



DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, MARCH 21, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	98.9%	9	5	30

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	107	-6%
F LINE	24	30	25%
CABLE CAR	27	27	0%
WOODS	154	172	12%
KIRKLAND	113	127	12%
FLYNN	104	110	6%
POTRERO 40'	53	54	2%
POTRERO 60'	37	43	16%
PRESIDIO	123	137	11%
TOTAL	749	807	8%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	134	20	5	4	11	0
Flynn	197	34	6	10	15	3
Green	228	51	25	12	13	1
Kirkland	199	44	21	9	13	1
Potrero	223	31	12	8	8	3
Presidio	215	32	10	14	8	0
Woods	374	58	23	15	20	0
TOTAL	1,570	270	102	72	88	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:15 03/21/13	615	12	8037	MARKET & 3RD ST (OB)	BICYCLIST FELL IN FRONT OF COACH	09:15	09:49
10:53 03/21/13	161	F	1079	MARKET & VALENCIA (IB)	PCC AND AUTO (MINOR ACCIDENT)	10:53	11:10
13:21 03/21/13	28	30	5631	3RD ST & JESSE (OB)	ACCIDENT COACH / VAN (NO INJURY)	13:21	14:10
13:25 03/21/13	58	KT	1548	4TH & BERRY (IB)	STOPPED TO SEARCH FOR SUSPECT	13:25	13:29
14:27 03/21/13				EDDY & GOUGH	ACCIDENT INSPECTOR TRUCK # 282 / AUTO (HIT & RUN)	14:27	15:00

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:38 03/21/13	75	30	5626	3RD STREET & TOWNSEND (OB)	EMERGENCY ALARM (NO MERIT)	17:38	17:53
17:38 03/21/13	90	N	1480	JUDAH & 15TH (IB)	FALL ON BOARD - AID REFUSED	17:38	18:06
20:45 03/21/13	872	2	8028	VAN NESS & UNION (PI,DH)	VEHICLE ACCIDENT COACH / AUTO H/R (NO INJURIES)	20:45	21:15
21:18 03/21/13	172	31	5600	TURK & STANYAN (OB)	SFPD REQUEST TO STOP COACH, PHONE STOLEN.	21:18	21:22
21:37 03/21/13	428	24	2843	BAYSHORE & CORTLAND (IB)	VEHICLE ACCIDENT COACH / AUTO (NO INJURIES)	21:30	
23:14 03/21/13	528	8X	6275	STOCKTON & JACKSON (IB)	718 (COACH/AUTO)	23:14	00:11
23:46 03/21/13		M		(IB,OB)	BOMB TREAT ON THE M-LINE	23:46	03:00

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:38 03/21/13	90	N	1480	JUDAH & 15TH (IB)	FALL ON BOARD - AID REFUSED	17:38	18:06
18:08 03/21/13	176	F	1050	BEACH & JONES (OB)	NO POWER	18:08	18:32