	3
Presidio	215	29	14	6	9	0
Woods	363	52	21	9	20	2
<b>TOTAL</b>	<b>1,548</b>	<b>262</b>	<b>118</b>	<b>48</b>	<b>84</b>	<b>12</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:55 01/24/13	360	49	7017	VAN NESS & BAY (IB)	ACCIDENT COACH & PARK AUTO, NO INJURY.	06:55	08:13
07:05 01/24/13	408	35	6401	GEARY & SCOTT (OB)	INJURED PASSENGER ( PRIOR TO GETTING ON THE COACH)	07:05	07:25
07:33 01/24/13	15	23	8456	CRESCENT & LEESE (OB)	RENDERING AID	07:33	08:02
08:57 01/24/13	72	30	5593	CHESTNUT & DIVISADERO (OB)	ACCIDENT COACH & TRUCK, NO INJURY.	08:57	09:30
15:52 01/24/13	435	38	6211	GEARY & 12TH AVE (IB)	STINK BOMB	15:52	16:00

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:46 01/24/13	134	21	5537	MARKET & 8TH STREET (OB)	RENDERING AID	18:46	20:04
19:16 01/24/13	466	14	7038	MISSION & 13TH STREET (OB)	POLICE REQUEST (CELL PHONE THEFT)	19:16	20:08
20:53 01/24/13	725	19	8335	BEACH & POLK (OB)	RENDERING AID	20:55	21:37

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:20 01/24/13	19	J	1516	SAN JOSE & RANDALL (IB)	BLOCKED BY AUTO ON TRACK	12:20	12:42
18:49 01/24/13	121	M	1497	19TH. AVENUE & JUNIPERO SERRA (IB)	REPORT OF DISABLED AUTO IN TRACKWAY (BLOCKING)	18:49	19:11