



**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, JANUARY 31, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,233	98.3%	10	11	23

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	116	2%
<b>F LINE</b>	24	35	46%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	54	194	259%
<b>KIRKLAND</b>	113	135	19%
<b>FLYNN</b>	34	114	235%
<b>POTRERO 40'</b>	53	59	11%
<b>POTRERO 60'</b>	37	42	14%
<b>PRESIDIO</b>	123	142	15%
<b>TOTAL</b>	579	865	49%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	132	26	4	10	11	1
Flynn	193	37	16	5	16	0
Green	227	45	20	7	17	1
Kirkland	199	32	14	5	12	1
Potrero	227	30	16	8	6	0
Presidio	211	34	19	6	9	0
Woods	368	60	27	12	19	2
<b>TOTAL</b>	<b>1,557</b>	<b>264</b>	<b>116</b>	<b>53</b>	<b>90</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:06 01/31/13	856	28	8320	19TH AVE & QUINTARA (OB)	ACCIDENT (COACH / TRUCK), NO INJURY	08:06	08:44
12:12 01/31/13	125	45	5605	5TH STREET & BRANAN (IB)	SFPD ACTIVITY	12:12	12:23
13:10 01/31/13	709	12	8206	FOLSOM & 14TH ST (IB)	FALL ON BOARD	13:10	13:35
13:21 01/31/13	378	22	5463	FILLMORE & GROVE (OB)	PICK POCKET	13:23	14:03
13:28 01/31/13	456	38	6406	32ND AVENUE & BALBOA (IB)	RENDERING AID	13:28	14:02

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:34 01/31/13	333	22	5420	CHURCH & 15 STREET (OB)	ROBBERY SUSPECT	13:34	13:40
14:03 01/31/13	709	12	8206	HARRISON & 4TH STREET (OB)	RENDERING AID	14:03	14:41
15:34 01/31/13	155	44	8443	8TH AVE & FULTON (OB)	RENDERING AID	15:34	16:14
16:09 01/31/13	502	38L	6404	GEARY & DIVISADERO (IB)	RENDERING AID	16:09	16:28
19:22 01/31/13	571	14L	6207	MISSION & 24TH ST (OB)	FALL ALIGHTING	19:22	19:52
19:27 01/31/13	723	47	8356	VAN NESS & PINR (OB)	ACCIDENT COACH/AUTO HIT/RUN, NO INJURY	19:22	19:50
20:23 01/31/13	201	29	8163	BEVERLY & GARFIELD (OB)	718 (COACH AND AUTO )	20:23	21:45

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:00 01/31/13	135	N	1407	KING STREET & 6TH (OB)	OPERATOR UNABLE TO KEY DOWN LRV	20:00	20:22
21:21 01/31/13				531 POWELL	STRAND ALARM	21:21	22:16