



**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, MAY 03, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	98.7%	7	9	42

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	110	-4%
<b>F LINE</b>	24	32	33%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	155	173	12%
<b>KIRKLAND</b>	118	127	8%
<b>FLYNN</b>	102	112	10%
<b>POTRERO 40'</b>	53	57	8%
<b>POTRERO 60'</b>	37	40	8%
<b>PRESIDIO</b>	123	138	12%
<b>TOTAL</b>	<b>753</b>	<b>819</b>	<b>9%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	129	27	12	6	9	0
Flynn	223	44	17	5	19	3
Green	232	61	35	14	12	0
Kirkland	227	45	21	7	16	1
Potrero	233	38	22	5	10	1
Presidio	218	47	22	10	13	2
Woods	408	88	35	21	27	5
<b>TOTAL</b>	<b>1,670</b>	<b>350</b>	<b>164</b>	<b>68</b>	<b>106</b>	<b>12</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:31 05/03/13	440	1X	6216	SO. VAN NESS & MARKET (PO)	OPERATOR - OFF DUTY INJURY/ RIGHT FOOT	06:31	06:52
06:40 05/03/13	74	9L	8167	SAN BRUNO & ARLETA (IB)	FALL-BOARDING/ ALIGHTING AID REFUSED /WALKED AWAY	06:35	06:55
09:14 05/03/13				KIRKLAND DIVISION	SECURITY INCIDENT - TRESSPASSING	09:14	09:25
10:47 05/03/13	429	38	6296	GEARY & 3RD AVENUE (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION INJURY ACCIDENT (COACH REARENDED BY TRUCK	10:47	12:07
12:12 05/03/13	332	14	5429	MISSION STREET & 18TH STREET (OB)	SFPD REQUESTED	12:12	12:34

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:25 05/03/13	316	18	8405	WINSTON & 19TH AVENUE (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	12:25	13:17
14:21 05/03/13	424	49	7045	VAN NESS AVENUE & GEARY (OB)	FALL-ON-BOARD (AID REFUSED)	14:21	15:01
14:43 05/03/13	178	44	8154	WOODSIDE & PORTOLA (OB)	VANDALISM - GRAFFITI	14:43	15:05
15:08 05/03/13	051	71	8124	MARKET & 7TH STREET (OB)	RENDERING AID	15:08	15:26
15:50 05/03/13	028	5	5523	MARKET & 5TH STREET (IB)	VEHICLE INCIDENT - MUNI/MUNI COLLISION (NO INJURIES REPORTED)	15:50	16:19
15:50 05/03/13	051	30	5609	MARKET & 5TH STREET (IB)	VEHICLE INCIDENT - MUNI/MUNI COLLISION (NO INJURIES REPORTED)	15:50	16:29
16:38 05/03/13	408	22	5448	17TH STREET & DE HARO (OB)	SECURITY INCIDENT - (NO INJURIES REPORTED)	16:38	16:45
18:04 05/03/13	162	45	5502	3RD STREET & MARKET (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	18:04	19:48
21:18 05/03/13	466	14	7117	MISSION & 14TH STREET (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (HIT AND RUN)	21:18	21:41
22:35 05/03/13	130	N	1450	IRVING & 2ND.AVE. (OB)	DIRTY CAR	22:35	00:26
22:46 05/03/13	471	22	5424	16TH ST & BRYANT ST (OB)	RENDERING AID	22:46	23:07

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End