



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, MARCH 13, 2013

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|-----------|--------------------------|------|----|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 1,233 | 99.5% | 2 | 4 | 25 |

2. VEHICLES AVAILABILITY

Afternoon Peak

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 114 | 121 | 6% |
| F LINE | 24 | 29 | 21% |
| CABLE CAR | 27 | 27 | 0% |
| WOODS | 154 | 171 | 11% |
| KIRKLAND | 113 | 128 | 13% |
| FLYNN | 104 | 111 | 7% |
| POTRERO 40' | 53 | 58 | 9% |
| POTRERO 60' | 37 | 44 | 19% |
| PRESIDIO | 123 | 138 | 12% |
| TOTAL | 749 | 827 | 10% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|------------------|-----------------|----------------------|-----------|-----------|--------------------|------------------|
| Cable Car | 127 | 21 | 7 | 3 | 9 | 2 |
| Flynn | 198 | 33 | 8 | 9 | 15 | 1 |
| Green | 228 | 44 | 20 | 10 | 12 | 2 |
| Kirkland | 200 | 38 | 13 | 7 | 17 | 1 |
| Potrero | 226 | 34 | 14 | 7 | 9 | 4 |
| Presidio | 214 | 27 | 9 | 11 | 7 | 0 |
| Woods | 369 | 59 | 17 | 20 | 22 | 0 |
| TOTAL | 1,562 | 256 | 88 | 67 | 91 | 10 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|--------------|---------------------------------------|----------------------------------|-------|-------|
| | | | | | Action Taken | Start | End |
| 05:40 03/13/13 | 153 | F | 1856 | DON CHEE WAY & FERRY TERMINAL (OB) | FLAT WHEEL, CONTROLLER | 05:40 | 08:04 |
| 08:00 03/13/13 | 155 | F | 1074 | MARKET & BEALE (IB) | COLLISION PCC VERSUS AUTO | 08:00 | 09:10 |
| 11:47 03/13/13 | 315 | 14 | 7120 | MISSION & 26TH STREET (OB) | FALL ALLIGHTING / REFUSED AID | 11:47 | 12:42 |
| 14:25 03/13/13 | 25 | KT | 1452 | 3RD STREET & GENE FRIEND WAY (IB) | ACCIDENT, LRV & AUTO | 14:25 | 14:45 |
| 18:27 03/13/13 | 715 | 19 | 8347 | EVANS & CHAVEZ (IB) | SFPD REQUEST TO STOP COACH. | 18:27 | 18:32 |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|-------------------------|-------------------------------|-------|-------|
| | | | | | Action Taken | Start | End |
| 18:44 03/13/13 | 441 | 49 | 7011 | MISSION & 23RD ST. (OB) | BIKE STOLEN OFF OF BIKE RACK. | 18:44 | 19:12 |
| 19:39 03/13/13 | 176 | 21 | 5515 | MARKET & MAIN (IB) | FALL BOARDING | 19:39 | 20:05 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|------------------------------------|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 05:42 03/13/13 | 19 | J | 1460 | CHURCH & 15TH. STREET (OB) | PROPULSION | 05:42 | 06:38 |
| 07:56 03/13/13 | 8 | KT | 1422 | BAYSHORE & SUNNYDALE (OB) | NO PERMISSIVE SIGNAL | 07:56 | 08:27 |
| 22:04 03/13/13 | 117 | M | 1417 | BROAD STREET & ORIZABA AVENUE (IB) | OPERATOR REPORTS ILLEGALLY PARKED AUTO (BLOCKING) RUN 117 WAS THE ONLY M-LINE STRANDED. | 22:03 | 23:03 |