



**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, MARCH 09, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>809</b>	<b>98.8%</b>	<b>6</b>	<b>4</b>	<b>42</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>111</b>	<b>76%</b>
<b>F LINE</b>	<b>24</b>	<b>34</b>	<b>42%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>31</b>	<b>24%</b>
<b>WOODS</b>	<b>84</b>	<b>177</b>	<b>111%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>129</b>	<b>115%</b>
<b>FLYNN</b>	<b>82</b>	<b>111</b>	<b>35%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>53</b>	<b>26%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>43</b>	<b>10%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>139</b>	<b>104%</b>
<b>TOTAL</b>	<b>487</b>	<b>828</b>	<b>70%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	96	21	5	9	7	0
Flynn	160	20	6	11	3	0
Green	164	24	8	8	8	0
Kirkland	116	17	6	7	4	0
Potrero	159	22	11	10	1	0
Presidio	148	25	10	12	3	0
Woods	178	33	13	12	7	1
<b>TOTAL</b>	<b>1,021</b>	<b>162</b>	<b>59</b>	<b>69</b>	<b>33</b>	<b>1</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:17 03/09/13	182	5	5580	MCALLISTER & MARKET (OB)	SFPD REQUEST	03:17	03:45
08:38 03/09/13	318	22	5424	16TH ST & DOLORES (OB)	OPERATOR INTERVIEW	08:38	09:26
09:18 03/09/13	40	18	8452	BALBOA & 43RD AVE (OB)	FALL ON BOARD	09:18	11:23
12:41 03/09/13	88	KT	1534	EMBARACADERO & HARRISON (OB)	ACCIDENT (LRV & AUTO)	12:41	12:54
13:59 03/09/13	475	38L	6288	MAIN & HOWARD (OB)	RENDERING AID	13:59	14:27
16:12 03/09/13	425	49	7032	VAN NESS & MARKET (IB)	FALL ON BOARD (NO INJURIES)	16:12	16:57

16:25 03/09/13	692	28	8334	19TH AVENUE & SLOAT (IB)	ACCIDENT (COACH/ AUTO) NO INJURIES	16:25	17:25
17:37 03/09/13	515	71	6217	LINCOLN & 5TH AVE. (IB)	FALL ON BOARD, AID REFUSED, WALKED AWAY.	17:37	18:25
18:27 03/09/13	199	23	8411	PALOU & 3RD ST. (OB)	OPERATOR INTERVIEW	18:27	19:02
20:25 03/09/13	543	8X	6273	5TH ST. & HOWARD (OB)	PHONE STOLEN.	20:25	20:44
20:31 03/09/13	434	49	7107	VAN NESS & CALIFORNIA (IB)	ACCIDENT- COACH/ TAXI (NO INJURIES)	20:31	21:40
21:06 03/09/13	205	37	8506	MARKET & CASTRO (OB)	FALL BOARDING (AID REFUSED)	21:06	21:07

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:41 03/09/13	88	KT	1534	EMBARACADERO & HARRISON (OB)	ACCIDENT (LRV & AUTO)	12:41	12:54
22:05 03/09/13		44		LYELL & BOSWORTH (IB,OB)	BLOCKED BY SFFD	22:05	22:38
22:27 03/09/13	169	1	5507	CALY & TAYLOR (IB)	BLOCKED DISABLE VEHICLE (NON MUNI)	22:27	22:51