



**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, NOVEMBER 11, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

|                        | SCHEDULED | PULLED OUT<br>IN SERVICE | OPEN |    | WORKED<br>ON DAY OFF |
|------------------------|-----------|--------------------------|------|----|----------------------|
|                        |           |                          | AM   | PM |                      |
| <b>SYSTEM<br/>WIDE</b> | 791       | 94.9%                    | 29   | 11 | 124                  |

**2. VEHICLES AVAILABILITY**

|                    | SCHEDULED<br>DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|-----------|-------------|
| <b>LRV</b>         | 63                  | 102       | 62%         |
| <b>F LINE</b>      | 24                  | 33        | 38%         |
| <b>CABLE CAR</b>   | 25                  | 31        | 24%         |
| <b>WOODS</b>       | 84                  | 182       | 117%        |
| <b>KIRKLAND</b>    | 60                  | 133       | 122%        |
| <b>FLYNN</b>       | 82                  | 116       | 41%         |
| <b>POTRERO 40'</b> | 42                  | 51        | 21%         |
| <b>POTRERO 60'</b> | 39                  | 51        | 31%         |
| <b>PRESIDIO</b>    | 68                  | 144       | 112%        |
| <b>TOTAL</b>       | 487                 | 843       | 73%         |



### 3. OPERATORS' ABSENTEEISM

|              | Scheduled WF | Total Unavailable | Sick      | Vacation  | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car    | 85           | 9                 | 4         | 4         | 1               | 0             |
| Flynn        | 145          | 18                | 9         | 5         | 4               | 0             |
| Green        | 132          | 14                | 7         | 3         | 1               | 3             |
| Kirkland     | 117          | 20                | 12        | 5         | 2               | 1             |
| Potrero      | 144          | 29                | 12        | 11        | 6               | 0             |
| Presidio     | 131          | 19                | 10        | 3         | 4               | 2             |
| Woods        | 176          | 20                | 10        | 4         | 5               | 1             |
| <b>TOTAL</b> | <b>930</b>   | <b>129</b>        | <b>64</b> | <b>35</b> | <b>23</b>       | <b>7</b>      |

### 4. ACCIDENTS & DELAYS

#### Accidents

| Time Date         | Run | Line | Vehicle #      | Location   | Nature of Occurrence                     | Delay |       |
|-------------------|-----|------|----------------|--|--|-------|-------|
|                   |     |      |                |  | Action Taken                             | Start | End   |
| 14:46<br>11/11/12 | 46  | 30   | 5571           | CHESTNUT & VAN NESS (OB)                                   | ACCIDENT, COACH/AUTO, MINOR, NO INJURIES | 14:46 | 15:44 |
|                   |     |      | <b>1259168</b> | UNIT 3 CLEARED. S/S*, VIDEO*, 6A47* VEH DELAY: 00:58       |  |       |       |
| 15:41<br>11/11/12 | 50  | 45   | 5584           | UNION & COLUMBUS (IB)                                      | ACCIDENT COACH/AUTO, NO INJURY           | 15:41 | 16:13 |
|                   |     |      | <b>1259148</b> | INSP J GIANG CLEARED, S/S*, VIDEO*, 6A47* VEH DELAY: 00:32 |  |       |       |

| Time Date         | Run | Line | Vehicle # | Location                 | Nature of Occurrence  | Delay |       |
|-------------------|-----|------|-----------|--------------------------|---|-------|-------|
|                   |     |      |           |                          | Action Taken  | Start | End   |
| 15:41<br>11/11/12 | 613 | 47   | 8314      | VAN NESS & MARKET (IB)   | ACCIDENT COACH/AUTO   | 15:41 | 16:45 |
|                   |     |      |           |                          | INSP F DALOG CLEARED, S/S*, VIDEO*, 6A47*, SFPD 6F61 REP, AMR #2 TREATED/ RELEASED, NO 799 VEH DELAY: <b>01:04</b>  |       |       |
| 18:16<br>11/11/12 | 121 | KT   | 1464      | FOREST HILL STATION (IB) | INTRUDER IN TRACK WAY   | 18:16 | 18:30 |
|                   |     |      |           |                          | OPERATORS STOPPED TRAINS INBOUND & OUTBOUND SHORT OF AREA OF INTRUDER, INSP C GONZALEZ & SFPD(3F90) CLEARED INTRUDER FROM TRACK WAY, VIDEO REQUESTED, NO ARREST, LSGP, ADGP & SUBWAY ANNOUNCEMENTS, SYSTEM SAFETY, MGRS & SENIOR STAFF* BY PHONE & PAGE. VEH DELAY: <b>00:14</b> LINE DELAY: <b>00:14</b> | 18:16 | 18:30 |
| 18:16<br>11/11/12 | 134 | KT   | 1479      | FOREST HILL STATION (OB) | INTRUDER IN TRACK WAY   | 18:16 | 18:30 |
|                   |     |      |           |                          | OPERATORS STOPPED TRAINS INBOUND & OUTBOUND SHORT OF AREA OF INTRUDER, INSP C GONZALEZ & SFPD(3F90) CLEARED INTRUDER FROM TRACK WAY, VIDEO REQUESTED, NO ARREST, LSGP, ADGP & SUBWAY ANNOUNCEMENTS, SYSTEM SAFETY, MGRS & SENIOR STAFF* BY PHONE & PAGE. VEH DELAY: <b>00:14</b> LINE DELAY: <b>00:14</b> | 18:16 | 18:30 |
| 18:40<br>11/11/12 | 397 | 22   | 5442      | FILLMORE & OFARRELL (OB) | RENDERING AID   | 18:40 | 19:23 |
|                   |     |      |           |                          | INSP J GIANG RESP, ENG 5 RESP, MEDIC #89 CLEARED T/R VEH DELAY: <b>00:43</b>  |       |       |
| 20:10<br>11/11/12 | 149 | 5    | 5495      | HOWARD & MAIN (OB)       | RENDERING AID   | 20:15 | 21:09 |
|                   |     |      |           |                          | INSP T MC QUEEN RESP, SFPD 3B11D CLEARED VEH DELAY: <b>00:54</b>  |       |       |

### Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay |     |
|-----------|-----|------|-----------|----------|----------------------|-------|-----|
|           |     |      |           |          | Action Taken         | Start | End |

*There were no delays over twenty minutes.*