



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, MAY 01, 2013

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,239	99.7%	0	4	38

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	107	-6%
F LINE	24	32	33%
CABLE CAR	27	30	11%
WOODS	155	172	11%
KIRKLAND	118	126	7%
FLYNN	102	112	10%
POTRERO 40'	53	57	8%
POTRERO 60'	37	37	0%
PRESIDIO	123	133	8%
TOTAL	753	806	7%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	119	19	8	4	6	1
Flynn	222	36	12	6	18	0
Green	228	53	23	14	13	3
Kirkland	227	39	16	6	16	1
Potrero	232	34	20	4	9	1
Presidio	213	40	13	11	16	0
Woods	401	80	34	17	25	4
TOTAL	1,642	301	126	62	103	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:35 05/01/13	54	108	8106	BEALE & HOWARD (OB)	VEHICLE INCIDENT - MUNI/FIXED OBJECT COLLISION POLE	09:40	10:15
10:43 05/01/13	7	N	1512	KING & 2ND (OB)	SECURITY INCIDENT - OTHER UNATTENDED PACKAGE	10:43	11:14
13:35 05/01/13	133	45	5553	MASON & GEARY (IB)	SECURITY INCIDENT - SILIENT ALARM	13:35	13:54
13:57 05/01/13	463	38	6206	GEARY & 17TH AVENUE (IB)	PASSENGER FALL - BOARDING/ALIGHTING (AID REFUSED)	13:57	14:47
14:07 05/01/13	038	31	5484	TURK & LYON (OB)	SECURITY INCIDENT - THEFT - PASSENGER	14:07	14:21

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:05 05/01/13	863	47	8232	VAN NESS AVENUE & GROVE (IB)	PASSENGER INCIDENT – INJURY (AID REFUSED)	15:05	15:36
15:33 05/01/13	385	22	5480	FILLMORE & LOMBARD (OB)	VANDALISM - REAR WINDOW OPENED	15:33	15:58
15:40 05/01/13	167	F	1077	MARKET & GUERRERO (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION PCC/AUTO ACCIDENT. VEHICLE DRIFTED INTO PATH PCC. MINOR DAMAGE TO PCC. MODERATE DAMAGE TO AUTO.	15:40	16:27
15:44 05/01/13	527	8X	6224	16TH STREET & DOLORES (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES REPORTED)	15:44	16:32
16:55 05/01/13	436	14	7131	MISSION & 4TH STREET (OB)	RENDERING AID	16:55	19:22
17:48 05/01/13	100	30	5528	STOCKTON & SUTTER (IB)	PASSENGER FALL - BOARDING/ALIGHTING (INJURY)	17:48	18:55
17:54 05/01/13	097	30	5601	5TH STREET & HARRISON (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES REPORTED)	17:54	19:40
17:56 05/01/13	239	27	8128	5TH STREET & MARKET	OPERATOR INTERVIEWED FOR MUNI/AUTO COLLISION (NO INJURED REPORTED)	17:56	20:08
18:06 05/01/13	178	44	8402	MIDDLEPOINT & WESTPOINT (IB)	SECURITY INCIDENT - SILENT ALARM	18:06	18:14
20:12 05/01/13	103	L	1424	CASTRO (IB)	OTHER INTRUDER IN THE TRACKWAY	20:11	20:23
21:35 05/01/13	434	14	7003	MISSION & RICHLAND (IB)	RENDERING AID (AID REFUSED)	21:35	22:00

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:43 05/01/13	7	N	1512	KING & 2ND (OB)	SECURITY INCIDENT - OTHER UNATTENDED PACKAGE	10:43	11:14
15:22 05/01/13	155	F	1055	MARKET & 3RD (IB)	VEHICLE BLOCKED - OTHER 62/71/8157	15:22	15:43
15:40 05/01/13	167	F	1077	MARKET & GUERRERO (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION PCC/AUTO ACCIDENT. VEHICLE DRIFTED INTO PATH PCC. MINOR DAMAGE TO PCC. MODERATE DAMAGE TO AUTO.	15:40	16:27
19:02 05/01/13	107	N	1426	JUDAH & 45TH (IB)	VEHICLE BLOCKED - SFPD	19:02	19:25
23:55 05/01/13	110	KT	1481	EMBARCADERO & FOLSOM (OB,DH)	PASSENGER INCIDENT - PASSENGER/PASSENGER ALTERCATION FIGHT ON BOARD	23:55	00:44
23:55 05/01/13	125	N	1439	EMBARCADERO & FOLSOM (OB,DH)	VEHICLE BLOCKED - OTHER PASSENGER INCIDENT - PASSENGER/PASSENGER ALTERCATION FIGHT ON BOARD ON RUN 110/KT/1481.	23:55	00:21