



DAILY SERVICE DELIVERY OVERVIEW

SATURDAY, NOVEMBER 17, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	787	94.0%	27	20	74

2. VEHICLES AVAILABILITY

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	63	102	62%
F LINE	24	33	38%
CABLE CAR	25	33	32%
WOODS	84	180	114%
KIRKLAND	60	132	120%
FLYNN	82	116	41%
POTRERO 40'	42	53	26%
POTRERO 60'	39	50	28%
PRESIDIO	68	147	116%
TOTAL	487	846	74%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	90	17	6	3	4	4
Flynn	155	19	6	8	5	0
Green	152	29	16	10	3	0
Kirkland	120	17	8	6	3	0
Potrero	141	25	11	8	6	0
Presidio	132	20	11	5	3	1
Woods	171	21	11	7	3	0
TOTAL	961	148	69	47	27	5

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay		
					Action Taken	Start	End	
11:39 11/17/12	499	38L	6240	48TH AVENUE & PT. LOBOS (OB)	OPERATOR	11:49	12:55	
			1259971	INSPTS. H.LEUNG/D.JACKSON, SFFD MEDIC 8A RESP. OP CUT FINGER WHEN PREVENTING TRANSFER THEIR FROM STEALING TRANSFERS. TREATED AND RELEASED. RESCUE OP 2045 TO PULL-IN COACH. VIDEO*, 4M4*, S/S*, CLAIMS 6A46*N/R [EOR 12:48] VEH DELAY: 00:59				

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:41 11/17/12	395	49	7108	PHELAN LOOP (IB)	OPERATOR	11:43	12:46
					INSPTS. A.CHAU/B. CHOWN RESP. RESCUE OP 4182 TO KEEP COACH FOR RUN 382/49. VIDEO*, CLAIMS 6A46*. S/S* SI POTRERO N/R [EOR 14:54] VEH DELAY: 03:11		
17:37 11/17/12	770	NX	6244	47TH AVE & JUDAH (IB)	ACCIDENT COACH/AUTO, NO INJURIES	17:37	18:30
					INSP C WHITE CLEARED, VIDEO*, S/S*, 6A46*, NO 799 VEH DELAY: 00:53		
17:40 11/17/12	119	S	1441	TARAVAL ST & 19TH AVENUE (IB)	LRV/AUTO MINOR ACCIDENT (HIT & RUN)/NO INJURIES	17:40	17:46
					[LRV2=1478]SENIOR STAFF/SYSTEM SAFETY; INSP L KUO RESPONDED AND CLEARED. HIT & RUN. NO INJURIES. NO DAMAGE TO LRV. UNKNOWN DAMAGES TO OTHER PARTY. VIDEO* NO 799 INVOLVED. TRAIN BACK IN SERVICE. VEH DELAY: 00:06 LINE DELAY: 00:06	17:40	17:46
20:20 11/17/12			285	POWELL & PINE (IB)	VEHICLE ACCIDENT INSP TRUCK / AUTO – NO INJURIES	20:20	21:30
					INSP R. MUNIZ RESP CLIAMS 6A46* S/SAFETY* MGR A.ANDREWS* NO INJURIES AT SCENE MINOR DAMAGE TO AUTO* VEH DELAY: 01:10		
23:12 11/17/12	441	49	7132	VAN NESS & OFARRELL (IB)	FALL ON BOARD	23:12	00:01
					INSP R. MUNIZ RESP AID REFUSED, NO 799 DNMC VEH DELAY: 00:49		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:18 11/17/12	38	59	17	POWELL & POST (OB)	REPORTS STRAND	20:18	21:47
					INSP S. GARNICA RESP, C/S TRK 665 TOWED FOUR RUN INTO CABLE BARN, 311* TWO SHUTTLE USED* C/M* DISP* DIVISION MGRD. BANBURY* MGR A. ANDREWS* SENIOR MGRS PAGED SI CABLE CAR VEH DELAY: 01:29 LINE DELAY: 05:07	20:18	01:25